

**RESOLUTION  
ROCK COUNTY BOARD OF SUPERVISORS**

Public Safety and Justice  
INITIATED BY



Kathren Sukus,  
Communications Director  
DRAFTED BY

Public Safety and Justice  
SUBMITTED BY

May 22, 2013  
DATE DRAFTED

**Awarding Bid for Viper 911 Telephone System Upgrade**

- 1 **WHEREAS**, the Rock County Communications Center is the single PSAP (Public Safety
- 2 Answering Point) for 9-1-1 services in Rock County; and,
- 3
- 4 **WHEREAS**, the current 911 telephone system requires replacement due to an End of Life
- 5 announcement by the vendor; and,
- 6
- 7 **WHEREAS**, the Intrado Viper 911 telephone system is an upgrade to the existing 911
- 8 telephone system; and,
- 9
- 10 **WHEREAS**, the Intrado Viper 911 telephone system will offer Next Generation 911 capabilities
- 11 in the future; and,
- 12
- 13 **WHEREAS**, the Rock County Purchasing Department did advertise and solicit bids for the
- 14 equipment with the results attached.
- 15
- 16 **NOW, THEREFORE, BE IT RESOLVED** that the Rock County Board of Supervisors duly
- 17 assembled this 13 day of June, 2013 issue a purchase order to Intrado,
- 18 Inc. of Longmont, CO, the most responsive and lowest bidder, in the amount of \$494,563.54 to
- 19 purchase and install the equipment.
- 20
- 21 **BE IT FURTHER RESOLVED** that a contingency fund, not to exceed \$25,000, also be
- 22 included for unforeseen incidentals during project implementation.

Respectfully submitted,

**Public Safety and Justice Committee**

PURCHASING PROCEDURAL ENDORSEMENT

Ivan Collins  
Ivan Collins, Chair

Reviewed and approved on a vote of  
5-0

Henry Brill  
Henry Brill, Vice Chair

Mary Mawhinney  
Mary Mawhinney, Chair

Absent  
Mary Beaver

Absent  
Brian Knudson

Larry Wiedenfeld  
Larry Wiedenfeld

13-6A-351

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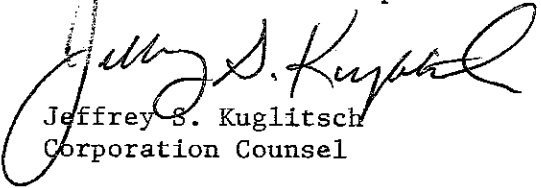
FISCAL NOTE:

Sufficient funding is available in the Communication Center's Capital Asset account, A/C 23-2400-0000-67171, for the cost of this purchase. This is funded by sales tax proceeds.

  
Sherry Oja  
Finance Director


LEGAL NOTE:

The County Board is authorized to take this action pursuant to secs. 59.01 and 59.51, Wis. Stats. In addition, sec. 59.52(29), Wis. Stats. requires the project to be let to the lowest responsible bidder.

  
Jeffrey S. Kuglitsch  
Corporation Counsel

ADMINISTRATIVE NOTE:

Recommended.

  
Craig Knutson  
County Administrator

## EXECUTIVE SUMMARY

The Communications Center purchased the existing 9-1-1 Positron (now known as Intrado) Lifeline 100 telephone system in 2005. On 11/14/11 the Center was notified by our maintenance vendor, AT&T, that Intrado announced End of Life and Manufacturer Discontinued for our telephone system. Furthermore, the existing Maintenance Agreement would auto-renew until 3/1/14 after which time it would change to a time & material and "best efforts" basis only.

Over the past year, the Communications Center has had numerous hardware failures where AT&T has responded to our site approximately once a month to repair various components of the consoles. These repairs are completed with refurbished equipment since there are no new parts available any longer.

The new Intrado VIPER 911 telephone system utilizes the same workstation format as our current telephone system allowing for seamless integration. It is a proven Next Generation 911 system that has been deployed at over 900 sites around the country. Some of the benefits/features of upgrading to this system are:

- Rock County would be ready for NG-911 communications (texting, pictures, video, etc.) when the industry begins providing the data.
- The 911 interface to the new P1 CAD system is already working at other Centers with the same equipment.
- There would be minimal end-user training as the system would look and work very similar to our current telephone system.
- The server takes up a fraction of the space that the current system's (2) large cabinets occupy.

This project was approved in the Communications Center's 2013 budget request and will be completed under the \$620,000 budgeted amount.

ROCK COUNTY, WISCONSIN  
FINANCE DIRECTOR

PURCHASING DIVISION



**PROPOSAL SUMMARY FORM**

BID NUMBER 2013-18  
 BID NAME 911 TELEPHONE SYSTEM UPGRADE  
 BID DUE DATE APRIL 25, 2013 - 12:00 NOON  
 DEPARTMENT 911 COMMUNICATIONS CENTER

	INTRADO LONGMONT CO	AT & T MILWAUKEE WI
RATER 1	88	85
RATER 2	79	75
<b>TOTAL SCORE</b>	<b>167</b>	<b>160</b>
EQUIPMENT & INSTALLATION COST	\$ 267,800.04	\$ 335,910.91
5 YEAR SOFTWARE PROTECTION & REMOTE HELP DESK SUPPORT	33,600.00	46,662.00
5 YEAR SOFTWARE SUBSCRIPTION	105,000.00	124,872.31
1 YEAR ON-SITE MAINTENANCE	38,500.00	28,508.31
TOUCHSCREEN MONITORS	18,186.00	25,277.00
SPARE KITS	18,827.50	18,551.63
TRAINING	12,650.00	15,812.50
<b>TOTAL COST</b>	<b>\$494,563.54</b>	<b>\$595,594.66</b>

Invitation to Bid was advertised in the Janesville Gazette and on the Internet.

PREPARED BY: JODI MILLIS, PURCHASING MANAGER

DEPARTMENT HEAD RECOMMENDATION: INTRADO INC

SIGNATURE

DATE

GOVERNING COMMITTEE APPROVAL:

Aaron Cole  
CHAIR

3-0-2 6-3-2013  
VOTE DATE

PURCHASING PROCEDURAL ENDORSEMENT:

Mary Mauer  
CHAIR

5-0 6-6-13  
VOTE DATE