

**RESOLUTION
ROCK COUNTY BOARD OF SUPERVISORS**

Katherine Luster
INITIATED BY



April Heim
DRAFTED BY

Human Service Board
SUBMITTED BY

March 30, 2017
DATE DRAFTED

TO RECOGNIZE ECONOMIC SUPPORT STAFF

1 **WHEREAS**, Economic Support staff administer difficult, complex, and ever-changing public
2 assistance programs to the citizens of Rock County; and,
3

4 **WHEREAS**, Economic Support staff are responsible for implementing many changing policy
5 and system changes, successfully adapting in a model and environment of constant change;
6 and,
7

8 **WHEREAS**, these staff successfully manage extremely high caseloads, determine eligibility
9 and consistently deliver timely and accurate benefits and payments based on various
10 entitlement and non-entitlement programs. Customer contacts are made in a courteous,
11 professional manner and staff continue to maintain a high quality of customer service even
12 during times of increasing caseloads. ES staff meet with individuals and families in crisis
13 every day. In addition to providing services that this agency offers, staff work collaboratively
14 with other community organizations to provide these individuals and families with resources
15 they need to resolve emergency needs as well; and,
16

17 **WHEREAS**, these staff work with individuals and families to help provide essential human
18 services, especially for those who are least able to help themselves. Through the
19 conscientious efforts of these staff, more children and adults in our community have medical
20 coverage and a healthier future; and,
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22 **WHEREAS**, Economic Support staff play a major role in promoting self-sufficiency, and
23 providing a safety net for elderly and disabled citizens, while working to relieving the effects
24 of poverty and improving the quality of life for residents of Rock County; and,
25

26 **WHEREAS**, the Rock County Board of Supervisors, representing the citizens of Rock
27 County, wishes to recognize Economic Support staff for their overall performance and
28 dedicated service to the citizens of Rock County.
29

30 **NOW, THEREFORE, BE IT RESOLVED** that the Rock County Board of Supervisors,
31 duly assembled this 13th of APRIL 2017, does hereby recognize the Economic Support staff
32 for their dedication and excellence in the work they do.
33

34 **BE IT FURTHER RESOLVED** that the County Clerk be authorized and directed to furnish
35 a copy of this resolution to all Economic Support staff.

17-4A-246

To Recognize Economic Support Staff
Page 2

Respectfully Submitted,

HUMAN SERVICES BOARD

Brian Knudson
Brian Knudson, Chair

Sally Jean Weaver Landers
Sally Jean Weaver-Landers, Vice Chair

Karl Dommershausen
Karl Dommershausen

Terry Fell
Terry Fell

Linda Garrett
Linda Garrett

Absent
Ashley Kleven

Kathy Schulz
Kathy Schulz

Terry Thomas
Terry Thomas

Shirley Williams
Shirley Williams