

ROCK COUNTY, WISCONSIN



Rock Haven Nursing Home
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URGENT MEMORANDUM

DATE: March 17, 2021

TO: Rock Haven Staff

FROM: Sara Beran, Interim Nursing Home Administrator

RE: Recertification Survey

Dear Rock Haven Residents and Families:

Skilled nursing facilities, such as Rock Haven, are required to be in compliance with the requirements in 42 CFR Part 483, Subpart B, to receive payment under the Medicare or Medicaid programs. This results in a Standard Survey and Life Safety Code survey every 9 – 15 months.

It is our greatest pleasure and our proudest moment to share that our annual health survey ended yesterday with only two nursing F-tags – both minor in comparison to past surveys. These are F880 for hand hygiene before wearing surgical gloves and F689 for transferring a resident against their care plan. The Life Safety Code survey resulted in two K-tags. The first being 8 dirty sprinkler heads in pantry areas and the second was an open electrical box in the ceiling.

This building has never had a better annual survey. That is because of the teamwork, dedication, and love our staff have poured into Rock Haven. It also could not have been without our residents and families' support of each other and our staff during this difficult year. We truly could not have done this without you! Our staff continue to impress not only us but everyone who visits our facility. Surveyors said, "Your residents are happy... they are well cared for."

Thank you for entrusting us with you and your loved ones care.

Respectfully,

Sara Beran

Sara Beran, RN
Interim Nursing Home Administrator
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