



## Children's System of Care CST/CCOP Minutes for August 10, 2018

**PRESENT:** Michelle Bailey, Gabrielle Berget, Angela Bouton, Tina Day, Elizabeth Dehling, Shari Faber, Tim Featherstone, Llane Felton, Valerie Fjalstad, April Helm, Lance Horozewski, Donna McClain, Carol Mishler, Emily Pelz, William Walker, John Weber, Barb Werfal, Melissa Zanzinger

### Call to Order

Shari Faber called the meeting to order at 8:40 a.m.

### Approval of the Agenda

John Weber moved to approve the agenda; seconded by Barb Werfal. Carried.

### Approval of the Minutes

Lance Horozewski moved to approve the minutes of July 13, 2018; seconded by John Weber. Carried.

### Welcome and What's Going Well

Child Protective Services (CPS) has been utilizing an Intensive In-Home Family Services practice with families at risk of having their children removed from the home. As a result, an 85% success rate has been realized (vs. 64% from last year), meaning that families have been accomplishing their case goals. There are plans to contract with Safety Services/Professional Services Group next year to support In-home safety services.

CCS is expanding the number of people able to facilitate CST teams; additional CCS staff have now been trained. They will begin doing coordinated service team with their own cases; Tina and Brie will be serving as mentors in this process. The 2019 CST application is in progress; goals are being set for next year.

JLTS is making progress in reducing the number of people on its wait list; the goal is to eliminate the wait list by the end of the year.

### Holiday & Family Needs Committee

- The committee now has 12 members (for many years it was a committee of 11) and is always welcome to new members.
- The committee helps approximately 300 children/114 families with Christmas gifts and other needs throughout the year.
- They now have a large room available at the Health Care Center year-round for the storage of donations. The committee has had good support from area businesses and organizations.
- They will be doing an "Adopt-a-Family" for Christmas.
- The committee usually works with families involved with CYF or CPS. Most families live within Rock County although there have been exceptions.
- The committee will be developing an email resource list.

### Fostering Futures update

The Report of Survey Results from the "Shifting Your Perspective: Trauma Informed Services and Organizational Culture" trainings for Rock County HSD employees was shared. Also included was a "Commitment to My Co-Workers" statement that Rock County is considering purchasing to be given to employees as part of their orientation materials.

- In looking at the ACEs results, it was noted how the ACEs scores affect everyone: this is not just about our clients but about staff as well. This impacts how we interact with our colleagues as well as with our clients.
- In reference to Figure 12 in the survey results (ACEs scores of the training participants), it was noted that substance abuse within the family was experienced more frequently than divorce.
- Rock County's ACEs scores are higher than the national average. This is reflected in other areas such as obesity rates and adverse outcomes for minorities, both of which are worse in Rock County than the national average.

### Needs/Action Planning

#### MOA Outreach Planning

- The MOA was reviewed. A signing meeting will be scheduled in November with all community partners.
- There was a question about who was able to be involved in the System of Care committee: There are no requirements for individuals to be at a particular management level in order to participate in the committee.

b. Consumer Participation

- Now that the MOA is nearing completion, there is a need to move forward with Intentionally seeking consumer participation.
- Rock County HSD/Kate Luster is exploring the possibility of contracting with NAMI for this purpose.
- Perhaps we could contact other organizations with consumer input to see how their process works.
- Gena will review past minutes to review how the idea of consumer participation evolved.

**Newsletter Ideas**

- The next newsletter will be a "Back to School" issue -- any suggestions for a fun name?
- Brle will provide an article for parents re: how to advocate for a child with an IP.
- Llana may include an article re: getting a good night's sleep or nutrition and sleep.
- Immunization information may be included.
- A survey will be included to gauge consumers' interest in the newsletter and to determine their preference in how to receive the newsletter (email vs. paper).
- The newsletter will include a people focus, perhaps highlighting a particular family or youth.
- Lance and April will follow-up on issues regarding having a Facebook page.

**Set the Next Agenda**

Continue with Family Needs Committee; continue with Fostering Futures update (remove ACES Scores).  
Needs/Action Planning, Consumer Participation; Review list of action planning from early 2018.

**Citizen Participation Announcements**

None.

**Community agency & WREP updates**

WREP had good participation at Freedom Fest. Next year, they will also participate in the National Night Out. At recent meetings, they have had speakers focusing on self-care issues (relaxation techniques, for example). Their next meeting is September 5<sup>th</sup>, 11:30 -1:00 at the Job Center.

The meeting was adjourned at 9:45 a.m.

Respectfully submitted,

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NOT OFFICIAL UNTIL APPROVED BY COMMITTEE

cc: Committee Members  
Sally Raschick