

Notice of Nondiscrimination

- Rock County Human Services is committed to ensuring that no person is excluded from the participation in, denied the benefits of, or otherwise subjected to discrimination on the basis of race, color, national origin, disability, sex, age, religion, income status or limited English proficiency (LEP) in any and all programs, activities or services administered by Rock County Human Services (Rock County Transit) in accordance with Title VI of the Civil Rights Act of 1964 and related nondiscrimination authorities.
- Any person who believes they've been aggrieved by any unlawful discriminatory practice may file a complaint with Rock County Human Services.
- For more information on Rock County Human Services' civil rights program, and the procedures to file a complaint, contact (608) 757-5271, (for hearing impaired, please use Wisconsin Relay 711 - <https://wisconsinrelay.com>); email jodi.parson@co.rock.wi.us; or visit our administrative office at 1717 Center Avenue, Janesville, WI 53545. For more information, visit <https://www.co.rock.wi.us/departments/aging-disability-resource-center-adrc/rock-county-transit>
- A complaint may also be filed directly with the Federal Transit Administration, Office of Civil Rights, Attention: Complaint Team, East Building, 5th Floor-TCR, 1200 New Jersey Ave., SE Washington, DC, 20590; Phone: 1-888-446-4511; Email: FTACivilRightsCommunications@dot.gov
- If information is needed in another language, contact 608-757-5472.
Si se necesita informacion en otro idioma de contacto, 608-757-5472.
Yog muaj lus qhia ntxiv rau lwm hom lus, hu rau 608-757-5472



For more information on services contact:

**Rock County Transit
608-757-5054**

**Office Hours:
Monday-Friday
8:00 a.m. - 5:00 p.m.**

Find updates on our Facebook page:

<https://www.facebook.com/adrcrock>

**Office Address:
1717 Center Ave., Suite 520
Janesville, WI 53546**

<https://www.co.rock.wi.us/departments/aging-disability-resource-center-adrc/rock-county-adrc-transit>

Rock County Transit



608-757-5054

What are the transportation services?

Rock County Transit (RCT) provides transportation services for use by individuals at least 55 years of age or people who have a disability. Service is provided to all areas within Rock County using wheelchair accessible buses.

This door-to-door service requires passengers to board the bus independently, or have someone available to assist them. Buses are scheduled on a “shared ride” basis. This means that several passengers may be transported at one time to provide service to as many passengers as possible. Transportation is available Monday through Friday, excluding major holidays.

How much does it cost?

Cost of the ride is \$10 round-trip, or \$5 one-way, within your community. Going from one community to another (Example: Janesville to Evansville) will cost \$12 round-trip, or \$6 one-way. A 10-ride pass is available for purchase from the driver.

Is transportation only for medical appointments?

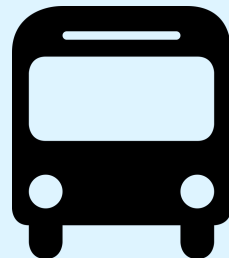
No. Riders may also use the service for work-related transportation, grocery shopping or personal business, visits to nursing homes, hair appointments or social trips. RCT does not provide transportation for discharges from hospitals, outpatient surgery, or certain procedures. Call RCT for more information.

Who can use this service?

The service is available to anyone at least 55 years of age or any persons with a disability.

How do I schedule a ride?

To schedule a ride, contact the RCT office at 608-757-5054 at least three days before the appointment date. RCT fills up quickly, so please call as early as possible. Office hours are Monday through Friday, 8:00 am to 5:00 pm.



Paratransit

Paratransit is a special transportation service for people with disabilities who require additional support, often provided as a supplement to fixed-route bus and rail systems by public transit agencies. Paratransit services may vary considerably on the degree of flexibility they provide their customers.

For more information or to file an application for Paratransit, contact Janesville Transit System at 608-755-3150 or Beloit Transit System at 608-364-2870.

