## RESOLUTION

## ROCK COUNTY BOARD OF SUPERVISORS

Katherine Luster INITIATED BY



4/1/2020 DATE DRAFTED

## To Recognize Jeanine Froeber

WHEREAS, Jeanine Froeber has served the citizens of Rock County for twenty-five (25) years as a dedicated and valued employee of Rock County; and,

WHEREAS, Ms. Froeber began her career on April 10, 1995 with Rock County as an Account Clerk II at the Rock County Healthcare Center. As an Account Clerk II, Ms. Froeber worked with accounts for many clients preparing reports, expenses, and account balances for Rock County residents; and,

WHEREAS, Ms. Froeber began as an Account Clerk III with the Rock County Healthcare Center on November 6, 2007, further serving customers and their accounts as they utilized services through the Rock County system. Her knowledge and expertise regarding Medicare, Medicaid, and private insurance helped her maintain the various resident accounts at Rock Haven. She provided compassionate and kind service as she worked with the residents and families with their financial responsibilities; and,

WHEREAS, Ms. Froeber was promoted through her excellent service provision to the Developmental Disability (DD) Board Financial Supervisor, overseeing the budget and financial management of the DD Board programs. She accurately and efficiently prepared contracts and oversaw staff working within the various DD Board programs. She used her passion of accounting to maintain optimal fiscal functioning throughout the department. She supervised staff from the DD Board in their management of the various financial processes for recipients throughout Rock County; and,

WHEREAS, Ms. Froeber began in the Economic Support (ES) Division of the Human Services Department on January 9, 2017, as an Economic Support Specialist. Ms. Froeber brought with her an extensive knowledge of accounting and attention to detail from her prior positions, to assist in managing and establishing eligibility for Public Assistance programs such as Medical Assistance and FoodShare. She worked within the complex system of Elderly, Blind, and Disabled (EBD) Medicaid and Long Term Care (LTC) programs to provide excellent service to Rock County's most vulnerable citizens. She brought compassion and kindness to each interaction as she encountered many individuals within the seven counties of the Southern Consortium Call Center. Ms. Froeber has used her many talents and diligence to benefit many Rock County citizens throughout her twenty-five (25) year career; and,

WHEREAS, Ms. Froeber has shown a variety of skills and knowledge which assisted her in navigating the complex policies for the various programs she has dedicated her career. She has shown excellent customer service for the clients she has served in Rock County. She has provided quality case management and patience for clients as they enter the Long Term Care system within Rock County. She has been a valued member of the team, often tackling difficult cases and supporting her team members. Her time, energy, and talent will be missed; and,

**WHEREAS**, Ms. Froeber has decided to retire from Rock County after 25 years of dedicated service on April 10, 2020; and,

WHEREAS, Ms. Froeber has proven herself to be a compassionate, caring and committed employee, always advocating for the clients and staff in the many areas she has served.

**NOW, THEREFORE, BE IT RESOLVED** that the Rock County Board of Supervisors, duly assembled this <u>14th</u> day of <u>April</u>, 2022 does hereby recognize Jeanine Froeber for her 25 years of service and extend best wishes to her in her future endeavors.

## **Committee Action**

**Human Services Board** 

County Board Staff Committee County Board Staff Committee recommended this resolution for approval by a unanimous voice vote.					
County Board	Staff Committee rec	ommended this res	olution for approv	ai by a unanimous	voice vote.