

ROCK COUNTY, WISCONSIN

Rock Haven Nursing Home
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URGENT MEMORANDUM

DATE: April 20, 2021

TO: Rock Haven Residents and Families

FROM: Natalie Rolling Edlebeck, Nursing Home Administrator

RE: Indoor Visitation Updates

Dear Rock Haven Residents and Families:

Rock Haven is excited to share we are reopening to visitors! This will be the first time in one year we can welcome our resident's families and friends back into the facility. While we are eager to see familiar faces again, the visits will look different than what they were prior to the pandemic.

Visits are limited to five times a day on weekdays. It is our hope to expand to allow for more visits at differing times, including weekends, but we want to ensure we limit the risk of transmission as we move forward with this new procedure. Visitors can schedule a 30 minute time slot at <https://www.signupgenius.com/go/10c0d48a9ad28a4fec34-personal>. If internet access is not available the Recreation Therapy director, Melanie Godding can be contacted at (608) 757-5308. Visitors will also be asked to consent to a rapid COVID-19 test and wear provided personal protective equipment.

Indoor visits are subject to change based on the facility outbreak status and community positivity rate. Currently, the facility has not had a positive case of COVID-19 in two weeks and the community has a 6.9% positivity in the last 14 days. If the community positivity rate increases above 10% or the facility has a staff member or resident test positive for COVID-19, indoor visitation will be cancelled. A staff member would then contact you and the resident to communicate the cancellation. A memorandum would be sent to all residents and families informing them of the temporary halt to indoor visitation.

Please review our policy and procedure on indoor visitation and contact me with any questions or concerns. As always, when there are updates we will share them through memorandums on our website under the "Rock Haven Memos" tab.

Thank you,

Natalie Rolling Edlebeck

Natalie Rolling-Edlebeck M.F.A.