#2023-05
REQUEST FOR PROPOSAL
TRANSPORTATION SCHEDULING SOFTWARE
ROCK COUNTY, WISCONSIN

ADDENDUM #2
QUESTIONS / ROCK COUNTY RESPONSES

Rock County's responses are in **bold** and underlined.

1. Can the County share the term length for this contract?
    This will be identified during the contracting with the selected vendor.

2. Is the County currently utilizing any software for this service? If so, can the County share who their software provider is?
    We will share with our selected vendor what integration considerations would need to be considered.

3. What is the anticipated launch date for this service?
    The anticipated launch date will be worked out with the selected vendor, but it would be anticipated by end of year

4. Can the county provide a list of seat capacities for the vehicles in their fleet?
    Our average capacity would include eight (8) ambulatory and three (3) wheelchair per trip, per vehicle. We have 12 vehicles.

5. What is the current fare structure for this service?
    Cost of the ride is $10 round-trip or $5 one-way within your community. If you are going from one community to another, it is $12 round-trip or $6 one-way. A 10-ride pass needs to be available.

6. What is the current eligibility criteria for riders?
    Any individual age 55 and over or any individual with a disability age 18 and over.

7. Can the County confirm that this RFP is for both paratransit and on-demand services for the general public?
    The RFP is for our qualified riders, any individual age 55 and over or any individual with a disability age 18 and over.

8. Can the County elaborate on the requirement, "Ability to see the different types of relationships that exist?"
    The relationship identifies the type of passengers/riders. The ability to create category types.

9. What are the current funding sources for trips?
   There are multiple funding sources and the selected application must be able to allow a selection of different funding options: donation, insurance, financial accounts, charity, etc.

10. Is Rock County interested in a mobile application for riders that allows customers to book trips, monitor their trips in real-time, receive notifications about their trip, and provide electronic fare payment? This mobile application could also be made available as a web-based interface accessible on a desktop or laptop.
    Yes, Rock County would be interested.

11. From your website, we understand that Rock County is operating paratransit services in the cities of Janesville and Beloit, can the County provide a list of other services that it currently operates?
    Our services are for anyone with a disability, at least 55 years of age and are within the Rock County Area. These services include work-related transportation, grocery shopping or personal business, visits to nursing homes, hair appointments or social trips.

12. Can Rock County please share any pain points with its current ITS provider(s)?
    Rock County is looking to update functionality.

13. Can the County provide a scoring matrix with percentages and/or point values for each of the 5 evaluation criteria listed?
    The County will not be providing a scoring matrix.

14. Specific functionality requirements will be outlined and requested as part of the scheduled demonstrations." Can the County clarify whether these functionality requirements will be different than the ones specified in Section A Expectations for the Transportation Application?
    The functionality requirements may be more specific but will be within the scope of expectations.

15. C. Proposal Requirements, 4. Functionality Matrix – Appendix C (pg 14): Can the County clarify what respondents are expected to provide in their proposals? Should respondents address the requirements in Section A, Expectations for the Transportation Application, or only address the requirement to, "If available, provide best practice workflows, training documents as examples of process efficiencies, and training documentation," as listed on the Functionality Matrix in Appendix C?
    The County is expecting that responses should address the requirements outlined in Section A and if available, provide workflows, training documents, etc. in Appendix C.

ROCK COUNTY, WISCONSIN   **PURCHASING DIVISION**
                                                    FINANCE DIRECTOR

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ACKNOWLEDGEMENT OF RECEIPT OF ADDENDUM #2

<u>SIGN AND RETURN THIS FORM WITH PROPOSAL.</u>

COMPANY:

SIGNATURE:

DATE RECEIVED: