



ROCK COUNTY HUMAN SERVICES BOARD MEETING
Wednesday, June 27, 2012 – 4:30 P.M.

Call to Order: Chair Knudson called the meeting to order at 4:30 p.m. on Wednesday, June 27, 2012, in the 3rd Floor Conference Room in the Rock County Health Care Center, Janesville, Wisconsin.

Committee Members Present: Brian Knudson, Supervisor; Sally Jean Weaver-Landers, Citizen Representative; Phillip Owens, Supervisor; Kathy Kelm, Citizen Representative; Terry Thomas, Supervisor; William Grahn, Supervisor; Shirley Williams, Citizen Representative; Marvin Wopat, Supervisor; and Terry Fell, Supervisor.

Committee Members Absent: None.

Staff Present: Charmian Klyve, Director; Phil Boutwell, Deputy Director; Sara Mooren, Fiscal Operations Manager; Tim Zuehlke, Controller; Jennifer Thompson, LTS Manager; Yvonne Campbell, LTS Worker; Kate Flanagan, MH/AODA Manager; Patrick Singer, TRQM Manager; Mickey Crittenden, I.T. Director; and Carla Blackcoon, ES Manager.

Others Present: Jeremiah McGuire, Netsmart Regional Account Manager. Steve Howland, County Board.

Approval of Agenda: Supervisor Wopat moved the agenda, seconded by Supervisor Thomas. Supervisor Wopat requested moving item #10 after item #7. The agenda was unanimously approved. APPROVED.

Approval of Minutes of Human Services Board Meeting of June 13, 2012: Supervisor Wopat moved the minutes as presented, seconded by Supervisor Thomas with unanimous approval. APPROVED.

Citizen Participation: Chair Knudson thanked Vice Chair Weaver-Landers for covering the last meeting.

Approval of Contracts, Transfers, and/or Encumbrances: Citizen Representative Weaver-Landers moved the encumbrances, seconded by Supervisor Fell. Ms. Mooren presented three encumbrances for approval and responded to questions. The encumbrances were unanimously approved. APPROVED.

Approval of Bills: Mr. Zuehlke presented the bills for approval and responded to questions.

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| Juvenile Justice | 261.00 | Job Center | 99,768.09 |
| Shelter Plus | 1,548.57 | | |
| Interim Assist | 1,418.21 | | |
| IDP | 13,592.50 | | |

Supervisor Owens moved to approve the bills, seconded by Citizen Representative Weaver-Landers with unanimous approval. APPROVED.

Approval of Resolution to Recognize Yvonne Campbell: Supervisor Owens moved the resolution, seconded by Citizen Representative Weaver-Landers. Ms. Thompson presented the resolution recognizing Yvonne Campbell's thirty years of service with Rock County Human Services. Ms. Campbell is admired and respected by all of the Long Term Support Division. She will be greatly missed. Supervisor Owens thanked Ms. Campbell and added how it will be impossible to replace her experience

and knowledge. Ms. Klyve expressed thanks and recognized how Ms. Campbell served with such grace throughout the years. The resolution recognizing Ms. Campbell was unanimously approved. APPROVED.

Review of 2011 Annual Report: Mr. Zuehlke explained that he oversees maintenance at the Job Center. In 2011 we had eight partners at the Job Center, all job related agencies. He distributed a handout highlighting the Job Fair held by the Southwest WI Workforce Development Board (SWWDB) in April. There were 56 employers for 690 jobs and 1,145 people attended. The SWWDB wants to enlarge this event and hold it every spring and summer. Mr. Zuehlke added last year four air conditioning units were replaced at the Job Center and he is looking at updating the lighting in the ESS area. Both these changes will ultimately result in a cost savings to the County. Supervisor Owens suggested inquiring about LED lighting.

Ms. Flanagan gave a brief overview of the 2011 Annual Report for the Mental Health/AODA Division. There were many program initiatives that started in 2011. The key highlights for the Crisis Unit in 2011 was Crisis Intervention was restructured to become mobile and Outpatient Crisis Stabilization services were added to provide preventive services and follow up support for individuals.

The Janesville and Beloit Counseling Centers continue to work on improving treatment by using an evidence based treatment practice, attending to having a single point of entry into our mental health system and assessing individuals in a more standardized way.

The Community Service Program continues to focus on an evidence based community treatment program for serving individuals with chronic mental illness and working on increasing our rehabilitative approach to increase the numbers of people living independently versus supportive living situations.

In the Children's mental health area the key highlight for 2011 was development of our Coordinated Services Team (CST) program. The CST program has refined wrap around services in our children's area and integrated services with JJ and CPS to obtain better outcomes for children.

We are working on ways to maximize the funding that we have to serve as many people as we can in the AODA/IDP area. Specifically we are working on an OWI court initiative and have obtained a grant for the treatment piece of the OWI court. We started a performance improvement process through NIATx to increase the number of individuals that go into treatment after detox.

The PATH program continued to serve individuals that are homeless. We continue to get funding from the State and have received good standards from the State auditors. Supervisor Grahn commented that both Beth Jessie and Bill Schyvinck, PATH workers, are regarded very highly and do excellent work.

Supervisors thanked Ms. Flanagan for her excellent work. Supervisor Wopat has concerns about AODA funding because he knows of individuals that need treatment but can not get funding for treatment. Supervisor Owens and Citizen Representative Williams suggested focusing on AODA prevention resources and services. Supervisor Fell requested data on how many people are waiting for AODA funding.

(Supervisor Thomas out at 5:15 p.m.)

Economic Support State Policy Changes for July, 2012: Ms. Blackcoon distributed two handouts about the upcoming BadgerCare plus changes. The changes start on July 1, 2012. Some people will start to pay premiums now that were not previously required to pay premiums. The workers have been trained. The changes will not effect children. Ms. Blackcoon gave the following website for upcoming changes proposed by the State referred to as Medicaid efficiencies at: www.dhs.wisconsin.gov/mareform.

(Supervisor Owens and Supervisor Grahn out at 5:31 p.m.)

Approval of Resolution Awarding Contract to Netsmart Technologies, Inc. for the Purchase of Software and Amending the 2012 Human Services Department Budget: Supervisor Thomas moved the resolution, seconded by Supervisor Wopat. Mr. Singer introduced Mr. McGuire, Regional Account Manager of NetSmart. Human Services selected NetSmart to be our EHR software provider. This system

will replace Carevoyant, the system currently used because our needs have exceeded the capability of the system. NetSmart was the preferred vendor selected after an RFQ was published and evaluations of the system evaluated. Mr. Singer also talked to other counties after the bids and concluded NetSmart was the best choice for our County operation. This system will streamline our business processes and we will be more efficient. With NetSmart we are headed toward a paperless electronic health record system. NetSmart can be customized. Mr. Singer responded to questions from Supervisor Owens about existing data, capability with Dragon Speaking, cost of licenses, and support. Supervisor Wopat was concerned about after hour support being available.

Director's Report:

• **ES/W-2 Caseload:**

The W-2 numbers are currently at 159 cases.

• **Meetings at other Locations:**

Ms. Klyve suggested deferring this item until the next meeting when more Board members would be present.

Committee Requests for Future Agenda Items: Chair Knudson reiterated the request for data on the number of people waiting for AODA funding through the County.

Supervisor Wopat announced that the Midwest Christian Center gives free haircuts to adults and children on Mondays and Wednesdays from 3:30 p.m. to 5:00 p.m. Tammy Uschar has been doing this for eight years. He suggested a thank you letter be sent from the Human Services Board.

Supervisor Fell reminded us that he asked about success stories from LTS and Human Services to include in the County Supervisors news letter.

Citizen Representative Williams announced on July 7th there is a memorial being held for Bob Fizzell from 2:00 p.m. to 4:00 p.m. at the Beloit College. Ms. Klyve added a letter will be sent to his family on behalf of Human Services Department.

Next Meeting: Wednesday, July 11, 2012 at 4:30 p.m., at the Rock County Health Care Center, 3rd Floor Conference Room, Janesville, Wisconsin.

Adjournment: Supervisor Wopat motioned to adjourn, seconded by Supervisor Fell with unanimous approval at 5:41 p.m.

Jodi Parson, Administrative Secretary

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