Wisconsin CARES Guide
Section 1 – CARES Common Functions and Eligibility Processing
Appendix 04 - Alerts

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Included in this appendix are instructions for the CMCR screen and a table of alerts with additional information.   The table is based on Reference Table TSAT in CARES and is periodically updated. **Always view TSAT in CARES for the most recent and accurate alerts.**

CMCR - Customized Alert Request
This screen allows the user to select which alerts will display and the display order.   Leaving all fields blank results in the standard system default for display (oldest to newest order).

To access, key in CMCR in the "NEXT TRAN" field and press <ENTER>.

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CMCR                         CUSTOMIZED ALERT REQUEST        08/21/02 10:56
                                                            DWD046 N MEIER

 SPECIFY IF YOU WANT THE ALERT DISPLAY TO BE LIMITED BASED ON THE FOLLOWING:

   USERID:  _____                 (May specify user other than sign-on user)

   ALERT CODE:   ___ ___ ___               (May specify up to 3 codes)
   DATE DUE:     __ __ ____  THRU __ __ ____
   DATE RECEIVED: __ __ ____  THRU __ __ ____
   PRIORITY:     _ _ _                     (May specify up to 3 priorities)
   SENDER ID:    _____                    (Only specify for alert code 999)

   ----------------------------------------------------------------------

 SPECIFY IF YOU WANT THE ALERT DISPLAY TO BE IN A DIFFERENT ORDER (up to 2)

   NUMBER (PIN/Case)  _
   DATE DUE           _
   DATE RECEIVED      _
   PRIORITY           _

 NEXT TRAN: ____     PARMS: _____
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CMCR is updated online in real time and will re-order the display of alerts requested only.

Step 1:   Select up to three separate alerts to display, a date due range, a date received range, up to three priorities, and a sender ID. The sender ID may only be used for alert code 999. These fields may be selected separately or in any combination.

Up to two different display options including PIN/Case Number, Date Due, Date Received, and Priority may also be selected.

Note: Be sure to enter the "0" in front of alerts who's numbers are less than three digits in length (example 079).

Step 2:   Press <ENTER>.

The result is a listing of the alerts specified. It will NOT include any other types of alerts other than those specified. The search criteria used will display at the bottom of the result screen.

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To request different alerts or the alerts in a different order, retrieve the CMCR screen and follow Steps 1 and 2 again.

Use this screen as a tool to sort alerts for case management purposes.

Alerts
Alerts are found in Reference Table TSAT. This appendix was based on TSAT as of the date on the bottom of the page. To view the most recent alerts, access Reference Table TSAT using the instructions below.

TO ACCESS TSAT:
Step 1:   In the "NEXT TRAN" field, key in "RTDT".

Step 2:   In the "PARMS" field, key in "TSAT".

Step 3:   Press <ENTER>.

--- KEY TO TABLE ---
Following is a list of CARES alerts. Included is information to help the worker determine why the alert was generated, how it was generated and what activity is required.

ALERT CODE:
This is the number that appears with alert.   The code is three characters and is numeric.

ALERT TEXT:
This is the text that appears with the Alert Code.

STAT (Status):
Two responses are found which describes if the alert is still active in CARES or inactive.
* A = Active
* I = Inactive

CONDITION:
This describes the condition that caused the alert to be generated. Most case level alerts require that the case be open.

CAT (Category):
The category (sometimes called the function) is a grouping of similar types of alerts. Each alert is assigned to one (and only one) of these categories.

1 = Overdue Eligibility	4 = Work programs	7 = Child Care
2 = Eligibility	5 = Informational	
3 = Benefit Issuance	6 = Pay for Performance (no longer in existence)	

The next portion indicates who receives a copy of the alert. Alerts have a primary recipient and the possibility of (online) carbon copies. The program that initiates the alert determines the primary recipient and another faction sends out the carbon copies.

WKR (Worker):
A "Y" (yes) or "N" (no) indicates whether the worker will receive a copy of the alert.

SUP (Supervisor):
A "Y" (yes) or "N" (no) indicates whether the head of the supervisory unit where the case's caseload resides will receive a copy of the alert.

ADM (Administrator):
A "Y" (yes) or "N" (no) indicates whether the individual listed as the head of the administrative unit where the caseload resides will receive a copy of the alert.

FEP:
A "Y" (yes) or "N" (no) indicates whether the FEP (as identified on ACWI) will receive a copy of the alert.

PRTY (Priority):
The alert's priority. This defines which alert appears on the workers alert listing first on any given day the alert is generated.

1 = critical	3 = important
2 = very important	4 = least priority

WHAT TO DO:
This describes what the worker receiving the alert is expected to do.

IMPORTANT NOTE: This document is a work-in-progress document and has not been fully researched, primarily due to the complexity of the source of some of the alerts within the CARES infrastructure. This chart is based on Reference Table TSAT as of 06/24/02. Always refer to CARES for the most up to date version.

This appendix is currently being published with both Active and Inactive alerts in separate sections. The Inactive alerts are informational only due to some confusion about which alerts are active.

- CARES ACTIVE ALERTS -

ALERT CODE	ALERT TEXT	STAT	CONDITION	CAT	WKR	SUP	ADM	FEP	PRTY	WHAT TO DO
001	QC REVIEW OVERDUE	A	QC Case Review not done by due date.	5	Y	N	N	N	3	Informs QC Regional Supervisor to check why review hasn't been completed timely.
002	PERSON APPLIED FOR A NEW RFA	A	New RFA has been created for person who is active in another case or pending RFA.	5	Y	N	N	N	3	Provides information only. Check to make sure the person isn't on 2 cases. Check AQIN using the name or AQIP using SSN.
003	NEW CASE ASSIGNED	A	New case has been assigned to the worker's caseload.	5	Y	N	N	N	3	Informs the primary eligibility worker that a new case has been added to his/her caseload.
004	CASE MOVED TO ANOTHER CASELOAD	A	Case moved from one worker's caseload to another worker's caseload.	5	Y	N	N	N	3	Informs the former primary eligibility worker that the case is no longer in his/her caseload.
005	QC CASES TO BE ASSIGNED	A	A sampling of cases are assigned for Quality Control.	5	Y	N	N	N	3	Informs Regional QC Supervisor when the QC sample is created.
006	PULL CASE FOLDER FOR QC REVIEW	A	A sampling of cases are assigned for Quality Control.	5	Y	N	N	N	3	Informs eligibility supervisor to pull case folders for QC review.
007	WW OFC TO FSET OFC DISENROLL	A	Individual who was mandatory for W-2 is now mandatory for FSET.	4	Y	N	N	N	2	Disenroll individual in the W-2 office.
008	FSET OFC TO – WW OFC DISENROLL CLIENT	A	Individual who was mandatory for FSET is now mandatory for W-2.	4	Y	N	N	N	2	Disenroll client from FSET.
009	WP REGISTRATION CHANGE	A	The IM registration code is different from the WP registration code WPWI. Alert is not generated if the individual displays on WPDL.	4	Y	N	N	N	4	The worker may want to check WPAH to see when the last referral trigger was processed. Change the WP registration code on WPWI to match the IM registration code that displays on WPWI.
010	COUNTY TRANS - DISENROLL CLIENT	A	The individual has transferred to a new county and the referral trigger created a pending referral in that county.	4	Y	N	N	N	2	Disenroll the individual so the new county can enroll the individual in that county's WP office.

- CARES ACTIVE ALERTS -

ALERT CODE	ALERT TEXT	S T A T	CONDITION	C A T	W K R	S U P	A D M	F E P	P R T Y	WHAT TO DO
011	PARTICIPANT TRANSFERED OFFICE	A	Client has transferred from one WP office to another in the same county. Alert is generated to the default case manager at the new office. Assign Case Manager now.	4	Y	N	N	N	2	A case manager must be assigned to the case for the new office.
012	WP SANCTION REQUEST - SEE WPNP	A	WP Case Manager has entered a Sanction Request for a participant.	4	Y	N	N	N	2	Primary eligibility worker must review the request and approve or deny the sanction. Check WPNP and WP Comments for details.
013	WP EXEMPTION REQUEST	A	The WP Case Manager requested participant status be changed to exempt.	4	Y	N	N	N	2	Primary eligibility worker must review the request and approve or deny the exemption. Check CMCC for details. If further information or verification is needed, pend the case and send the request to the participant. If approved, update the appropriate CARES screens, run SFED to update AIWP and then process using PF24. If denied, send an alert to WP Case Manager with decision.
014	WP BEGINS WORK - SEE WPCH/WPEL	A	WP Participant was reported working full or part time, or beginning an OJT.	4	Y	N	N	N	2	Primary eligibility worker should check WPEH, WPEL and WPCH for employment details. Enter the employment details on AFEI. Run SFED and confirm. Follow verification procedures if data was not verified. WP worker should check CMCC, AFEI, AFSE, WPCH, WPCS, and DXRL. Add comments on CMCC.
015	WP WORK SUPP - SEE WPEL/WPCH	A	WP Participant was reported beginning participation in a Work Supp program.	4	Y	N	N	N	2	The Primary eligibility worker should check employment details on WPEH, WPEL and WPCH for Work Supp data.
016	REVIEW EMPLOYABILITY PLAN	A	The EP review date is in 2 weeks.	4	Y	N	N	N	2	Schedule an EP review if appropriate.
017	WP RECORD CASE REVIEW DUE	A	WP case review is due. Date of last contact has not been updated for 6 months.	4	Y	N	N	N	2	Schedule a case review.
018	WP RECORD CASE REVIEW PAST DUE	A	WP case review is past due. The date of last contact has not been updated in more than 180 days.	4	Y	N	N	N	2	Case review is past due. Schedule a case review immediately.

– CARES ACTIVE ALERTS –

ALERT CODE	ALERT TEXT	STAT	CONDITION	CAT	WKR	SUP	ADM	FEP	PRTY	WHAT TO DO
022	WAITING SUPERVISOR APPROVAL	A	Auxiliary benefit request needs approval, and 5 days have passed since request.	3	Y	N	N	N	1	Eligibility supervisor goes to BIOR to approve the benefit issuance.
023	HELD/CANCELED AUX REQUEST	A	Auxiliary benefit was held or cancelled.	3	Y	N	N	N	4	The Primary eligibility worker should talk to supervisor and determine why benefit was held or cancelled.
024	EFT FAILED. DO AUX. FIX AGET.	A	Request for EFT replacement	3	Y	N	N	N	1	There is a request to replace an EFT. Determine if it needs to be replaced.
025	INITIATE RECOUPMENT	A	Initiate recoupment when a refund is rejected by a financial institution.	3	Y	N	N	N	1	Primary eligibility worker should begin to recoup benefits.
026	REPLACEMENT FOR STOP PAYMENT	A	Replacement for stop payment entered by DWD Financial Manager	3	Y	N	N	N	1	ES Supervisor needs to approve stop payment.
027	AFDC SP AFF NOT RECEIVED BY FM	A	Stop payment request is entered but no affidavit has been received and 15 days have passed from entry of stop payment request.	3	Y	N	N	N	1	Send the affidavit to the DWD Financial Manager.
029	RFA WILL BE DENIED ON DAY 30	A	The RFA has been pending for 25 days. It will be denied after 5 days if intake is not set.	5	Y	N	N	N	3	The ES intake worker should schedule an appointment within 5 days or grant extension if appropriate.
030	RFA PENDING FOR OVER 30 DAYS	A	The RFA has been pending for 31-44 days.	5	Y	N	N	N	3	This is informational. The Primary eligibility worker should determine the delay in the intake.
031	RFA PENDING FOR 45 DAYS	A	The RFA has been pending over 45 days.	5	Y	N	N	N	3	This is informational. The Primary eligibility worker should determine the delay in the intake.
032	INTERVIEW NOT YET SCHEDULED	A	Intake interview not scheduled.	5	Y	N	N	N	1	Primary eligibility worker schedule interview as soon as possible.
034	THIRD PARTY LIABILITY INFO	A	Change in third party liability data due to IV-A/IV-D exchange.	5	Y	N	N	N	4	Primary eligibility worker should check the new third party liability data.

– CARES ACTIVE ALERTS –

ALERT CODE	ALERT TEXT	STAT	CONDITION	CAT	WKR	SUP	ADM	FEP	PRTY	WHAT TO DO
035	AP RETURNS TO HH.SEE KIDS C8G	A	Absent parent data changed due to IV-A/IV-D exchange.	2	Y	N	N	N	1	Primary eligibility worker should check the living arrangement for absent parent. If absent parent has returned to household, verify necessary items (income, assets, non-financial) and determine if the person is work program mandatory.
036	PATERNITY EST NON-COOPERATION	A	Change in paternity cooperation due to IV-A/IV-D exchange.	3	Y	N	N	Y	3	Primary eligibility worker review case, determine cooperation with IV-D. May need to sanction on APNC for non-cooperation. Run eligibility to put sanction into effect. Notice must be sent to individual.
037	GOOD CAUSE INFO.SEE KIDS GC1	A	Change in Good Cause request data due to IV-A/IV-D exchange. • *If AP sequence number matches an existing one, IVDI/DE is updated, otherwise a new IVDI/DE screen is created.*	2	Y	N	N	Y	1	Primary eligibility worker check new Good Cause data. Determine if GC still exists.
038	CHILD CUSTODY INFO.REVIEW CASE	A	Change in child custody data due to IV-A/IV-D exchange.	2	Y	N	N	Y	1	Primary eligibility worker should review case, new child custody data.
039	PATERNITY INFO.SEE IVDI/IVDE	A	Change in paternity data from IV-A/IV-D exchange. ▪ *If AP sequence number matches an existing one, IVDE is updated, otherwise a new IVDI screen is created.*	5	Y	N	N	Y	1	Primary eligibility worker should review the new paternity data.
040	AP COURT ORD.SEE APCO/IVDI	A	Change in court order data from IV-A/ IV-D exchange. ▪ If the AP sequence number = 0, the court order switch on IVDI/DE is set to 'Y'. ▪ *If the AP sequence number matches an existing one in CARES, APCO is updated directly.* ▪ *If the court case number matches an existing one for that absent parent, the screen will be updated, otherwise a new APCO screen is created.*	5	Y	N	N	Y	4	Primary eligibility worker should review the new court order data. Take appropriate action, including checking IVDI/DE, APCO to determine if child support may have changed. Check if there has been a change in child support payments. If change in payments has started, budget on AFUI.

- CARES ACTIVE ALERTS -

ALERT CODE	ALERT TEXT	STAT	CONDITION	CAT	WKR	SUP	ADM	FEP	PRTY	WHAT TO DO
041	AP GEN INFO.SEE APGI/APAA/IVDI	A	Change in absent parent data from IV-A/IV-D exchange. • *If the AP sequence number =0, a new AP record is created on IVDI/DE.* • *If the AP sequence number matches an existing one in CARES, and the sex code matches, APGI/AA are updated directly.* • *If the AP sequence number matches but the sex code is different, a new record is created on IVDI/DE.*	5	Y	N	N	Y	4	Primary eligibility worker should review the new absent parent data.
042	FRAUD REFERRAL TO FRAUD UNIT	A	Generated when referral is assigned to a fraud worker.	5	Y	N	N	Y	4	Informs the Fraud worker claim has been assigned.
043	DELAY IN PRIORITY SERVICE APPT	A	Expedited services interview was scheduled for later than the next day.	5	Y	N	N	N	1	Primary eligibility worker must reschedule interview for tomorrow at the latest. Document on CMCC reason for delay.
044	>15 DAY DELAY - ES INTAKE APPT	A	Intake appointment scheduled > 15 days from filing date.	5	Y	N	N	N	3	Primary eligibility worker should schedule appointment for a time closer to filing date.
045	>20 DAY DELAY NO-SHOW RESCHED	A	No show rescheduled more than 20 days from filing date.	5	Y	N	N	N	3	Primary eligibility worker reschedule the appointment for an earlier date.
046	ES INTAKE NO-SHOW	A	Person didn't show for intake appointment.	5	Y	N	N	N	3	The intake worker should set another appointment.
047	ELIGIBILITY REVIEW NO-SHOW	A	Person didn't show for eligibility review.	2	Y	N	N	N	3	The primary eligibility worker should schedule another review when contacted by the individual in review month.
048	ALIAS SSN ADDED	A	Generated when SSN conflicts with data received from SSA.	5	Y	N	N	N	3	Check SSN on DXSN, DXSQ and make sure correct SSN is entered on ANID.
049	UI MC SCHD 30 DAYS FROM TODAY	A	Unearned income mass change set 30 days from today.	5	Y	N	N	N	3	Informs worker mass change affecting unearned income is due.
050	RT MC SCHD 14 DAYS FROM TODAY	A	Reference table mass change set 14 days from today.	5	N	N	N	N	3	Informs worker mass change affecting reference tables is due.
051	UI MC SCHD 14 DAYS FROM TODAY	A	Unearned income mass change set 14 days from today.	5	N	N	N	N	3	Informs worker mass change affecting unearned income is due

- CARES ACTIVE ALERTS -

ALERT CODE	ALERT TEXT	STAT	CONDITION	CAT	WKR	SUP	ADM	FEP	PRTY	WHAT TO DO
052	UI MC SCHEDULED FOR TOMORROW	A	An unearned income mass change is scheduled tomorrow.	5	N	N	N	N	1	Informs worker mass change affecting unearned income is due.
053	RT MC SCHEDULED FOR TOMORROW	A	Reference table mass change scheduled for tomorrow.	5	N	N	N	N	1	Informs wprler mass change affecting reference tables is due.
054	RT MC SCHD 30 DAYS FROM TODAY	A	Reference table mass change scheduled 30 days from today.	5	N	N	N	N	3	Informs worker mass change affecting reference tables is due.
055	MMIS TRANSACTION ERROR	A	Transaction failed MMIS edit criteria, and returned as error.	5	Y	N	N	N	2	Primary eligibility worker check MMIS transaction and correct it. Go to MIER.
056	RUN SFU AND ED/BC	A	Rerun SFU/EDBC.	2	Y	N	N	N	1	Primary eligibility worker must rerun SFED. Note: This alert is also cleared if ASER is engaged.
057	PS INTAKE INTERVIEW NOT HELD	A	Individual eligible for priority services but intake not scheduled.	5	Y	N	N	N	1	Primary eligibility worker must schedule an intake.
058	NEW SSI DATA ON DXSX/ANBR	A	Discrepancy between SSA determination and CARES.	5	Y	N	N	N	3	Validate appropriate SSI determination.
059	SSN UPDATE FROM XRPIEN	A	SSNs updated with the XRPIEN file.	5	Y	N	N	N	4	Check data for new SSNs received. Check DXSN & DXSQ.
061	INACTIVE USER ASSIGNED TO CSLD	A	Suspended user assigned to caseload.	5	Y	N	N	N	1	Contact supervisor to activate USERID or assign a new active user.
062	ZERO PAYMENT	A	Full W-2 benefit sent to one or more vendors.	3	Y	N	N	N	4	Informs caseload worker that the client's benefit amount is reduced to zero because of payments to vendor(s)
063	NEW BV REFERRAL ASSIGNMENT	A	A BV referral was entered. Alert is for BV worker assigned to referral.	5	Y	N	N	N	4	BV worker check for new referral on BVRF.
066	PARTICIPANT ENDED COMP/STATS	A	End date for a WP participant was reported for Actual Phase of Component/ Status and staff ID is different from Case Manager ID.	4	Y	N	N	N	2	Enter correct end date. Check with case manager.
067	INSUFF LEAD TIME FOR APPT SCHD	A	Appointment scheduled through CS and Central Print was requested. But appointment less than 5 days in future. Tells worker to print appointment locally.	5	Y	N	N	N	3	Print the appointment notice and RFA locally.
068	FAIR HEARING REQUESTED	A	FH was requested by a WP participant. Goes to Case Manager.	5	Y	N	N	N	4	Informs the WP Case Manager that an individual requested a fair hearing.
069	INACTIVE VENDOR DELETE PAYMENT	A	Primary eligibility worker entered an inactive vendor.	3	Y	N	N	N	1	Check and reenter correct vendor.

- CARES ACTIVE ALERTS -

ALERT CODE	ALERT TEXT	STAT	CONDITION	CAT	WKR	SUP	ADM	FEP	PRTY	WHAT TO DO
071	30 DAYS UNTIL A MASS CHANGE	A	Mass change scheduled in 30 days.	5	N	N	N	N	2	Informs the worker a mass change is coming.
072	14 DAYS UNTIL A MASS CHANGE	A	Mass change scheduled in 14 days.	5	N	N	N	N	2	Informs the worker a mass change is coming.
073	1 DAY UNTIL A MASS CHANGE	A	Mass change scheduled in 1 day.	5	N	N	N	N	1	Informs the worker a mass change is coming.
074	CONFIRM AGEC IF CORRECT	A	Pass/Fail assigned by EDBC. Worker hasn't confirmed AG	2	Y	N	N	Y	1	Primary eligibility worker must confirm AG on AGEC if correct.
075	INTER-COUNTY TRANSFER (IN)	A	Alert generated to agency transfer coordinator. Case was transferred to his/ her agency.	5	Y	N	N	Y	2	Transfer Coordinator assign case to worker. Go to CMCA for coordinator's caseload.
076	VERIFICATION DUE DATE APPROACH	A	Case is open or pending and verification due date or extension date is next week. ▪ *Any assistance group other than WW and CC is pending.* ▪ *The verification due date or verification extension due date is between the current date plus 4 and current date plus 10.*	2	Y	N	N	Y	2	Informs worker verification due date is coming.
077	VERIFICATION PAST DUE	A	Case is open or pending and verification due date/extension date is past. ▪ *Any assistance group other than WW or CC is pending.* ▪ *The verification due date or verification extension due date is less than current date.*	2	Y	Y	N	Y	1	Worker should act on any information received by 31st day for application, 11th for review/change, NV if not received. Run SFED/X, check deductions, and only deny appropriate programs.
078	EXPECTED HOUSE-HOLD CHANGE DUE	A	Date of expected household change next week for an open or pending case. Expected change was entered on ACEC. ▪ *The expected household change date is between the current date plus 4 and current date plus 10.*	2	Y	N	N	Y	3	Informs primary eligibility worker date for household change is coming.
079	EXP HOUSEHOLD CHANGE PAST DUE	A	Date of expected household change is past. The expected household change was entered on ACEC.	2	Y	N	N	Y	2	Primary eligibility worker check to see if change occurred.
080	LEARNFARE GOOD CAUSE ENDING	A	GC end date is next week.	2	Y	N	N	N	2	Good cause reason is expiring. Verify condition no longer exists.
081	LEARNFARE GOOD CAUSE PAST	A	GC end date past.	2	Y	Y	N	N	2	Check on GC reason.

- CARES ACTIVE ALERTS -

ALERT CODE	ALERT TEXT	STAT	CONDITION	CAT	WKR	SUP	ADM	FEP	PRTY	WHAT TO DO
082	VENDOR PYMT STATUS REVIEW DUE	A	An open or pending case has a review due next month for an open or pending W-2 AG.	2	Y	N	N	Y	3	Check vendor payment status
083	VENDOR PYMT REVIEW PAST DUE	A	Next review date is past.	2	Y	Y	N	Y	2	Check vendor payment status
084	ELIGIBILITY REVIEW PAST DUE	A	Eligibility review date is past.	1	Y	N	N	Y	2	Contact client for review of program eligibility. View AGOR to verify AG's due for review.
086	EFT STATUS REVIEW DUE	A	EFT status review date is next month for a case that is open or pending with an open or pending W2 AG.	2	Y	N	N	Y	3	Set up review of EFT.
087	EFT STATUS REVIEW PAST DUE	A	EFT status review date is past due for an open or pending case with an open or pending W-2 AG.	2	Y	Y	N	Y	2	Set up review of EFT.
088	PRO-PAYEE STATUS REVIEW DUE	A	Payee type is 'P', the case is open or pending, and protective-payee review is next month.	2	Y	N	N	Y	3	Set review of protective payee status.
089	PRO-PAYEE STAT REVIEW PAST DUE	A	Payee type is 'P', the case is open or pending, and protective-payee review is less than the current date.	2	Y	Y	N	Y	2	Set review of protective payee status.
090	FH RESOLUTION PAST DUE	A	Fair hearing request date is more than 80 days ago for an open, pending or closed case. ▪ *The fair hearing disposition status has not been entered and it is more than 80 calendar days after the request date.*	2	Y	N	N	N	2	Check the status of the Fair Hearing. Check CMVH to check for original Fair Hearing number and update CMFH.
091	FSET OFFICE CHANGE	A	FSET participant has moved from one FSET office to another within the same county.	4	Y	N	N	N	2	Assign Case Manager in the new office.
092	NON-COOPERATION INFO. SEE IVDI	A	Change in absent parent ID/locate non-cooperation from IV-A/IV-D exchange.	2	Y	N	N	Y	1	Check cooperation with CS status. If necessary, enter sanction on APNC.
093	DEMOGRAPH-CHANGE. SEE KIDS Q2A	A	Change in support non-cooperation data from IV-A/IV-D exchange.	2	Y	N	N	Y	2	Check cooperation with CS status. Check KIDS for demographic data.

– CARES ACTIVE ALERTS –

ALERT CODE	ALERT TEXT	STAT	CONDITION	CAT	WKR	SUP	ADM	FEP	PRTY	WHAT TO DO
094	TURNING 18 GRADUATING AFTER 19	A	• Open AG is MAR, MAU, MAOR, NAOR, MHSC, NHSC, MHSN, W2, BC or CTS. • The individual is turning 18 years old next month. • The individual is not enrolled in school, OR • The child is enrolled in school, but the school completion date is greater than the date of birth.	2	Y	N	N	Y	2	Verify the school status of the individual and take appropriate action.
095	18 YEAR OLD GRADUATING	A	• Open AG is MAR, MAU, MAOR, NAOR, MHSC, NHSC, MHSN, W2, BC or CTS. • The individual is between 18 and 19 years old. • The alert is generated one month before graduation date.	2	Y	N	N	Y	2	Verify the school status of the individual and take appropriate action.
096	AFDC REL CAT NEEDY TURNING 18	A	There is an open AG of MAO, NAO, NHS or MNSN and the individual is turning 18 years old next month.	2	Y	N	N	N	2	Verify if the AG is still eligible for MA.
097	AFDC REL CAT NEEDY TURNING	A	There is an open MAO AG and the individual is turning 19 years old next month.	2	Y	N	N	N	2	Verify if the AG is still eligible for MA.
099	DISAB INST MA TURNING 18	A	▪ Individual is in MA institution or MAPP ▪ The disability and blind verification code is either not verified or ?. ▪ The individual is turning 18 years old next month.	2	Y	N	N	N	2	Verify the disability and enter in the VR field.
100	CEN - CHILD TURNING 1	A	There is an open MS or NS AG with a child attached that is turning 1 year old next month.	2	Y	N	N	N	2	Informational for the primary worker.
102	HEALTHY START CHILD TURNING 6	A	▪ Open MHSC or NHSC AG. ▪ The participation status code is 'EC'. ▪ The child is turning 6 years old next month.	2	Y	N	N	N	2	Informational for the primary worker.

- CARES ACTIVE ALERTS -

ALERT CODE	ALERT TEXT	STAT	CONDITION	CAT	WKR	SUP	ADM	FEP	PRTY	WHAT TO DO
103	SEP FS REQ DISAB TURNING 60	A	▪ Open FS AG ▪ The participation status code is 'EA' or 'EC'. ▪ The disability and prepare meals and separate food stamp requirement switch is 'Y'. ▪ The individual is turning 60 years old next month.	2	Y	N	N	N	2	Informational for the primary worker.
104	PERSON TURNING 65 - CHECK MA	A	• Open case. • The MA program request response switch is 'Y'. • The individual is turning 65 years old next month.	2	Y	N	N	N	2	Verify the MA status for this individual.
105	DISABILITY/INCAP REV DUE	A	Disability review is due or Incapacitation review is due. Individual is open FS, MA, or MAPP AG.	2	Y	N	N	N	3	Review disability or incapacitation status.
106	DISABILITY/INCAP REV PAST DUE	A	Disability review is due or Incapacitation review is past due. Individual is open FS, MA, or MAPP AG.	2	Y	N	N	N	2	Review disability or incapacitation status.
109	DDB RESPONSE NOT RECEIVED	A	▪ The disability verification requested date is less than (today's date minus 60 days.) ▪ The disability verification received date is high dates. ▪ Individual is in open FS, MA, W2, or CC AG.	2	Y	N	N	N	3	Obtain and enter disability verification.
110	PREGNANCY PAST DUE	A	No pregnancy end date entered 30 days or more after the pregnancy due date. ▪ Open WW C, WW P, MAR, MAU, MAOU, MAOR, NAOR, MEP, NEP, MNSP, or NHSP AG. ▪ The pregnancy due date is less than (today's date minus 30 days). ▪ Pregnancy end date is high dates.	2	Y	Y	N	N	2	Obtain pregnancy status and due date

– CARES ACTIVE ALERTS –

ALERT CODE	ALERT TEXT	STAT	CONDITION	CAT	WKR	SUP	ADM	FEP	PRTY	WHAT TO DO
112	SALES EFFORT END DATE APPROACH	A	▪ Open MAU, MAR, or CTS AG. ▪ The sales effort end month is equal to next month.	2	Y	N	N	N	3	Monitor to see if property will be sold by next month.
113	EDUCATIONAL AID EXPIRES	A	Semester ends next month. ▪ Open AG. ▪ The semester month is equal to next month	2	Y	N	N	Y	3	Budgeting educational expenses should end after next month. Check FSET exemption status if no longer a student.
115	GD CAUSE CLAIMED FOR NON COOP	A	45 days passed since GC claimed switch set to 'Y'. Decision code not entered. ▪ Open or closed case ▪ The coop switch is no and the CS good cause claimed switch is yes.	2	Y	N	N	Y	3	The worker must enter a decision code for good cause.
116	CHILD WILL TURN AGE 16	A	▪ Open FS AG. ▪ The child is turning 16 years old next month.	5	Y	N	N	N	3	Review ANSE and determine if the individual is still in school to determine FSET participation requirements,
118	CLIENT WILL TURN AGE 50	A	▪ Open FS AG. ▪ The person is turning 50 years old next month.	5	Y	N	N	N	3	No longer considered ABAWD if FSET mandatory. Run SFED to update AIWP, must run SFED after birthday, otherwise alert will return.
120	ERROR RECORD SENT BY MMIS	A	MMIS identified error related to client's eligibility or TPL. Error must be resolved.	2	Y	N	N	N	2	Check TPL data and resolve error in MMIS.
121	AG LEVEL OVERRIDE(S) APPROVED	A	AG overrides are approved.	5	Y	N	N	Y	3	Informational.
122	AG LEVEL OVERRIDE(S) DENIED	A	AG overrides are denied.	5	Y	N	N	Y	3	Informational.
123	AG LEVEL OVERRIDE(S) IS INPUT	A	Informs supervisor of AG override request.	5	N	Y	N	N	3	The ES Supervisor should act on the override request.
124	WRONG SSN,NAME, OR DOB/SEE DXSN	A	SSA finds mismatched name and incorrect DOB, as well as incorrect SSN information (WTPY process).	5	Y	N	N	N	2	Check the data on DXSN and take appropriate action. Check DXSN & DXSQ.
125	EXCESS CS MONTHLY REFUND RCVD	A	Monthly excess CS received from KIDS. Reassess eligibility.	2	Y	N	N	Y	3	Reassess based on CS
127	SAN NOT IMPOSED - SEE AIWS	A	Requested WP sanction not imposed by the Primary eligibility worker. WP worker should check AIWS.	4	Y	N	N	Y	1	WP Case Manager looks at AIWS to determine why the sanction was not applied.

- CARES ACTIVE ALERTS -

ALERT CODE	ALERT TEXT	STAT	CONDITION	CAT	WKR	SUP	ADM	FEP	PRTY	WHAT TO DO
128	CP ADDRESS CHANGE, SEE KIDS AAA	A	IV-D has changed the address. See KIDS screen AAA.	2	Y	N	N	Y	2	Informational, update ACCH or ACMA. Follow verification policy for open programs.
129	DIRECT CHILD SUPPORT REPORTED	A	IV-D reported client received direct CS.	2	Y	N	N	Y	2	Primary eligibility worker should check AILS to determine amount of CS reported.
130	CHILD SUPP COLLECTED > GRANT	A	IV-D reported CS collected was more than grant.	2	Y	N	N	Y	2	View CS information.
131	INCOMPLETE DIRECT DEPOSIT DTLS	A	Worker didn't enter required direct deposit data.	3	Y	N	N	Y	1	Review data on AGDD.
132	INCOMPLETE EFT DETAILS	A	Worker didn't enter required electronic funds transfer data.	3	Y	N	N	Y	1	Review data on AGET.
133	INCOMPLETE VENDOR DETAILS	A	Worker did not enter all required vendor data.	3	Y	N	N	N	1	Review the vendor payment data.
134	WORK INFO CHANGE - CHECK AFEI	A	Work data changed: 1) New employment was entered for the individual, or 2) The individuals monthly income was reduced by more than 24%, or 3) The individuals employment ended.	4	Y	N	N	N	3	Review the data the primary eligibility worker entered on AFEI and determine how it affects the individuals Work Program participation.
135	INTER-COUNTY TRANSFER (OUT)	A	Notifies permanent worker or Transfer Coordinator that case was transfer-red to new agency.	5	Y	N	N	N	2	Informs the agencies transfer coordinator (individual listed on reference table TOCD) that the case has transferred into his/her office.
136	8TH MONTH PREGNANCY- CHECK AD	A	▪ Open MAOR, MAOU, NAOR, MHSP, or NHSP Ag. ▪ The (pregnancy due month minus 4 months) is equal to the current month.	2	Y	N	N	N	2	Informational
138	FS PERSON TURNING AGE 60	A	▪ Open FS AG. ▪ The individual is turning 60 years old next month	2	Y	N	N	N	2	Informational, if the individual is currently mandatory for FSET, the will be exempt after his/her birthday. Check if in sanction status.
139	CS PAID TO INEL GROUP MEMBER	A	CS payment was made to person ineligible for MA.	2	Y	N	N	Y	1	CS system shows client received direct CS payment. Check AILS.
140	IND AGE-OUT LF EXP AGE-IN TEEN	A	▪ LF teen turns 20 next month, or ▪ LF preteen turns 13 next month	5	Y	N	N	N	4	Run SFED so CARES will set exemption on AILM to "OVR". Change switch on AILF to "Y" before running SFED. Informational, sanction process changes.

– CARES ACTIVE ALERTS –

ALERT CODE	ALERT TEXT	STAT	CONDITION	CAT	WKR	SUP	ADM	FEP	PRTY	WHAT TO DO
142	INDIV OVERRIDE(S) ENTERED	A	Notifies eligibility worker's supervisor that an override is requested.	5	N	Y	N	N	3	Eligibility worker's supervisory must take an action on override request.
143	INDIV OVERRIDE(S) APPROVED	A	Notifies worker that overrides were approved.	5	Y	N	N	Y	3	Informational for eligibility worker who requested over-ride.
144	INDIV OVERRIDE(S) DENIED	A	Notifies worker that overrides were denied.	5	Y	N	N	Y	3	Informational for eligibility worker who requested over-ride.
145	RFA TO BE WITHDRAWN IN 5 DAYS	A	If RFA was pending more than 25 days, it is withdrawn if filing date does not exist.	5	Y	N	N	N	3	Informational for ES Intake Worker.
150	INITIATE VENDOR RECOUPMENT	A	There has been a vendor overpayment because of a forgery claim.	3	Y	N	N	N	1	Begin recoupment of the overpayment.
151	VENDOR SP REPLACEMENT SENT	A	The DWD financial manager has sent a replacement vendor check to your agency.	3	Y	N	N	N	1	Watch for the check to arrive.
153	STOP PAYMENT REQUESTED-VENDOR	A	DWD Financial Manager receives this alert when you do a stop payment request.	3	Y	N	N	N	1	Look at IQAF for the change in the status of the check.
154	VENDOR AFFID FOR STOP PAYMENT	A	You did not send the affidavit for the stop payment to DWD Financial Manager.	3	Y	N	N	N	1	Send the affidavit to the DWD Financial Manager.
156	PERSON IN IMD TURNING 22	A	Client residing in an IMD turned 22. ▪ Open MI AG. ▪ The individual is turning 22 years old next month.	5	Y	N	N	N	2	Informational. Check MA status of person, run SFED and confirm eligibility.
157	EMPL PLAN REVIEW DT EXPIRED	A	End date of the EP has past.	4	Y	N	N	N	2	Informational. Check and update EP as appropriate.
165	UNASSIGNED CHILD SUPPORT REPTD	A	CS information was received from IV-D.	2	Y	N	N	N	2	Determine if this is a significant change. If so, budget the CS as CSDP on AFUI. Run SFED and confirm results.
172	EXEMPTION ENTERED CHECK CLOCKS	A		2	N	N	N	N	1	
173	NEW AFDC IPV INFO:RUN SFU/EDBC	A		2	Y	N	N	N	1	
174	AFDC IPV SANCTION ENDING	A	Requires open AFDC AG	2	Y	N	N	N	1	
175	MO 1 MAY NEED TO BE RECONCILED	A		2	Y	N	N	N	2	
176	MO 2 MAY NEED TO BE RECONCILED	A		2	Y	N	N	N	2	

- CARES ACTIVE ALERTS -

ALERT CODE	ALERT TEXT	STAT	CONDITION	CAT	WKR	SUP	ADM	FEP	PRTY	WHAT TO DO
178	WORK SUPP ENDING ELIG REV DUE	A		5	Y	N	N	N	1	
179	SSF REQUIREMENTS STARTED	A		4	Y	N	N	N	2	
180	SSF REQ AT 25 DAYS UPDATE WPSR	A		4	Y	N	N	N	2	
188	AFDC CLOSED-RUN SFED FOR MA	A	▪ The eligibility end date is equal to next month end date.	6	Y	N	N	N	1	
189	CHILDREN FIRST BEGINS	A	The individual is 'R', 'S', or 'E' systems status in a W2 or FSET WP office and CF code and begin date was entered on WPWI.	4	Y	N	N	N	2	Informs the current WP case manager that the individual is now being maintained for the Children First program.
190	CF COMPL, DISENROLL CF ONLY	A	CF completion code and completion effective dates were entered on WPWI, but the individual hasn't been disenrolled.	4	Y	N	N	N	1	The individual is not open for any other program, disenrolll the individual.
195	SSF-REF-ACTIVE DIFF OFFICE	A		4	Y	N	N	N	2	
196	OFFICE CHANGE-SEE WPAH	A		4	Y	N	N	N	4	
197	NEW SSF REQUIREMENT STARTED	A		4	Y	N	N	N	2	
198	WP EMPLOYMENT DELETED-SEE WPTN	A	A previously reported activity of WF or WP was deleted.	4	Y	N	N	N	2	Notifies the eligibility worker to review the individuals current employment status. Review WP screens WPEL, WPEH, WPCH and see if the same information is reflected on AFEI/AFSE.
199	WP ENDS WORK-SEE WPCH/WPEL	A	A previously reported activity of WF or WP has been completed.	4	Y	N	N	N	2	Notifies the eligibility worker to review the individuals current employment status. Review WP screens WPEL, WPEH, WPCH and see if the same information is reflected on AFEI/AFSE.
200	SSSR OVERRIDE CHANGE-RUN SFED	A		2	Y	N	N	N	1	
201	NEW FS IPV INFO-RUN SFU/EDBC	A	BV, DX, or Fraud worker to modify or query information about a FS AG member's intentional program violators sanction periods determined by ED/BC.	2	Y	N	N	N	1	Go to DXRL with the parm/fndq//mmyy (mmyy being match month and year). Select a case and press <ENTER> to go to DXQI to determine where the sanction originated.

- CARES ACTIVE ALERTS -

ALERT CODE	ALERT TEXT	STAT	CONDITION	CAT	WKR	SUP	ADM	FEP	PRTY	WHAT TO DO
202	WS INDV SANCTIONED-END WRKSUPP	A	Individual participating in Work Supp is sanctioned (based on AFWS).	5	Y	N	N	N	1	
203	FS DISQUALIFICATION; SEE AIIP	A	FS disqualification data from other state has been received.	5	Y	N	N	N	3	Review data on AIIP, request verification from other state, enter verification code.
206	DUNNING NUMBER REDUCED-ADC	A	Dunning number changes on BVPA and the corresponding program code is AFDC.	5	Y	N	N	N	3	
207	DUNNING NUMBER REDUCED-FS	A	Dunning number changes on BVPA and the corresponding program code is FS.	5	Y	N	N	N	3	
208	DUNNING NUMBER REDUCED-MA	A	Dunning number changes on BVPA and the corresponding program code is MA.	5	Y	N	N	N	3	
209	CLM NOT CREATED FROM REFERRAL	A		5	Y	N	N	N	3	
210	NOTIFICATION NOT GENED FOR CLM	A		5	Y	N	N	N	3	
211	CC AUTH ENDS IN ONE WEEK	A	The child care authorization end date is between current date plus 7 days.	7	Y	N	N	N	1	Worker should review to determine if new authorization is needed or close the CC AG.
212	CC AUTH ENDS IN ONE MONTH	A	The child care authorization end date is between 7 days from the current date and 30 days from the current date.	7	Y	N	N	N	2	Worker should review to determine if new authorization is needed.
213	PRV INACTIVATED AUTH END/DEL	A	The child care provider location has been deleted or is inactive on CCPD.	7	Y	N	N	N	1	Work with the participant to locate and authorize new child care.
214	CC PRV INACTIVATED-TAKE ACTION	A	The child care provider has been inactivated. No further authorizations allowed after 10 days.	7	Y	N	N	N	1	Work with the participant to locate and authorize new child care.
215	WNW TO JOBS-DISENROLL CLIENT	A		4	Y	N	N	N	2	
216	CC CASE HAS INDV WITH NO SSN	A	At least one individual on the child care case has not submitted and verified SSN since the filing date + 1 month.	7	Y	N	N	N	2	Take action to obtain SSN and verification documentation.
217	CASE ADDRESS CHANGED BY CC	A	Child care eligibility worker changed the address of the case on ACCH	5	Y	N	N	N	2	Informational.
218	CASE ADDRESS CHANGED BY ES	A	Primary eligibility worker changed the address of the case on ACCH	5	Y	N	N	N	2	Informational.
220	CASE INDV DELETED FROM ES	A	An individual was deleted from the case.	7	Y	N	N	N	2	Check to see if deleted individual was relevant to case, take appropriate action.

– CARES ACTIVE ALERTS –

ALERT CODE	ALERT TEXT	STAT	CONDITION	CAT	WKR	SUP	ADM	FEP	PRTY	WHAT TO DO
222	ES INDV DEMO CHANGED-SEE ANID	A	There was a change made in the individual demographics.	7	Y	N	N	N	2	Worker action is required to check if the change is relevant to the CC case.
224	INDV ADDED T0 ES CASE- SEE ANID	A	A person add has been reported to the primary eligibility worker.	7	Y	N	N	Y	2	Worker action is required to check if the addition of the person is relevant to the CC case.
225	CHANGE IN E/SC STATUS-SEE WPAH	A	A change in the exemption or special circumstance has been made on AIWP.	4	Y	N	N	N	2	Worker action is required to check if the change is relevant to WP program services.
226	GOOD CAUSE INTENT DT RECVD	A	Good Cause information is received along with intent date from IV-A/IV-D	2	Y	N	N	Y	1	If absent parent sequence number matches an existing one, IVDI/DE is updated, otherwise a new IVDI/DE screen is created. Worker should check screens IVDI, IVDE, and AGPI, APAA, APEI, and APNC for any relevant absent parent information. Eliminate incorrect screens.
227	NON-COOPERATION END DT RECVD	A	Non –cooperation end date and end reason is not available.	2	Y	N	N	N	1	If AP sequence number matches an existing one, IVDI/DE is updated, otherwise a new IVDI/DE screen is created. Worker should check screens IVDI, IVDE, and AGPI, APAA, APEI, and APNC for any relevant absent parent information. Eliminate incorrect screens.
228	CC ELIG LOST-AUTH ENDED	A	Child care eligibility has been lost effective the end of the month. Authorization is ended the Saturday after the end of month. The 10 day notice is sent to family and child care provider.	7	Y	N	N	N	1	Verify that eligibility ended and check if a new CC authorization is required.
231	LOSS OF CC ELIG IN FUTURE	A	Child care eligibility will be lost effective the end of the month. Authorization is ended the Saturday after the end of month. The 10 day notice is sent to family and child care provider.	7	Y	N	N	N	2	Verify that eligibility ended and check if a new CC authorization is required.
232	DUNNING NUMBER REDUCED-WW	A	The dunning number changes on BVPA and the individual is in a W-2 AG.	5	Y	N	N	N	3	

– CARES ACTIVE ALERTS –

ALERT CODE	ALERT TEXT	STAT	CONDITION	CAT	WKR	SUP	ADM	FEP	PRTY	WHAT TO DO
233	DRUG FELON 12 MTH PERIOD EXPD	A	• Open case • Open WW or FS AG. • CURRENT DATE is between 1st & 7th of the month • The 12 month period of drug felon status ends next month.	5	Y	N	N	N	1	Informational. The pre-sanction payment reduction period for CSJ or W2T will end. The drug felon should have another drug screening to determine if the pre-sanction payment reduction should continue for another 12 months.
234	W-2 EMP POSITION CLOC/K EXPIRE	A	• Open case. • Open WW assistance group. • The 24 month placement clock expires next month	5	Y	N	N	Y	1	Informational. Individual should be called in to assess whether the individual is eligible for other W-2 placement or is ending W-2.
235	VERF DUE DATE APPRCH FOR W2/CC	A	W-2 and/or CC AG have not been confirmed since the application date.	2	Y	N	N	Y	1	
236	CLIENT TURNING AGE 13	A	• Open CC AG. • The child is turning 13 years old next month • CC eligibility will be lost next month.	5	Y	N	N	N	1	Informational for the child care worker. The authorization is ended and a 10 day notice is sent to the family and child care provider.
242	SSI VERIFIED/ SEE DXSX	A	Cross match completed for SSI.	5	Y	N	N	N	3	Review the data on DXSX/DXSQ using SSN or PIN. Complete DXRU. Check SSI and disability income status, updated AFUI, ANBR, ANPS and ANDI appropriately. Recalculate MA & FSET categorical eligibility and FSET status.
243	WTPY TITLE II DATA /SEE DXSA	A	Results from SS verification received in the daily WTPY process.	5	Y	N	N	N	3	Review DXSA using SSN or PIN. Enter income on AFUI if appropriate.
244	40 QUARTERS DATA/ SEE DXQC	A	Results from 40 Quarters request for data via the WTPY process.	5	Y	N	N	N	3	Review DXQC using SSN or PIN. This only applies to alien status.
245	LUMP SUM FROM IVD-SEE IVFI	A	Individual received a lump sum from child support.	2	Y	N	N	Y	1	Check KIDS and determine how to budget lump sum payment.
246	CHILD SUPPORT RECVD-SEE IVFI	A	Individual received child support.	2	Y	N	N	Y	1	
247	DUNNING NUMBER REDUCED-CC	A	The dunning number changes on BVPA and the individual is in a CC AG.	5	Y	N	N	N	3	
248	PROVIDER RATE CHANGED	A	The licensed providers rate change – increased or decreased. CARES will split / recalculate the CC authorization.	7	Y	N	N	N	2	Informational
249	PROVIDER AGES SERVED CHANGED	A	The ages served by the provider has changed.	7	Y	N	N	N	2	Informational

- CARES ACTIVE ALERTS -

ALERT CODE	ALERT TEXT	STAT	CONDITION	CAT	WKR	SUP	ADM	FEP	PRTY	WHAT TO DO
250	PROVIDER CATEGORY CHANGED	A	Category of provider has been changed on CCPD. If the change is within certification or licensing, CARES will split / recalculate the CC authorization. If category change is from licensing to certification, the CC authorization must be ended.	7	Y	N	N	N	2	Informational. When the provider category changes on CCPD, the CC worker can view new authorization(s) generated by CC weekly batch that reflects the new provider category and corresponding rate.
251	CC INCOME DECR BY $100 OR MORE	A	▪ Open case. ▪ Open CC AG. ▪ The difference between the current month's gross income and next month's gross income is greater than or equal to $100. ▪ There is an open CC authorization with end date greater than the coming Saturday's date.	7	Y	N	N	N	1	Worker should evaluate the current child care authorization and create a new authorization if required. Co-payment may change.
252	CC INCOME INCR BY $250 OR MORE	A	▪ Open case. ▪ Open CC AG. ▪ The difference between the current month's gross income and next month's gross income is greater than or equal to $250. ▪ There is an open CC authorization with end date greater than the coming Saturday's date.	7	Y	N	N	N	1	Informational. The worker should evaluate the current CC authorization and create a new authorization if required. Co-payment may change.
253	CHILD TURNED 12 WEEKS OLD	A	▪ Open WW AG. ▪ The child is turning 12 weeks old this week.	5	Y	N	N	N	2	The FEP should end CMC placement code and evaluate next placement.
254	INVESTIGATION IS PENDING	A	This alert is sent every time there is an investigation on a referral. It is triggered by BVIR.	5	Y	N	N	Y	2	Proceed to BVPI or BVIT to determine if further investigation needs to be done.
255	NEW SSI ELIG INFO-SEE DXSX	A	SSA information indicates new SSI eligibility. (W-2 slots CSJ, W2T, CMC, CS1, CS2, CS3)	5	Y	N	N	Y	3	Review data on DXSX, PF to ANSP and enter eligibility date if applicable. Update ANDI, ANBR, ANPS, AFUI if appropriate. Complete disposition screen. Recalculate MA & FS categorical eligibility, and FSET status.
256	PRV PUBLIC SCHOOL IND CHANGED	A	The CC provider public school indicator has been changed.	7	Y	N	N	N	2	CC worker should check the CC authorization, a new authorization may be required.

- CARES ACTIVE ALERTS -

ALERT CODE	ALERT TEXT	STAT	CONDITION	CAT	WKR	SUP	ADM	FEP	PRTY	WHAT TO DO
257	PRV ACCREDITED STATUS CHANGED	A	The CC providers accredited status has been changed.	7	Y	N	N	N	2	Informational, CC worker can view new CC authorization(s) generated by CC weekly batch that reflects the rate change associated with the change in accreditation on CCPD.
258	PRV SERVING RELATIVE CHANGED	A	Child care provider serving a relative only has been changed on CCPD	7	Y	N	N	N	2	Informational, CC worker can view new CC authorization(s) generated by CC weekly batch that reflects the rate change associated with the change in the provider's serving relatives only indicator on CCPD.
259	NO NOTICE GENERATED FOR CLAIM	A	Generated when a claim is not closed and notices are not sent and the difference between the current date and the claim creation date is a multiple of 30.	5	Y	N	N	N	2	
260	WELFARE TO WORK BEGINS	A	There is and existing W2, FSET, CF, or WAA work programs record in 'E", 'R', or 'S' system status and the individual is coded as WtW on WPWI.	4	Y	N	N	N	2	Notifies existing WP case manager that WtW began.
261	W-2 BEGINS	A	There is an existing FSET, WtW, CF, or WAA work programs record in 'E', 'R', or 'S' system status and the individual begins to participate in W2.	4	Y	N	N	N	2	Notifies existing WP case manager that W2 began.
262	WT COMPL, REVIEW WP STATUS	A	There is an existing W2, FSET, CF or WAA work programs record in 'E', 'R', or 'S' system status and individual completion date and code is added for WtW.	4	Y	N	N	N	1	Notifies existing WP case manager that WtW has been completed.
263	MORE THAN 6 KIDS AUTHORIZED	A	More than 6 children have been authorized to a certified CC provider	7	Y	N	N	N	1	CC worker should review all authorizations for the provider and talk with the provider to ensure that the provider is not caring for too many children
264	PRISON DATA CAN'T BE DISCLOSED	A	Generated when prisoner information response received through data exchange is 1 or 4. Prisoner Verification match process.	5	Y	N	N	N	3	Nothing – no data has been received.
265	PRISONER DATA/SEE DXPQ	A	Generated when prisoner information response received through data exchange is 2. Prisoner Verification match process.	5	Y	N	N	N	3	Review data on DXPQ and take appropriate action.

- CARES ACTIVE ALERTS -

ALERT CODE	ALERT TEXT	STAT	CONDITION	CAT	WKR	SUP	ADM	FEP	PRTY	WHAT TO DO
266	NO PRISONER DATA AVAILABLE	A	Generated when prisoner information response received through data exchange is 3. Prisoner Verification match process.	5	Y	N	N	N	3	Nothing – no data has been received.
267	NEW SSI APPLIC INFO- SEE DXSX	A	New information has been received via cross match for an individual who has applied for SSI.	5	Y	N	N	Y	3	Review data on DXSX using PIN or SSN. Enter income on AFUI if appropriate. Run SFED/X to determine income's effect on benefits. Check ANBR, ANDI, AFUI, enter appropriate information.
268	PULL CASE/ CHECK LIST FOR QC	A	This alert is received when the sample is pulled for QC review.	5	Y	N	N	N	1	Pull case and prepare to send it to the QC office. In Milwaukee, have it available to be read when requested. Complete a QC checklist for each active case.
269	MAR OR MAU CLOSING - RUN SFED	A		2	Y	N	N	N	1	
270	W2 EMP POSITION CLOCK 20 MNTHS	A	Generated when an individual has completed 20 months in a given W2 paid placement.	5	Y	N	N	Y	1	
271	W2 LIFETIME LMT CLOCK/54 MNTHS	A	Generated when an individual has completed 54 months in their life time clock of 60 months.	5	Y	N	N	Y	1	
272	W2 LIFETIME LMT CLOCK EXPIRES	A	Generated when an individual has completed 59 months of their life time clock of 60 months and not asked or applied for any extension on the 60 month clock.	5	Y	N	N	Y	1	
273	NEW EMPLOYMENT DATA-SEE DXDN	A	DWD New Hire match indicates new employment.	5	Y	N	N	N	3	Review employment data on DXDN, verify income and enter appropriate prospective income on AFEI. Enter FEIN on AFEI to show action is complete.
274	A CC REVIEW IS INITIATED	A	A child care eligibility review has started. Comes from ANRQ for cases having CC authorization.	7	Y	N	N	N	1	Monitor case and take appropriate action by the verification due date. Review must be processed within 10 days unless extension has been given and negative notice sent explaining why review has not yet been processed.
275	CC AUTHORIZATION IS TERMINATED	A	Child care authorization ends within 10 days	7	Y	N	N	N	3	Query case and investigate as to why the authorization has ended. Take appropriate action.
276	INTENT TO FILE LIEN WITHDRAWN	A		5	N	N	N	N	2	

- CARES ACTIVE ALERTS -

ALERT CODE	ALERT TEXT	STAT	CONDITION	CAT	WKR	SUP	ADM	FEP	PRTY	WHAT TO DO
277	AUTH EXISTS IN ANOTHER CASE	A	PIN has authorization the same period or an overlapping period in a different case.	7	Y	N	N	N	2	
278	DATE OF BIRTH CHANGED	A	Child's date of birth was changed on ANID	7	Y	N	N	N	1	Informational, worker should review.
279	LOST ACCESS TO INS RUN SFED/EX	A	Individual(s) have lost access to health insurance.	1	Y	Y	Y	Y	1	Worker should run SFED to see if eligibility for MA/BC exists.
280	BC LATE PREM RECVD RUN SFED/EX	A	Premium for BadgerCare was received past due date.	1	Y	Y	Y	Y	1	Run SFED on case to reopen BC.
281	CHK IF POL OWNR IN HH RUN SFED	A		1	Y	Y	Y	Y	1	
282	CHG IN BC INS CVRG RUN SFED/EX	A	Major medical insurance switch changed from "Y" to "N" (file from MMIS) and the case is open or closed for less than 1 month and has requested "BC" on ACPA.	1	Y	Y	Y	Y	1	
283	DEMOGRAPHIC RETURN FILE ERROR	A	CSI was unable to interpret demographic data sent from CARES.	5	N	N	N	N	3	Informs the designated DWD state worker to take action to resolve the EBT problem.
284	BENEFIT RETURN FILE ERROR	A	EBT card was returned to the state.	5	N	N	N	N	3	Informs the designated DWD state worker to take action to resolve the EBT problem.
285	EBT CARD RETURNED TO STATE	A	The post office could not deliver the electronic benefit transfer card, and it was returned to the DWS central office.	5	Y	N	N	N	3	The worker should review to see if the FS AG has reported a change of address and make the change in CARES ASAP. The address change will be updated on the EBT vendor system the following morning. If appropriate, inform the cardholder that the card was returned and destroyed. S/he should contact recipient customer service to request a replacement.
286	NO EBT ACCOUNT USE 60 DAYS	A	The food stamp electronic benefit transfer account has not accessed within 60 days. CARES will generate a letter to the FS AG and alert the worker.	3	Y	N	N	N	2	Informational. This is the only warning that is sent out.
287	NO EBT ACCOUNT USE 90 DAYS	A	For open food stamp cases with a balance greater than $10, the food stamp electronic benefit transfer account is not accessed within 90 days.	3	Y	N	N	N	2	Informational. The cardholder must contact the county agency if s/he wants to reactivate the dormant EBT account.

- CARES ACTIVE ALERTS -

ALERT CODE	ALERT TEXT	STAT	CONDITION	CAT	WKR	SUP	ADM	FEP	PRTY	WHAT TO DO
288	AFAC INSURANCE ACCESS REPORTED	A	• Case has requested BC. • Case did not have major medical insurance where the employer pays 80% or more of the premium for a family plan and now has this coverage OR case did not have access to state insurance and now has access AND is now verified by MMIS.	2	Y	N	N	N	3	CARES will end Badger Care benefits for those persons with access to coverage at the next adverse action. However, the adverse action program will not be able to establish a deductible period for those persons no longer eligible for BC. Run SFED for these cases whenever the alert is received to correctly determine eligibility.
289	MAJOR MED INS COVRGE REPORTED	A	Major medical insurance switch changed from "N" to "Y" OR a new policy is added with major medical insurance as "Y" through MMIS.	2	Y	N	N	N	3	Run SFED to determine whether or not BC/MA (TPL) will be affected.
290	REVIEW DUE, LAST REVIEW NFTF	A	Eligibility review due. Last review was not a face to face interview.	2	Y	N	N	Y	3	Contact individual – interview must be face to face.
291	REVIEW DUE, LAST REVIEW FTF	A	Eligibility review due. Last review was face to face.	2	Y	N	N	Y	3	Contact the individual for a review. The worker has the option to schedule the review face-to-face or not.
292	CHG IVD REFER SW ON APGI - OTH	A	Alert generated from KIDS when the IV-D referral is "Other".	2	Y	N	N	Y	1	Informational. If not already known, determine which child and absent parent are the subjects of the alert. Make appropriate changes.
293	CHG IVD REFER SW ON APGI - DEC	A	Alert generated from KIDS when the IV-D referral ended. Reason - absent parent deceased.	2	Y	N	N	Y	1	Informational. If not already known, determine which absent parent is the subject of the alert. Change IV-D referal to "N" with DEC as the reason on APGI. Check DXSQ to verify if survivor's benefits are being received by AG. Budget benefits on AFUI. Does not specify child/absent parent – contact the case member or Child Support Agency.
294	CHG IVD REFER SW ON APGI - HOM	A	Alert generated from KIDS when the IV-D referral ended. Reason - absent parent is in the home.	2	Y	N	N	Y	1	On APGI, change IVD referral to "N", contact individual, request appropriate verification for absent parent (citizenship, income, assets, etc.). Does not specify child/absent parent – contact individual or Child Support Agency.

- CARES ACTIVE ALERTS -

ALERT CODE	ALERT TEXT	STAT	CONDITION	CAT	WKR	SUP	ADM	FEP	PRTY	WHAT TO DO
295	CHG IVD REFER SW ON APGI - OUT	A	Alert generated from KIDS when the IV-D referral ended. Reason – child is out of the home.	2	Y	N	N	Y	1	On APGI, change IVD referral to "N". Contact individual to verify if child has left the household/AG.
296	CHG IVD REFER SW ON APGI - CAR	A	Alert generated from KIDS when the IV-D referral ended. Reason – minor caretaker	2	Y	N	N	Y	1	On APGI, change IVD referral code to "N". Minor caretaker cannot be sanctioned for non-cooperation. If not already known, determine which child and absent parent are the subjects of the alert. Make appropriate changes.
297	CHG IVD REFER SW ON APGI - CDC	A	Alert generated from KIDS when the IV-D referral ended. Reason – child deceased.	2	Y	N	N	Y	1	On APGI change the referral code to "N", reason code is CDC. Child of this absent parent is deceased. Check ANID and ANLA to see if child was removed/coded as deceased. If not already known, determine which child is the subject of the alert. Make appropriate changes.
298	CHG IVD REFER SW ON APGI - NOT	A	Alert generated from KIDS when the IV-D referral ended. Reason – Child not in the AG	2	Y	N	N	Y	1	On APGI, change IVD referral code to "N", reason code is NOT. If not already known, determine which child is the subject of the alert. Make appropriate changes.
299	CHG IVD REFER SW ON APGI - ORD	A	Alert generated from KIDS when the IV-D referral ended. Reason – the child support order is in another state.	2	Y	N	N	Y	1	On APGI, change IVD referral code to "N", reason code is ORD. Child support order exists in another state. If not already known, determine which child and absent parent are the subjects of the alert. Make appropriate changes.
300	CHG IVD REFER SW ON APGI - GCS	A	Alert generated from KIDS when the IV-D referral ended. Reason - good cause exists for non-cooperation.	2	Y	N	N	Y	1	Ion APGI, change IVD referral code to "N", reason code GCS. Good cause for non-cooperation has been granted. If not already known, determine which child and absent parent are the subjects of the alert. Make appropriate changes.
301	WORKFORCE ATTACHMENT BEGINS	A	Individual is open in WAA and there's a referral for WAA, and the WAA program is in complete stage.	4	Y	N	N	N	1	Notifies existing WP case manager that WAA began.
302	WA COMPL, REVIEW WP STATUS	A	WP participant is open in WAA.	4	Y	N	N	N	1	Notifies existing WP case manager that WAA has been completed.

- CARES ACTIVE ALERTS –

ALERT CODE	ALERT TEXT	STAT	CONDITION	CAT	WKR	SUP	ADM	FEP	PRTY	WHAT TO DO
303	APGI/AA UPDATED BY IVD	A	Paternity information has been updated from IV-A/IV-D.	5	Y	N	N	Y	4	Check KIDS for child support information. APGI has been updated/corrected by IVD interface.
304	NEW AP FROM IVD ON INVDI/DE	A	Result of IV-A/IV-D interface when absent parent does not exist on APGI.	5	Y	N	N	Y	4	
305	NEW PATERNITY IND – SEE APGI	A	Paternity information has been updated from IV-A/IV-D for a KIDS PIN or an existing Paternity indicator is "Y".	5	Y	N	N	Y	1	
306	CATG IS ADDED TO THE PRV LOCN	A	Change on CCMC – paternity has been established for an absent parent	7	Y	N	N	N	1	Any other potential absent parents should be deleted. In some cases, absent parent may be excluded, therefore individual needs to be contact for another name or unknown should be used.
307	PRV LOCN CATEGORY IS EXTENDED	A	Change on CMCC – provider location category is extended.	7	Y	N	N	N	1	
308	PRV LOCN CATEGORY IS DELETED	A	Change on CMCC – provider location category is deleted.	7	Y	N	N	N	1	
309	PRV LOCN CATEGORY IS ENDED	A	Change on CMCC – provider location category ended.	7	Y	N	N	N	1	
310	CERTIFICATE EXPIRES IN 2 WEEKS	A	Change on CMCC – certificate is ending in two weeks.	7	Y	N	N	N	1	
311	CERTIFICATE EXPIRES IN 4 WEEKS	A	Change on CMCC – certificate is ending in four weeks.	7	Y	N	N	N	1	
312	CERTIFICATE EXPIRES IN 8 WEEKS	A	Change on CMCC – certificate is ending in eight weeks.	7	Y	N	N	N	1	
313	RUN SFED TO PUT BC CHILD IN HS	A	Child originally covered by BC is now eligible for HS.	3	Y	N	N	Y	1	Run SFED to change category of MA for child.
314	CC AUTH ENDED DUE TO ZERO ATTD	A	System ended authorization.	7	Y	N	N	N	3	
315	FS CHILD WI EARNINGS TURNED 18	A	Child in FS group has turned 18 and has income from employment, self-employment, dependent care, or educational aid.	2	Y	N	N	N	2	Verify income and enter on AFEI/AFSE; it now must be budgeted for FS. Run SFED to update budget and FSET status.
316	300 DAY WARNING EBT >$5	A	Notice to worker of expunged benefits and notice going to the individual.	3	Y	N	N	N	2	

- CARES ACTIVE ALERTS -

ALERT CODE	ALERT TEXT	STAT	CONDITION	CAT	WKR	SUP	ADM	FEP	PRTY	WHAT TO DO
317	300 DAY WARNING EBT BAL >$25	A	Notice to BV worker and county BV coordinator that EBT balance is more than $25 and there is an outstanding claim.	3	Y	N	N	N	2	
318	FYI – NEW DATA ON DXDN	A	This alert will be sent to alternate workers for a case that the individual has a change in employment data.	5	Y	N	N	N	4	Query DXDN, verify new employment, enter on AFEI (be sure to enter FEIN).
319	FYI – NEW DATA ON DXSX/ANBR	A	This alert will be sent to alternate workers for a case that there is new SSI information on DXSX, ANBR, or ANBC as a result of data match process.	5	Y	N	N	N	4	Query DXSX/ANBR/ANBC and take appropriate action.
320	FYI – NEW DATA ON DXQC	A	This alert will be sent to alternate workers when new 40 quarters data is received for an individual through WTPY match process.	5	Y	N	N	N	4	Query DXQC and take appropriate action.
321	FYI – NEW DATA ON AIIP	A	This alert will be sent to alternate workers when data on a FS IPV Sanction is received. New information on AIIP.	5	Y	N	N	N	4	Query AIIP and take appropriate action.
322	FYI – NEW DATA ON DXSA	A	This alert will be sent to alternate workers for a case when qualifying quarters is received through the WTPY match process.	5	Y	N	N	N	4	Query DXSA and take appropriate action.
323	FYI – NEW DATA ON DXSN	A	This alert will be sent to alternate workers for a case based on wrong SSN, Name, or DOB as a result of the WTPY match process.	5	Y	N	N	N	4	Query DXSN and take appropriate action.
324	FYI – NEW DATA ON DXPQ	A	This alert will be sent to alternate workers for a case that the individual has prisoner information.	5	Y	N	N	N	4	Query DXPQ and take appropriate action.
325	MORE THAN 12 KIDS AUTHORIZED	A	This alert is sent to the CC Coordinator Worker when more than 12 kids are authorized to a licensed provider for a given period.	7	Y	N	N	N	1	
326	NCOP ENDED. SEE IVDE. RUN SFED.	A	Alert is created when KIDS system sends a non-cooperation end reason code in the daily file.	2	Y	N	N	Y	2	
327	DEATH INFORMATION – SEE DXSN	A	An individual receiving FS but not receiving SSI has a date of death per the WTPY match process.	2	Y	N	N	N	2	
328	6 MONTH OLD CHILD WITHOUT SSN	A	Individual is in an open CTS AG and turning 7 months the following month and does not have an SSN.	5	Y	N	N	N	3	
329	MAPP LATE FRM RCVD RUN SFED/EX	A	Occurs when there is a late premium for MAPP.	2	Y	Y	Y	Y	1	

– CARES ACTIVE ALERTS –

ALERT CODE	ALERT TEXT	STAT	CONDITION	CAT	WKR	SUP	ADM	FEP	PRTY	WHAT TO DO
330	EBT EXPUNGED FS AG OPEN	A	There are expunged benefits and the case has just recently received benefits.	3	Y	Y	Y	Y	2	Contact the individual to tell them the benefits will be replaced.
331	953 AUX NEEDS SUP APPROVAL	A	A 953 aux has been created by CARES.	3	Y	N	N	N	1	Supervisor needs to check for aux.
332	MAP INDVS WRK EXEMPTION ENDING	A	An individual on a MAPP AG has a work exemption ending based on information on ANMR.	2	Y	N	N	N	2	
333	NEW SSI INFO UPDATE AFUI	A		2	Y	N	N	N	3	
334	SC INDV ADDED TO CASE-SEE ANID	A	A SeniorCare individual has been added to an existing case (based on ANID).	2	Y	N	N	Y	2	
335	SCHEDULED APPT. DELETED - CSDS	A		5	Y				2	
999	USER GENERATED ALERT	A		5	Y	N	N	N	1	

– CARES INACTIVE ALERTS –

ALERT CODE	ALERT TEXT	STAT	CONDITION	CAT	WKR	SUP	ADM	FEP	PRTY	WHAT TO DO
019	FSET CASE REVIEW DUE	I	The FSET case review due. Date of last contact has not been updated for 1 year.	4	Y	N	N	N	2	Case manager should schedule an FSET case review, determine if individual is exempt/mandatory for FSET.
020	FSET CASE REVIEW PAST DUE	I	FSET case review past due. Date of last contact has not been updated in more than 360 days.	4	Y	N	N	N	2	The FSET case review is past due. The case manager should schedule a review immediately.
021	ENTER INTO TARGET GROUP 1	I		4	Y	N	N	N	2	Case manager changes Target Group 1 to 'Y'.
028	STOP PAYMENT REQUESTED	I	Sent to the DES Financial Manager when a stop payment is requested.	3	Y	N	N	N	1	Alerts the DES Financial Manager to take action.
033	SUSPENDED USER HAS CASELOADS	I	A USERID with permanent caseloads was inactivated.	5	Y	N	N	N	3	Primary eligibility worker contact FASL to reactivate USERID or assign new user.
060	USER SSN/NAME/TYPE /STS CHANGE	I	User SSN, name, type, or status has changed.	5	Y	N	N	N	3	Change user data as appropriate.

- CARES INACTIVE ALERTS -

ALERT CODE	ALERT TEXT	STAT	CONDITION	CAT	WKR	SUP	ADM	FEP	PRTY	WHAT TO DO
064	ESS MISSED MRF REVIEW	I	MRF received but not reviewed by due date. Goes to sup.	5	Y	N	N	N	1	Informs supervisor of situation.
065	REVIEW MONTHLY REPORTING FORM	I	MRF received but not reviewed by due date. Goes to worker.	5	Y	N	N	N	1	Informs worker of situation. Primary eligibility worker must process completed MRF.
070	LOW INVENTORY	I	Expedited FS inventory is below level in reference table.	3	N	Y	N	N	1	The agency should replenish the FS inventory.
085	ELIGIBILITY REVIEW DUE	I	Eligibility review date is next month for an open case. There are two situations. 1. The case level review date is next month 2. The case level review date is the end of the current month. ▪ The AG level review date is next month. ▪ The AG is MA deductible or open.	2	Y	N	N	Y	3	Send notification to client eligibility review due.
098	DENIED ADCU >30 DAY UNEMPL	I	ADCU denied for 30 day. PWE meets the criteria.	2	Y	N	N	N	2	Check AFDC-U criteria for case.
101	HPV LF STATUS HELD > 60 DAYS	I	Individual has been in HPV LF status for more than 60 days.	5	Y	N	N	N	3	Follow up and obtain necessary attendance data and change LF status on AILM to appropriate code.
107	LEARNFARE PRE-SANCTION ACT DUE	I	LF per-sanction pending for 10 or more days.	2	Y	N	N	N	3	Review Learnfare per-sanction status.
108	LEARNFARE PRE-SAN ACT PAST DUE	I	No action taken on LF per-sanction for 17 days or more after entered.	2	Y	N	N	N	2	Review Learnfare pre-sanction status.
111	ALIEN REFUGEE STATUS EXPIRED	I	▪ Open except AG. ▪ The alien status expiration date is less than the current date.	2	Y	Y	N	Y	3	Check alien status and remove if appropriate.
114	CHECK WP SC CODE-PREGNANCY	I	Pregnancy due date less than 6 months away and the WP registration code is mandatory.	2	Y	N	N	N	3	Exempt person from WP for Pregnancy
117	CHILD WILL TURN AGE 20	I	Child is 20 next month.	5	Y	N	N	N	3	Informational
119	CHILD TURNED 12 WEEKS OLD	I	Requires open AFDC	5	Y	N	N	N	2	Remove WP exemption from primary person.
126	SSI ELIGIBILITY CHANGE	I	A person's eligibility changes were confirmed by SSA.	5	Y	N	N	N	3	Informational for Worker. Check DXSX & DXSQ. Check SSI & disability income status. Update AFUI, ANBR, ANPS, ANDI appropriately. Recalculate MA eligibility, FSET categorical eligibility and FSET status.
137	WP SANC EXPIRING & COOPERATED	I	WP sanction ends and the compliance switch is 'Y'.	2	Y	N	N	N	2	Primary eligibility worker remove sanction at end date and run SFED.

- CARES INACTIVE ALERTS -

ALERT CODE	ALERT TEXT	STAT	CONDITION	CAT	WKR	SUP	ADM	FEP	PRTY	WHAT TO DO
141	CASE HAS BEEN CONFIRMED BY ESS	I	ES case was converted to CARES.	4	Y	N	N	N	2	Informational for the WP worker.
146	NONCUSTODIAL TO FSET – DISENROLL	I	Noncustodial parent is referred to an FSET program.	4	Y	N	N	N	2	Disenroll the noncustodial parent from the FSET program.
147	NONCUSTODIAL TO AFDC – DISENROLL	I	Noncustodial parent is referred to a JOBS program.	4	Y	N	N	N	2	Disenroll the non-custodial parent from the JOBS program.
148	8TH MNTH PREG- RUN PFR DETERMIN	I	Client identified as being in the 3rd trimester of her pregnancy.	2	Y	N	N	N	1	Run SFED to get a PFR determination on this case.
149	CHILD ELSEWER- REMOVE FROM PFR	I	Primary eligibility worker changed the "N" to "Y" on the child living elsewhere question on ANCE.	2	Y	N	N	N	1	Primary eligibility worker must enter removal reason on ANPD and run SFED.
152	WP PART REFERRED AS NON-CUST	I	ES referred a non- custodial parent to the PFR WP Office. The noncustodial parent was ordered to participate in PFR Case Management.	4	Y	N	N	N	2	Assess and enroll non-custodial parent in PFR Case Management.
155	NO ACTION ON OFFER OF CASE MGT	I	Alert to LF Case Manager to check if response to official LF Expansion offer of Case Management.	4	Y	N	N	N	3	If no response to officer, change WPWI LF Expan Coop Switch to 'N' and enter effective date of Cooperaton as second condition toward meeting sanction requirements.
158	FSET TO WNW- DISENROLL CLIENT	I	This alert occurs when a FS only recipient becomes a WNW recipient.	4	Y	N	N	N	2	Reenroll client in WNW WP by pressing PF24 on AIWP, after you change the WP Office Code.
159	JOBS TO WNW- DISENROLL CLIENT	I	A current JOBS participant becomes a WNW participant. Valid only from 01/01/95 thru 06/30/95.	4	Y	N	N	N	2	Reenroll client in WNW WP by pressing PF24 on AIWP, after you change the WP Office Code.
160	WNW TO FSET- DISENROLL CLIENT	I	A WNW recipient has opted out to receive FS coupons.	4	Y	N	N	N	2	Reenroll client in FSET and press PF24 on AIWP.
161	WNW CASE REVIEW DUE	I	WNW case review is due.	4	Y	N	N	N	2	Complete the WNW case review.
162	WNW CASE REVIEW PAST DUE	I	WNW case review is past due.	4	Y	N	N	N	2	Complete the WNW case review.
163	WNW-CHILD TURNED 6 MOS/RUN AIWP	I	WNW recipient is turning 6 months old. WP exemption is lost when this occurs.	2	Y	N	N	N	1	Go to AIWP change >P= (exempt) to >M= (mandatory). Press PF24.
164	WNW-CHILD TURNING 1/RUN SFED	I	WNW recipient is turning 1 year old. A WNW clock exemption is lost when this occurs.	2	Y	N	N	N	1	Run SFED. The clock exemption on AIEX disappears. Go to AIWP change "P" (exempt) to "M" (mandatory). Press PF24.
166	COUNTY TRANSFER: WNW CASE	I	WNW case transferred to a different county.	5	Y	N	N	N	2	Transfer coordinator (list on TOCD) should complete the transfer as usual. Make referral to work programs a priority.
167	12 MOS OF TMA ENDING RUN SFED	I	The last month of TMA has been used.	2	Y	N	N	N	1	Informational. Only 12 months of TMA can be used in a 48 month WNW eligibility period.

<div style="text-align:center; color:red; font-size:2em;">- CARES INACTIVE ALERTS -</div>

ALERT CODE	ALERT TEXT	STAT	CONDITION	CAT	WKR	SUP	ADM	FEP	PRTY	WHAT TO DO
168	24 MONTH CLOCK ENDING RUN SFED	I	The last month of the WNW benefit will be issued next month.	2	Y	N	N	N	1	Only 24 months of cash assistance can be received within a 48 month time period. Run SFED and confirm, the eligibility failure.
169	48 MONTH CLOCK ENDING RUN SFED	I	The last month of WNW benefit will be issued next month, because the maximum number of months in WNW has occurred	2	Y	N	N	N	1	Cash assistance can only be received within 48 months from starting WNW, unless 36 months without cash assistance has passed. Run SFED and confirm the eligibility failure
170	WNW PART. REQUIREMENT CHANGED	I	Hourly participation requirement for the case changed. This occurs when WNW grant changes or when unsubsidized work hours change.	4	Y	N	N	N	1	Alerts WP Case Manager to adjust recipient's schedule. S/he may need to do a new EP. S/he must also contact the Primary eligibility worker to inform him/ her of the schedule change.
171	CHILD TURN 1/CHECK WP REFERRAL	I	Child will turn 1 next month	2	Y	N	N	N	1	Child is turning one, which will make the parent mandatory for work programs.
177	LRNFR EXEMPT: LIFT SANCTN AILF	I	Serve as notification to you that a Learnfare sanctioned teen/preteen has become exempt,	2	Y	N	N	N	2	Alert will prompt the worker to tran to AILF, change the compliance switch on the screen where the sanction was set to y and run SFED to remove the sanction as s/he is no longer subject to Learnfare requirements.
181	JOBS SSF UPDATE: RERUN SFED	I		6	Y	N	N	N	1	
182	WPMO INFO THIS MONTH - PROCESS	I		6	Y	N	N	N	1	
183	WPMO INFO LAST MONTH - PROCESS	I		6	Y	N	N	N	1	
184	WPMO INFO 2 MONTHS AGO/PROCESS	I		6	Y	N	N	N	1	
185	WPMO CHANGE ON A PAST MONTH	I		6	Y	N	N	N	1	
186	PFP FAIL TO ENROLL-RUN SFED	I		6	Y	N	N	N	1	
187	PFP ENROLLMENT CURED-SEE WPTN	I		6	Y	N	N	N	1	
191	FPRS NOT MET-NO REQ FOR AFDC	I		6	Y	N	N	N	2	
192	FPRS REQ MET-NO REQ FOR AFDC	I		6	Y	N	N	N	2	
193	FPRS NOT MET-REQ AFDC	I		6	Y	N	N	N	2	

- CARES INACTIVE ALERTS -

ALERT CODE	ALERT TEXT	STAT	CONDITION	CAT	WKR	SUP	ADM	FEP	PRTY	WHAT TO DO
194	FPRS NOT MET-REQ AFDC	I		6	Y	N	N	N	2	
204	FL-TO-ENR UPDATED-RERUN SFED	I		4	Y	N	N	N	2	
205	REAPP-FAIL TO ENR LFTD-ENROLL	I		6	Y	N	N	N	2	
219	CASE INDV DELETED FROM CC	I	The child care worker deleted a person from the case	5	Y	N	N	N	2	The primary worker should determine if this deletion affects other eligibility programs.
221	CC INDV DEMO CHANGED-SEE CCID	I	The child care worker made a change in the individuals demographics.	5	Y	N	N	N	2	Informs the primary worker. The change will automatically update ANID.
223	INDV ADDED TO CC CASE-SEE CCID	I	A person add was reported to the child care worker.	5	Y	N	N	N	2	The primary worker should see if it is relevant to other eligibility programs.
229	W-2 CASE REVIEW DUE	I	Duplicate of 017 alert	4	Y	N	N	N	2	
230	W-2 CASE REVIEW PAST DUE	I	Duplicate of 018 alert	4	Y	N	N	N	1	
237	60 MONTH EXTENDED CLK EXPIRED	I		2	Y	N	N	N	1	
238	60 MONTH CLK NEEDS EXTENSION	I		2	Y	N	N	N	2	
239	24 MONTH EXTENDED CLK EXPIRED	I		2	Y	N	N	N	1	
240	24 MONTH CLK NEEDS EXTENSION	I		2	Y	N	N	N	2	
241	24 MONTH CLK EXPIRING IN 3 MONTHS	I		2	Y	N	N	N	2	