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| **Alert Code** | **Alert Description** | **Action Needed on Case** |
| 104 | PERSON TURN 65 - CHECK MA | Check the MA status for the person. Request asset verification if not already provided. Run eligibility. |
| 138 | FS PERSON TURNING AGE 60 | Run eligibility. You must run eligibility after the person’s birthday or the alert will return. |
| 243 | WTPY TITLE II DATA/SEE DXSA | Check data exchange using the customer’s SSN. Make sure that an Unearned Income page is built and the correct amount of income is being budgeted. Enter a disability page if applicable. |
| 369 | SS INFO UPD AND DISCREP EXISTS | The customer’s net income and gross income do not match. The worker needs to determine why. Review the case and then contact the Social Security Administration to determine the reason for the discrepancy. Remember that gross budgeted is always budgeted so the worker may need to build an additional unearned income page and/or expense page (support, Medical Coverage) for the income discrepancy. Example: A customer has $30 taken out of his SSDI check to pay a Medicare Part C premium. The worker must build an “Other” unearned income page to budget the total gross income. Next the worker must build a Medical Coverage page for the Part C premium. |
| 370 | FYI SS INCOME UPDATED | This alert is informational. No worker action is needed. |
| 382 | SS INCOME END DATED | This alert is informational. No worker action is needed. |
| 383 | |  |  | | --- | --- | |  | FYI MEDICARE INFO UPDATED | | Check the unearned income to make sure that the auto-updated amounts match SOLQ. |
| 503 | |  |  | | --- | --- | |  | ELIG ADULT TURNING 65 RUN ELIG | | Check the MA status for the person. Request asset verification if not already provided. Run eligibility. |