



Rock County 2020 Recommended Budget and Administrative Report

Josh Smith, County Administrator

October 10, 2019

Rock County Board Rules of Procedure

Rule II

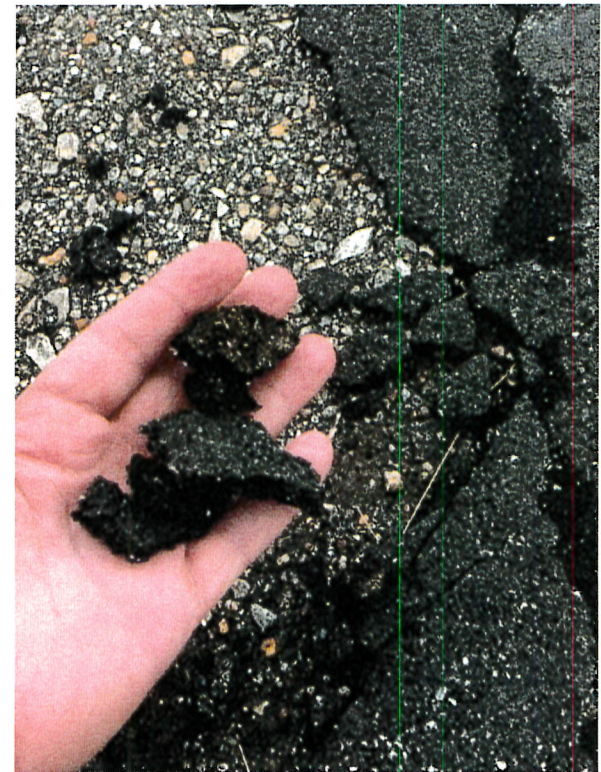
C. The County Administrator shall make an annual administrative report of all County activities to the County Board. This report shall be included as a separate section of the budget and given in conjunction with the annual budget presentation.

“Service to the public is our
fundamental reason for being.”

-Rock County Vision Statement

Difficult Decisions, Long-term Impact

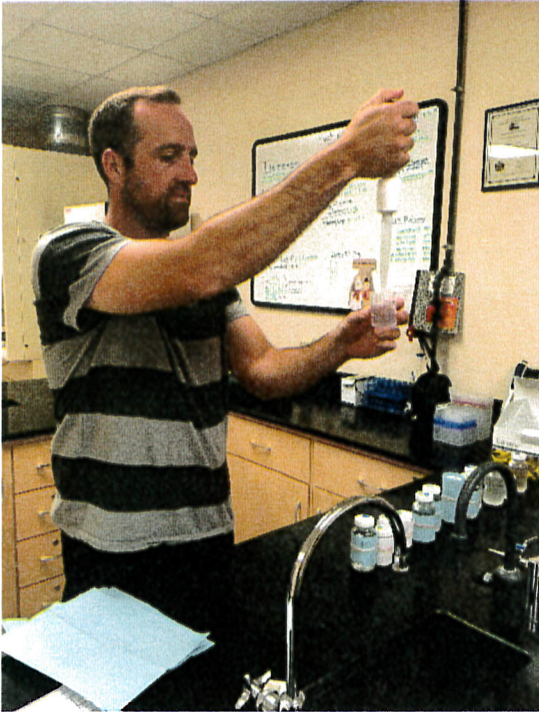
- Health insurance changes
- Investing in facilities and taking on debt
 - Public Works
 - Human Services
 - Information Technology
 - Sheriff's Office
- ADRC/Council on Aging Integration
- Future of Rock Haven
- Prioritizing departments from year-to-year
- Creating positions, eliminating positions



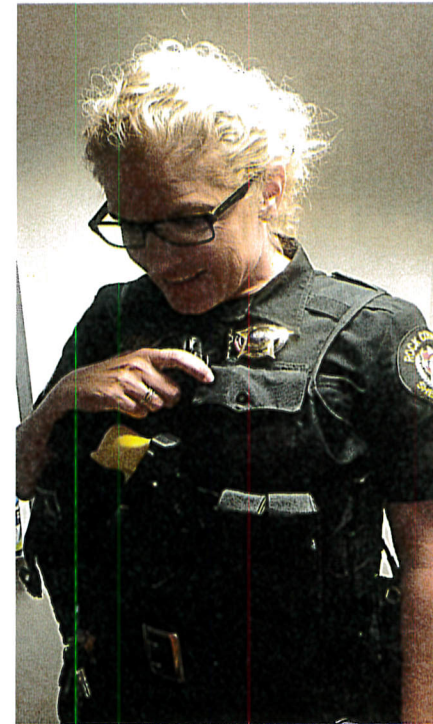
Human Services-Showing Their True Colors



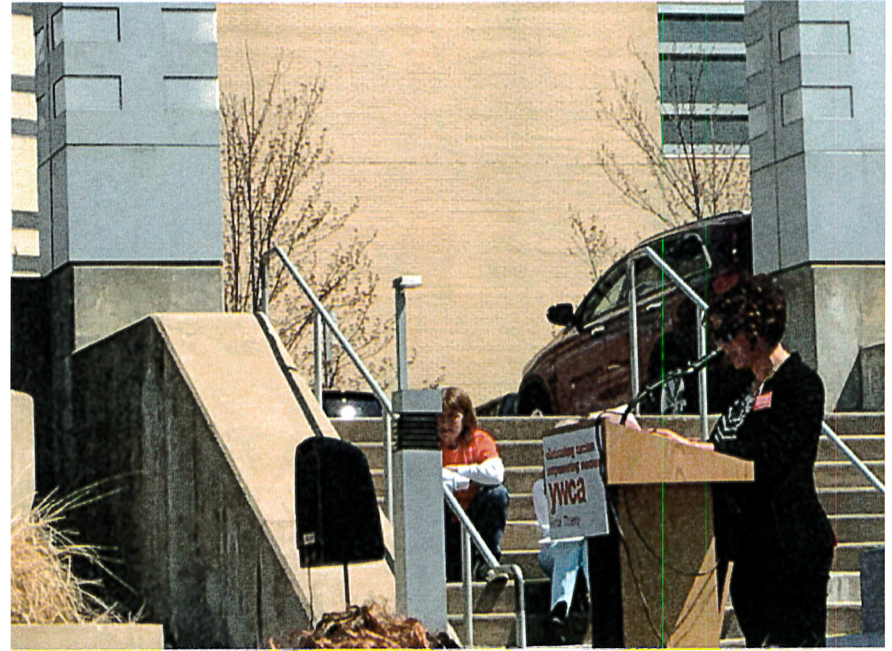
Public Health-It's the Little Things



Public Safety Takes the Cake



Rock County Creating an Inclusive Environment



New Department Heads



**Child Support Director
Melissa Wittwer**



Sheriff Troy Knudson



**Council on Aging
Director Paula Schutt**



**Information Technology
Director Jim Sandvig**



2020 Operational Budget

Figure 1
2020 Recommended Tax Levy

2020 Increase = 4.1%

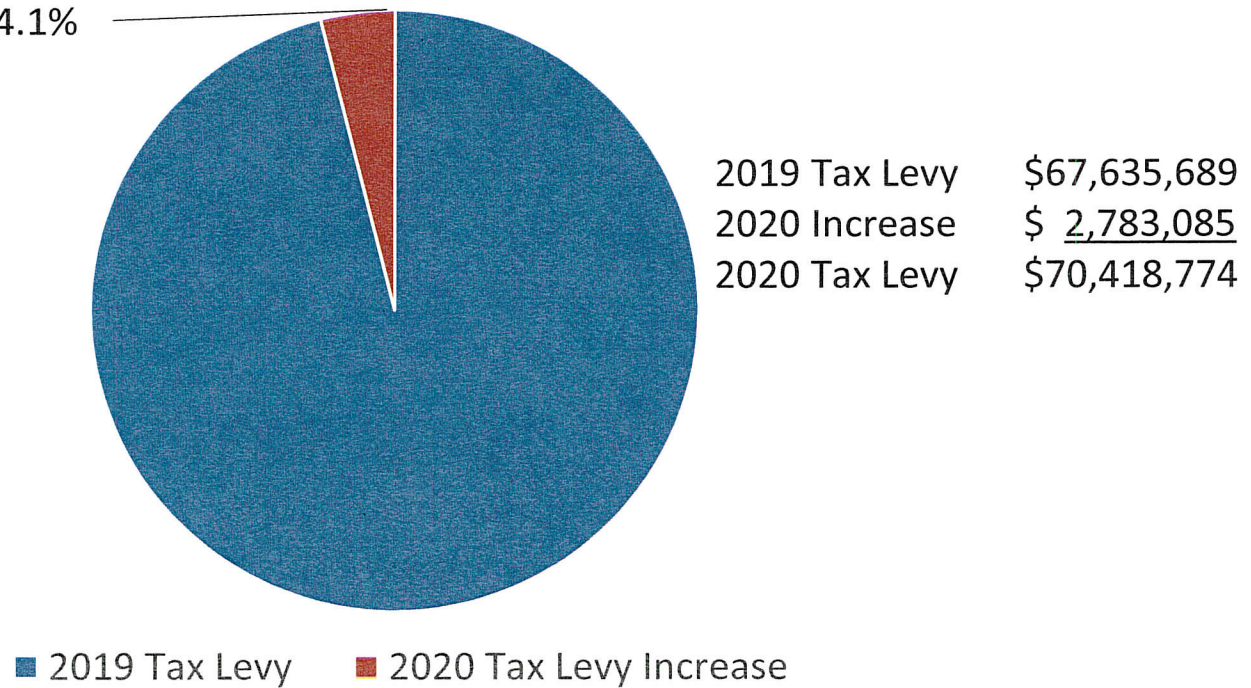


Figure 2
2020 Recommended Tax Levy Increase

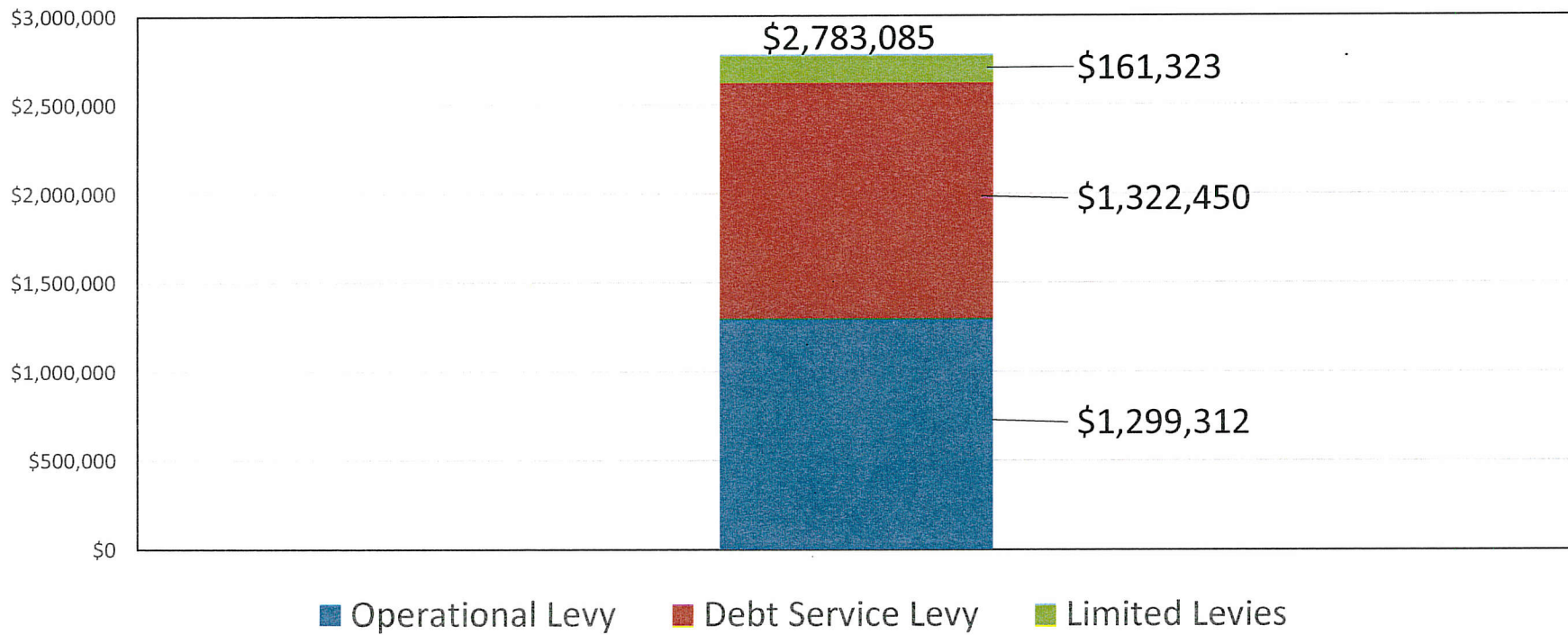


Figure 3
Tax Rate (per thousand), 2000-2020

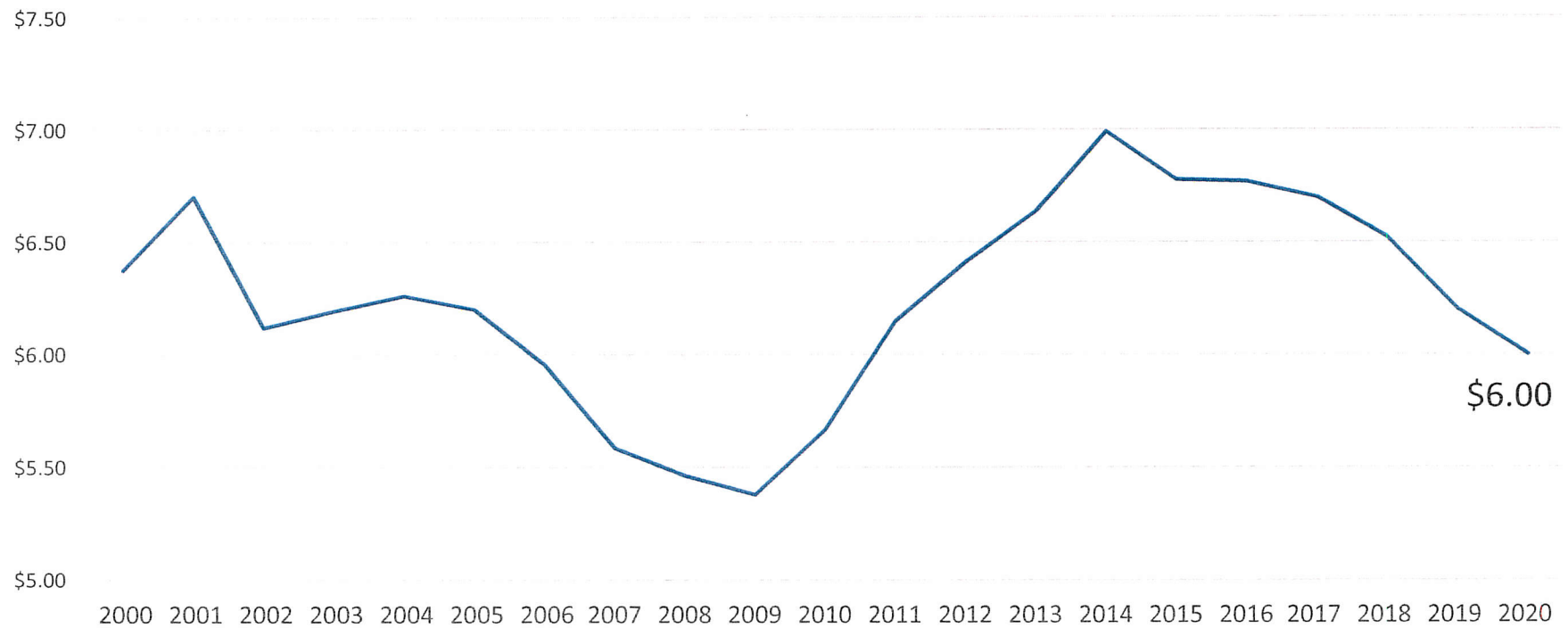


Figure 4
Equalized Value, 2000-2020

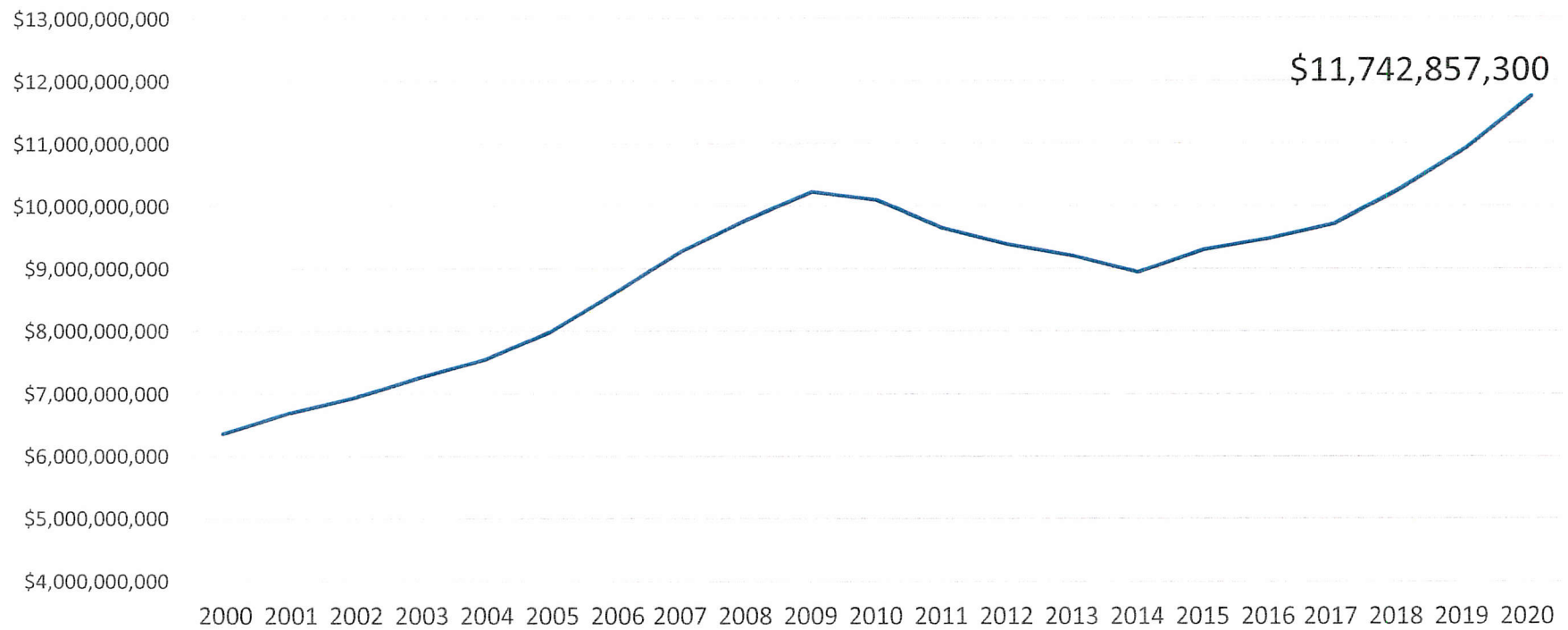


Figure 5
Expenditures, 2005-2020

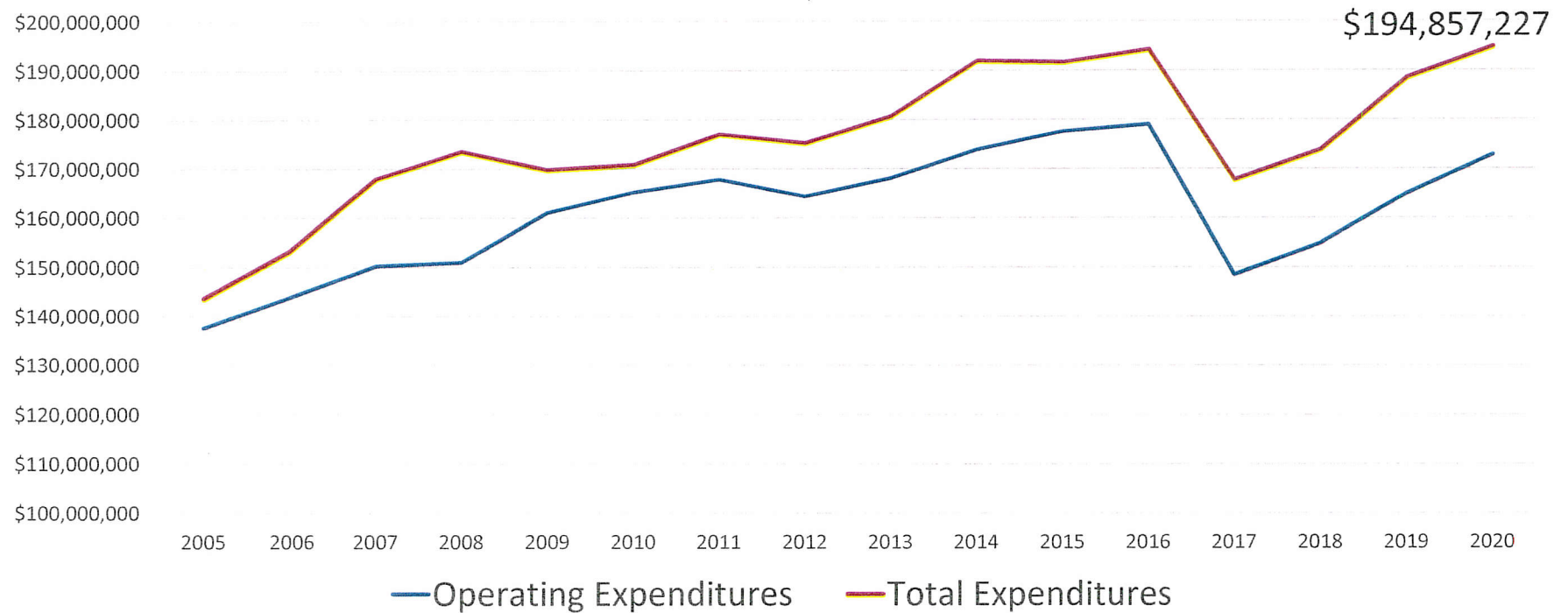


Figure 6
Revenues by Source, 2020

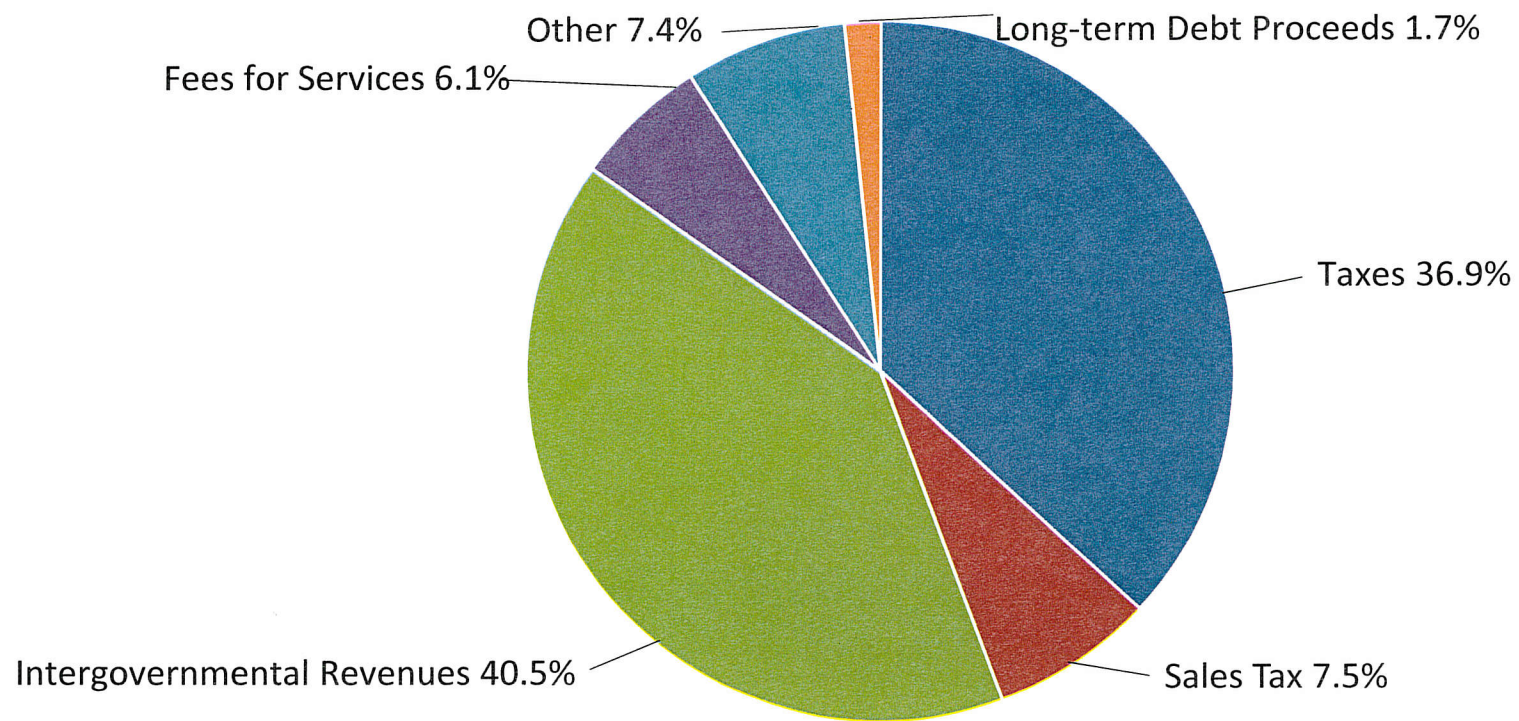


Figure 7
Sales Tax Collection and Appropriation, 2007-2020

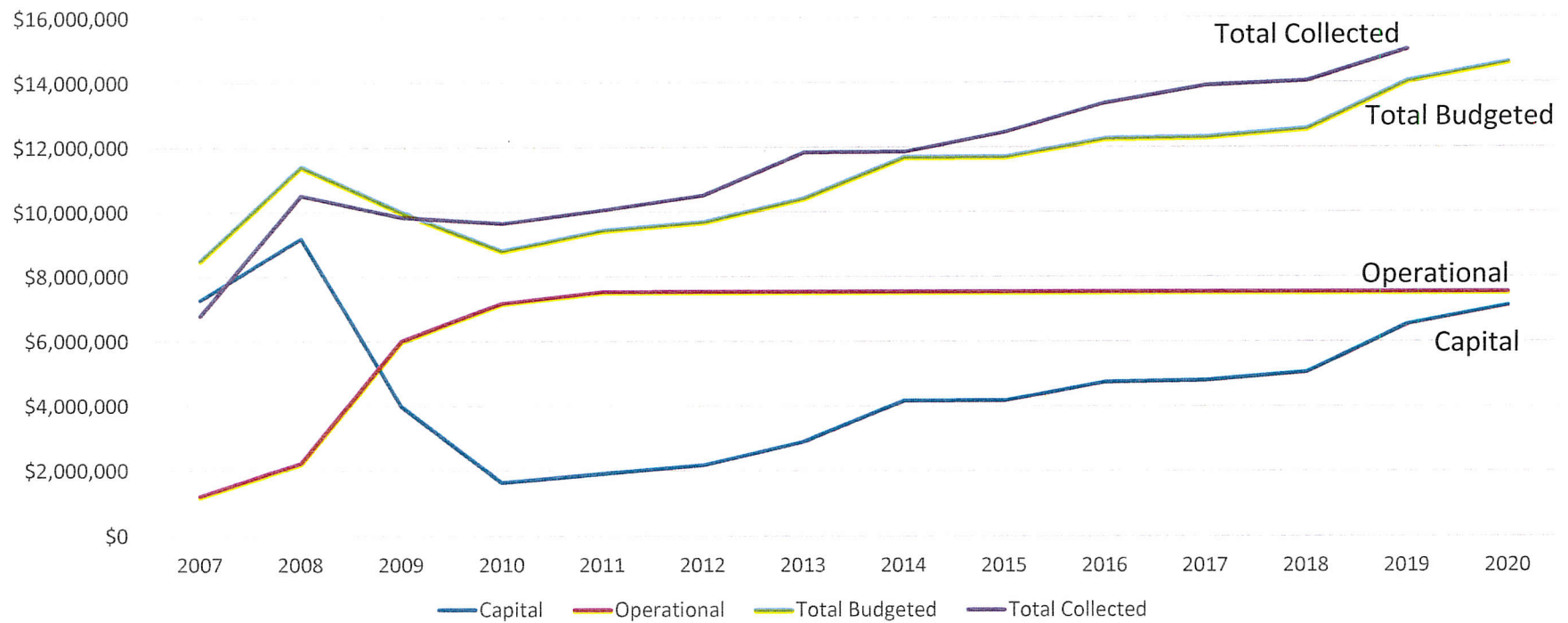
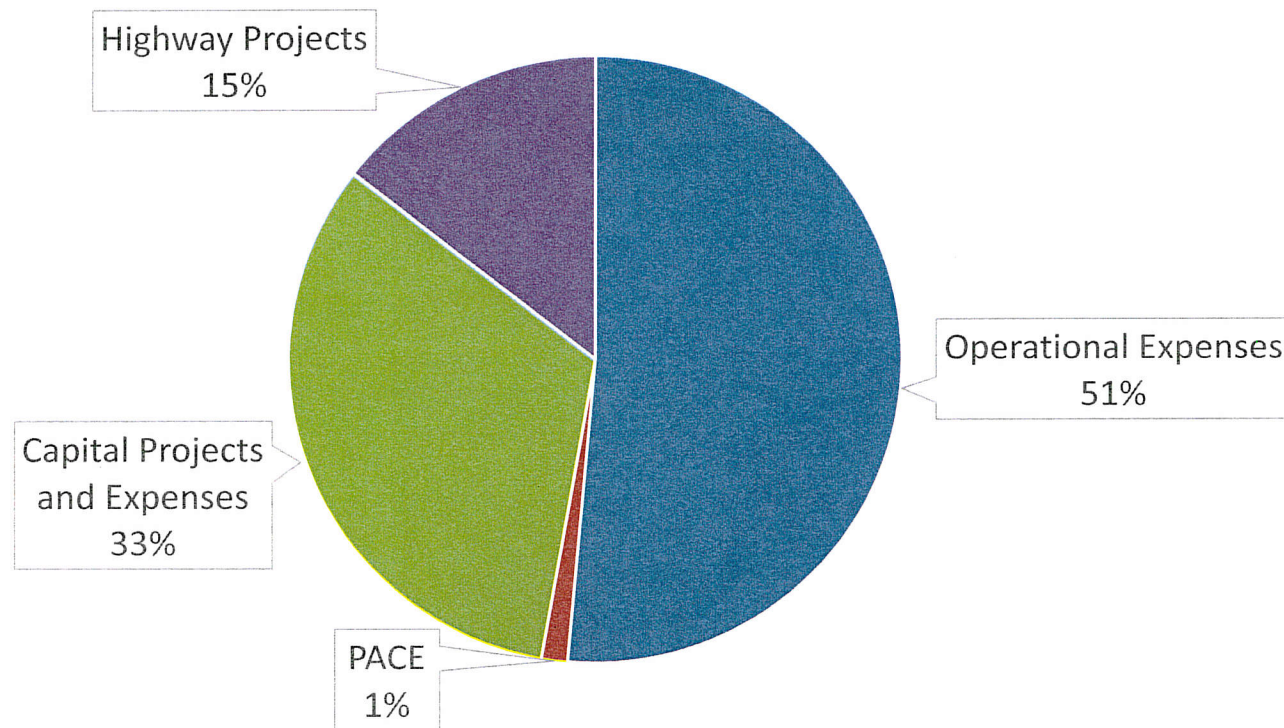


Figure 8
Sales Tax Use, 2020





2020 Capital Projects

Courthouse Security



Facilities Master Plan Implementation

- Amount to be determined for 1717 Center Avenue renovation (deferred financing)
- \$1.1 million for renovation of District Attorney offices (sales tax)
- \$575,000 for design/architectural/engineering services (sales tax)
 - IT data center new location
 - IT staff new location
 - 911 Communications Center equipment and furniture replacement project
- \$45,000 consulting to plan future needs of Sheriff's Office (levy)
 - Sheriff's Administration (Pinehurst replacement)
 - Huber Housing (Pinehurst replacement)
 - Program spaces, other needs

New Human Services + Building



County Highway Projects

CTH F Reconstruction-5.2 miles

- \$3,228,000 borrowing
- \$1,000,000 sales tax
- \$400,000 Local Road Improvement Program

CTH F Pulverize and Overlay-0.9 miles

- \$853,000 sales tax

CTH J and CTH O Design-4.5 miles

- \$225,000 sales tax

CTH G Sealcoat-5.6 miles

- \$320,000 departmental fund balance

Borrowing=\$3,228,000

Sales Tax=\$2,115,226



Figure 9
Highway Funding Sources, 2015-2020

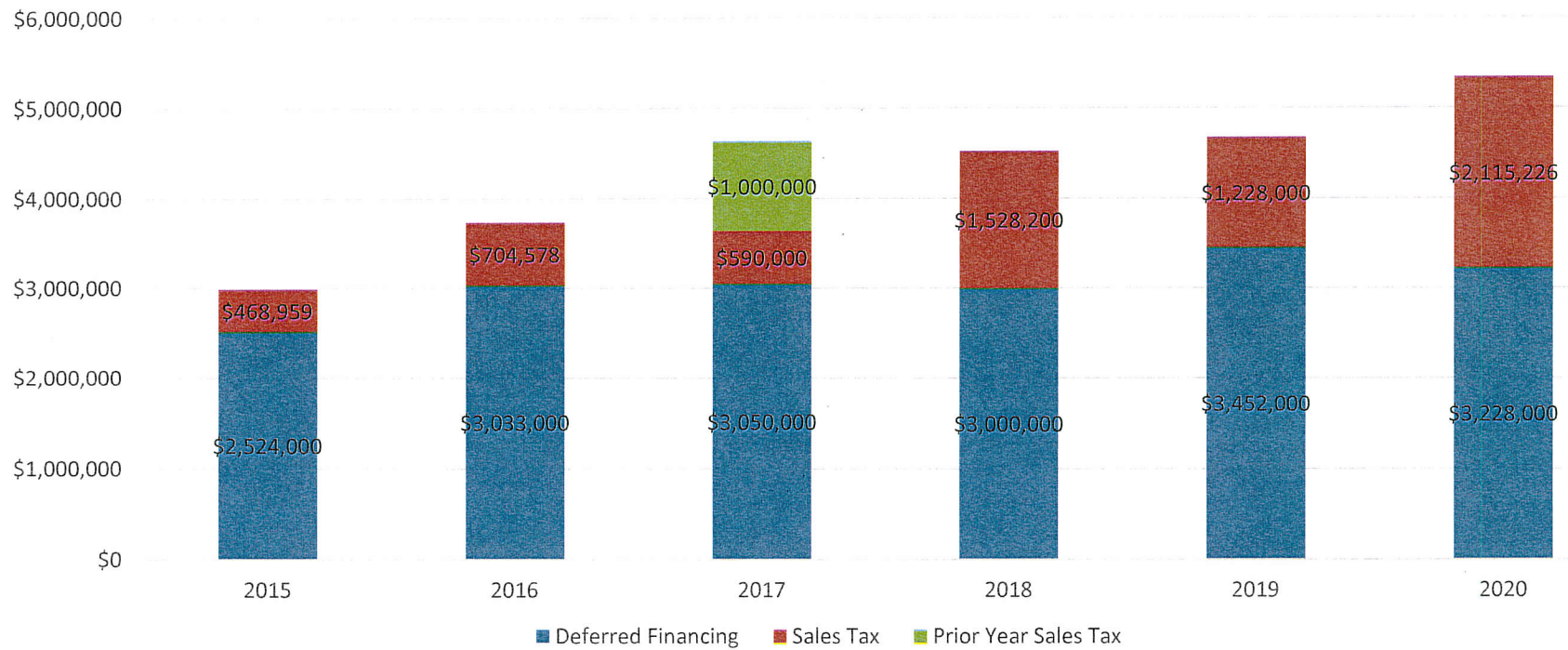


Figure 10
Debt Service Schedule

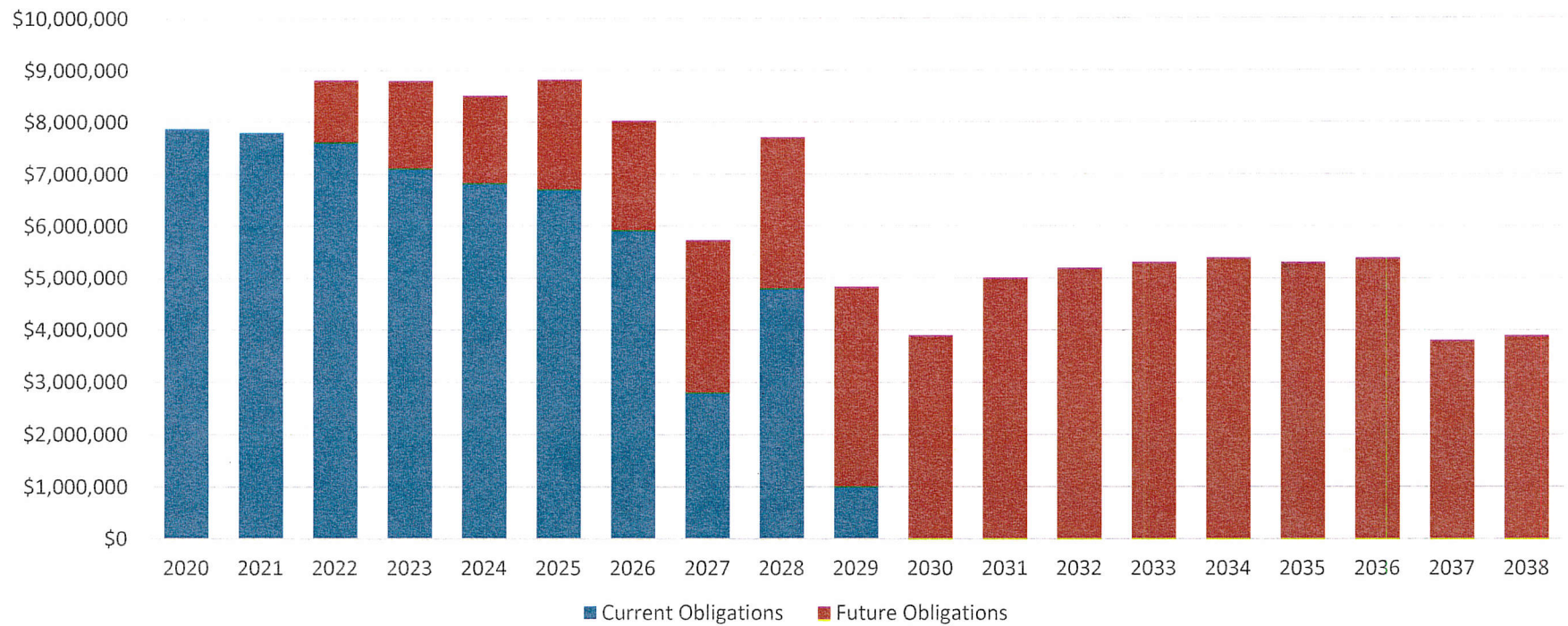


Figure 11
County Percentage of Debt Limit, 2014-2018

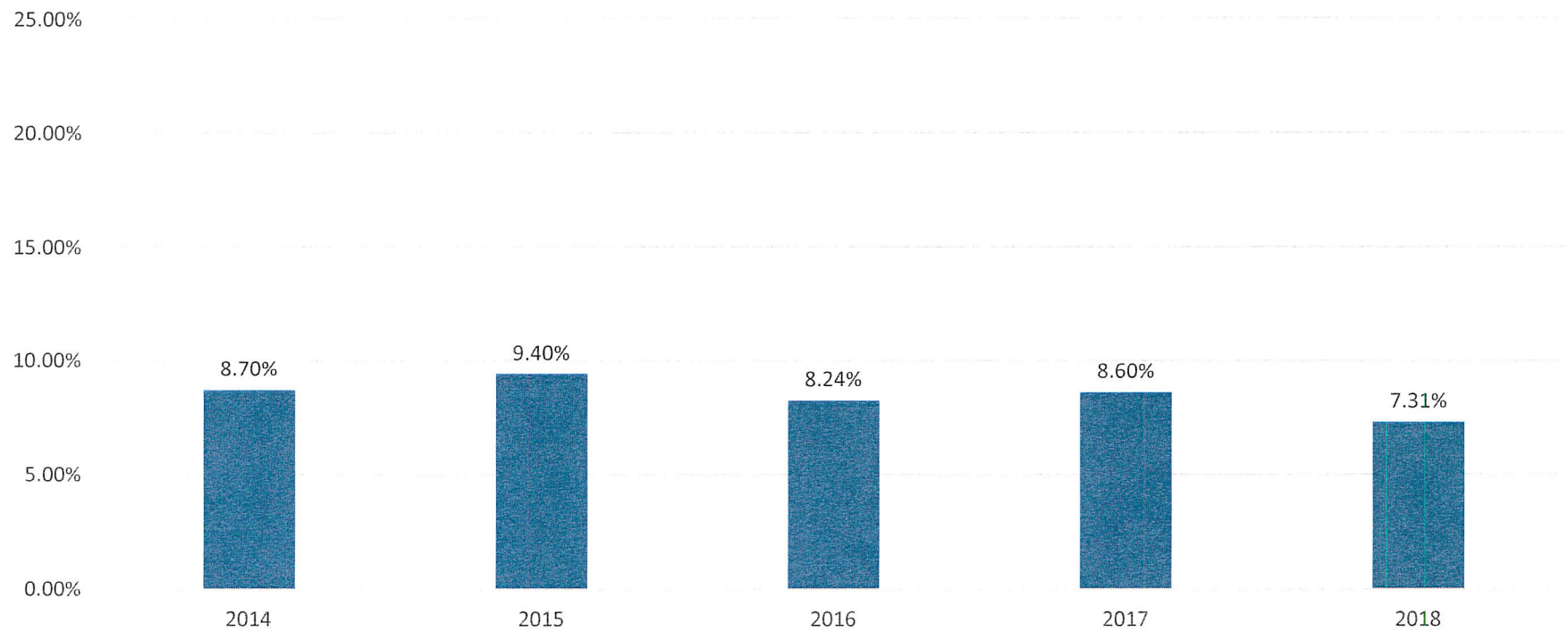
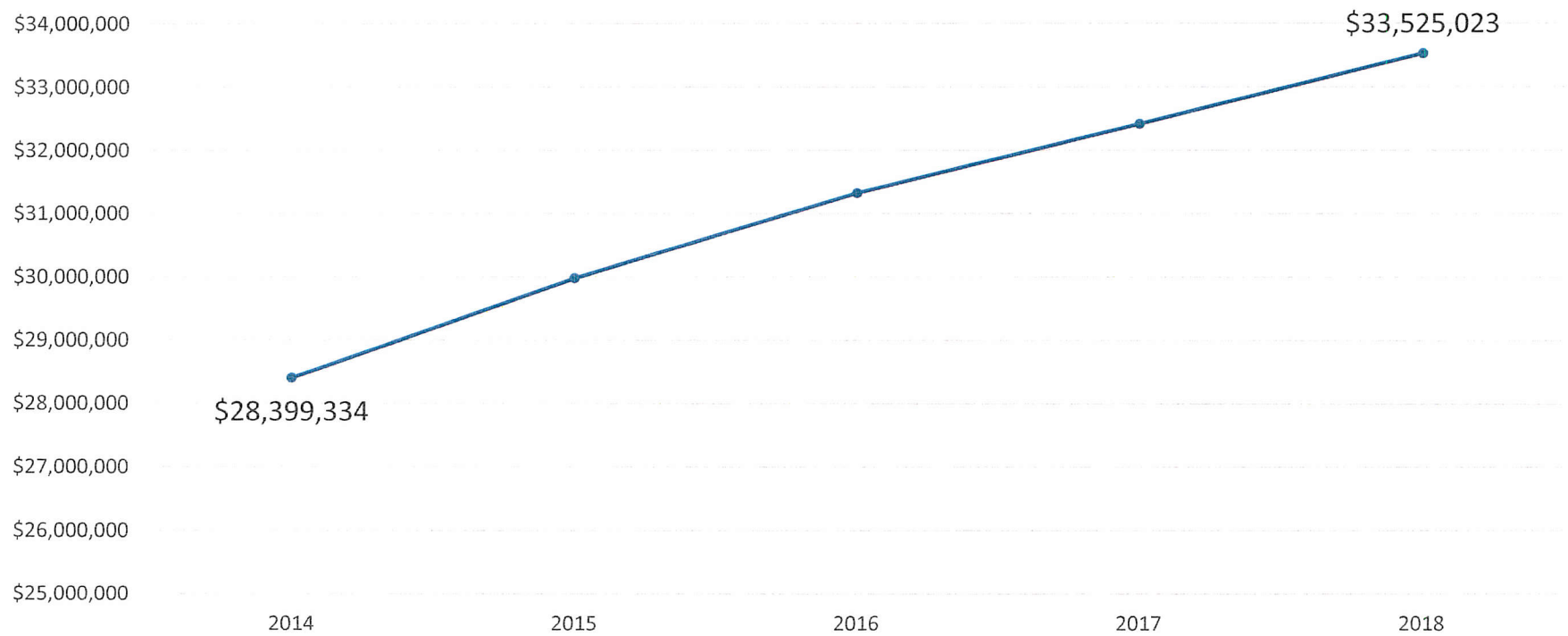


Figure 12
Unassigned General Fund Balance, 2014-2018



The seal of Rock County, State of Wisconsin, is a circular emblem. It features a central illustration of a sheaf of wheat, symbolizing agriculture. The words "ROCK COUNTY STATE OF WISCONSIN" are inscribed around the perimeter of the seal. At the bottom center, there is a small decorative element.

Notable Projects, Initiatives, and Budget Changes

Child Welfare Crisis

Additional state funding results in **\$1.2 million budget increase**
for Human Services Department

- Incentive pay (\$2/hour) for CPS caseworkers
- Support out-of home placement costs
- New Analyst position
- Increase hours dedicated to in-home safety services
- Peer support program for CPS-involved parents
- Consulting to improve foster care, CPS organizational leadership
- Quality Improvement Coordinator position (25%)
- Use of remaining funds (45%) to be determined by HSD, Board

Figure 13
Out-of-Home Placements—Children and Youth
Human Services Department-Children, Youth and Families Division
2012-2020

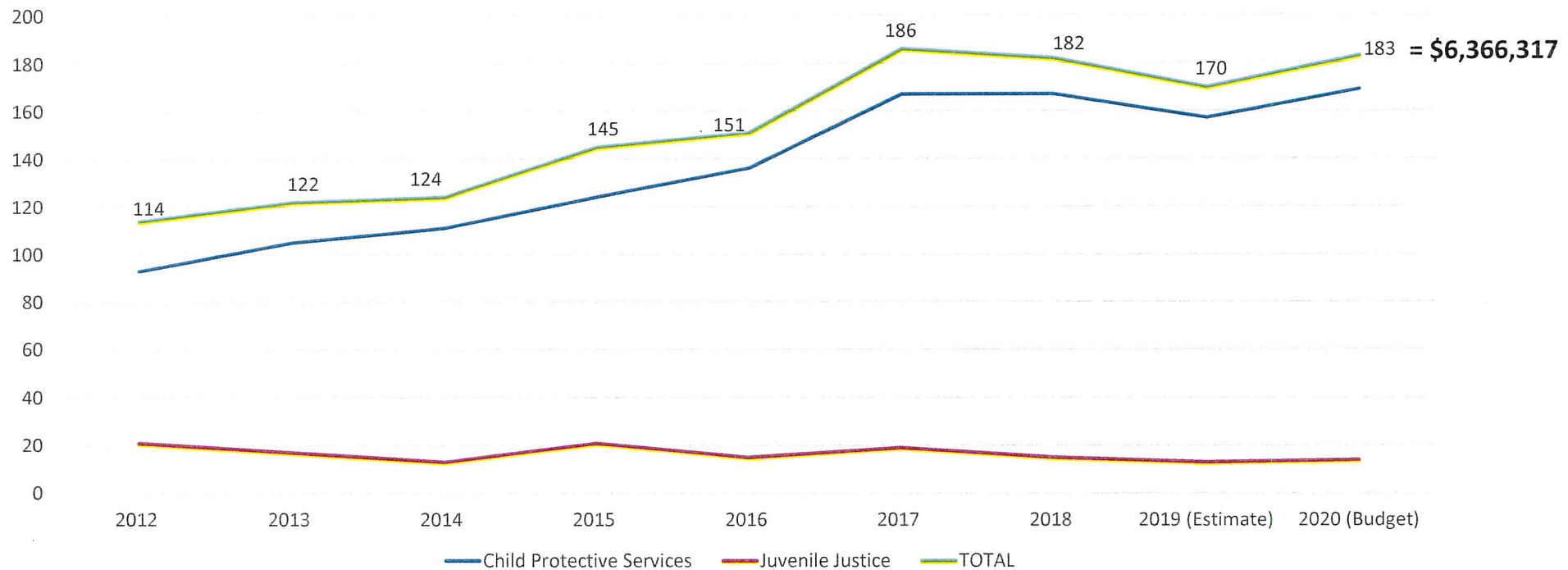
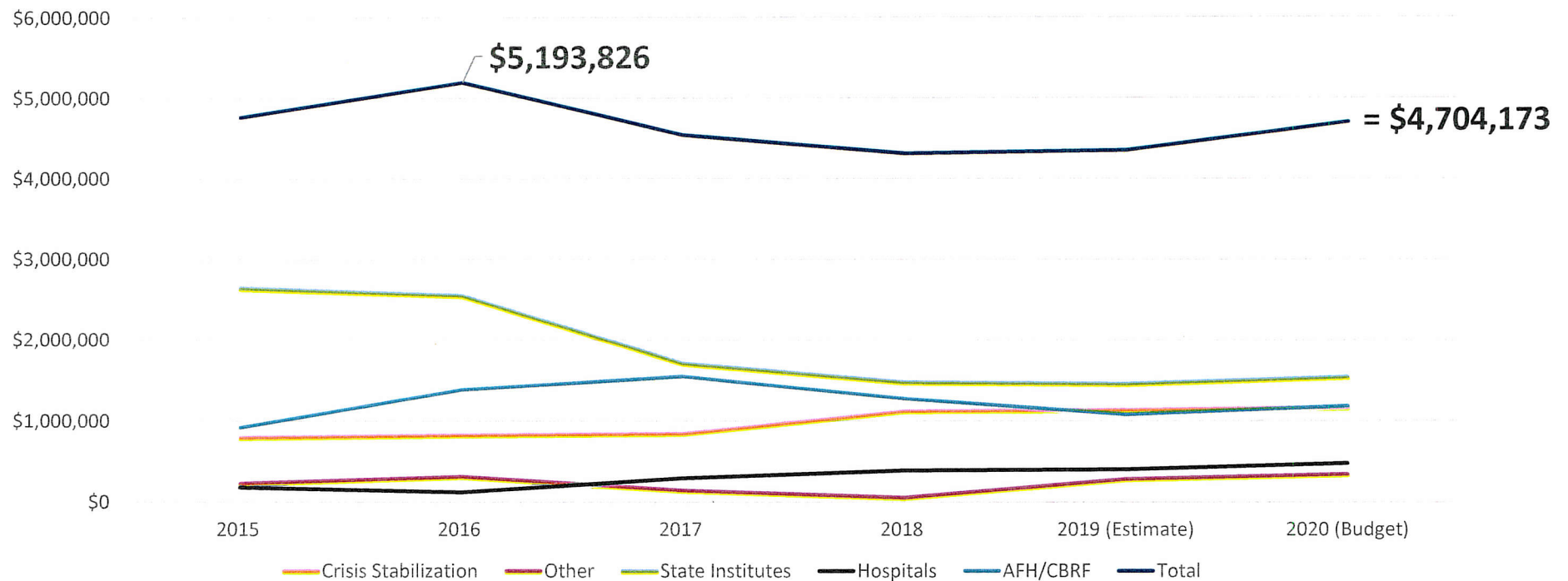


Figure 14
 Out-of-Home Placements—Adults
 Human Services Department-Behavioral Health Division
 2015-2020



Courthouse Security to Cybersecurity

County hit with cyber attack

Commissioners pay \$460,000 in ransom to unlock files

By Mike Buffington

The Jackson County government was struggling mid-week to recover from a costly ransomware attack that slammed county computer operations over the weekend.

The computer virus attack forced county agencies to a hand-written working system since most of the county's computer files were locked by the virus. The cyber

security firm hired by the county told county officials that the attack is one of the most sophisticated ransomware attacks in the U.S. to date.

And it was one of the costliest, too. The county had to pay a \$460,000 ransom via Bitcoins to get the "key" to unencrypt the county files that were locked in the attack.

Among the systems hit were the county's public

safety operations, which forced 911 operators into a hand-written system to take and dispatch calls. Jackson County Sheriff's Office deputies had to fall back on hand-written reports while other county departments scrambled to find old manual receipt books to do business.

Every county department, including the courts, was hit in the attack. The cyber-attack shut down all

the county's email servers, too. The only systems not hit were those tied to state computer servers, which included the automotive tag division and the county elections system.

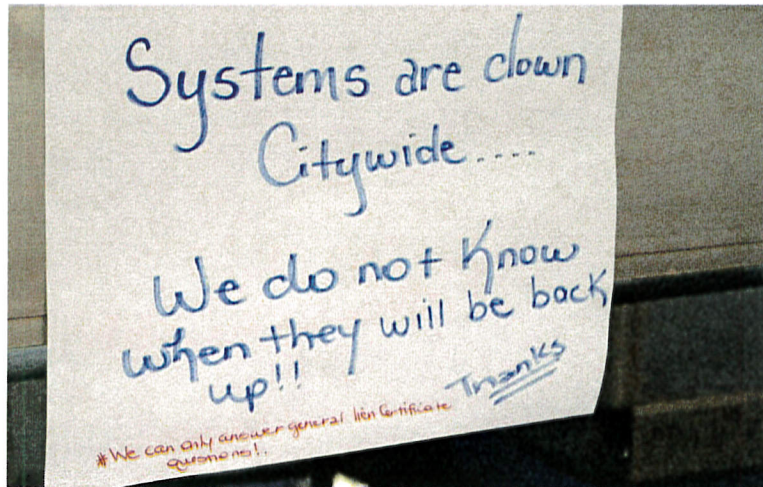
WHAT HAPPENED
The cascade of events started early Saturday morning when county IT staff were called to the jail about a computer problem. While looking at that, the IT staff discovered that the

county had been hacked and that a ransomware virus had locked the majority of the county's files, including the county's backup files.

A ransom demand for 105 Bitcoins (\$441,000) was made to the county in a message that came up on the screens of infected computers. (Bitcoins are untraceable currency that are often used by criminal organizations to avoid detection).

After county officials realized the size of the attack, they contacted the FBI, which in turn suggested the county hire a cyber security firm.

Later Saturday, the county hired Cyintelligence to help with the attack and the



Cybersecurity and Technical Enhancements

- Baker Tilly Operational Audit and Cybersecurity Assessment
- Creation of IT Security Officer position
 - Hardware upgrades
 - Software implementation
 - Disaster recovery
- Operational efficiencies
 - Hardware replacement cycle
 - System for support tracking, asset and license management
 - Wireless access
- Investments in capital and one-time costs
 - \$839,130 in sales tax
 - \$536,702 in departmental fund balance

IT Personnel and Organizational Realignment

- 2019 Mid-year Position Changes
 - Deputy Director
 - Network Support Administrator (+ 1.0 FTE)
 - Project Manager
 - Customer Service Manager
 - Network Technician (Telecommunications)
 - User Support Specialist
- New Positions in 2020 Budget
 - IT Security Officer
 - Data Services Manager
 - Network Technician
 - User Support Specialist
- Tax Levy Increase: \$668,652, or 46.0%

Looking to 2021 and Beyond

Revenue

- Reduction in fee revenue to fund justice programs
- Utility tax shared revenue increase
- Casino revenue sharing
- Caution regarding investment, real estate revenue due to economic uncertainty

Expenditures

- Increase in borrowing/debt service levy to implement Facilities Master Plan
- Sales tax used for highway projects
- Demonstrate good stewardship of new revenues for high priority, high impact areas

Budget Adoption Process

- October 15 through November 1
Governing Committees Meet for Budget Review
- Monday, November 4, at 9:00 a.m.
County Administrator's Review and Explanation of the Budget
with Questions from the Board
- Wednesday, November 6, at 6:00 p.m.
Public Hearing on the Budget
- Tuesday, November 12, at 9:00 a.m.
Statutory Annual Meeting and Budget Adoption