**What Code should I Use?**

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| **?** -  Use the <?> verification code when you have no verification of reported data. It is necessary to formally request verification when verification of the information provided is mandatory to determine eligibility or benefit amount of a requested program.  A <**?**> code will **pend** any program of assistance that requires verification of the information to determine eligibility or benefit amount.  A <**?**> will not impact any program of assistance if the verification of the information item is **NOT required** to determine eligibility or benefit amount. |
| **NV** - Use the <**NV**> verification code when verification of information that you requested when using a <**?**>is not provided timely.   An <**NV**> code will fail a program of assistance *if* the verification item is **mandatory** to determine eligibility.  An <**NV**> should not impact a program of assistance if the verification is **not mandatory** to determine eligibility. The program of assistance will pass and should be confirmed. ***(Be sure policy is applied properly).*  Remember - When a <?> is used to pend your case, and you request verification, follow that <?> with an <NV> when verification of the information requested is not returned timely.** |
| **Q?** -   Use the **<Q?>** verification code when verification is **not mandatory per program policy yet you have determined that the information provided is questionable.**  An item is considered questionable if it meets the definition of questionable as outlined in [FSH 1.2.5](http://www.emhandbooks.wi.gov/fsh/Policy_Files/1/12/1-2-5.htm), [BCPH 9.10](http://www.emhandbooks.wi.gov/bcplus/policyfiles/2_NonFinancial/09_Verification/9.10.htm) and [MEH 20.4](http://www.emhandbooks.wi.gov/meh-ebd/Policy_Files/20/MEH_20.4_Questionable_Items.htm)  A <**Q?**> will **pend** any program of assistance that requires verification of the questionable information to determine eligibility or benefit calculations.  A <**Q?**> will not impact any program of assistance when verification of the questionable information is **NOT required** to determine eligibility.    When entering a <**Q?**> into the verification field, you are indicating that you have determined per policy that the information that has been provided to you is questionable. **You must document in case comments why you have deemed the information questionable.** |
| **QV** - Use the <**QV**> verification code when the information that you requested verification regarding (by using the <Q?> code) is not provided timely.   A <**QV**> will **fail** any program of assistance that requires verification of the information to determine eligibility.  A <**QV**> should not impact any program of assistance if that verification item is **NOT required** to determine eligibility.  An expense will not be allowed as a deduction if a <**QV**> is entered as verification for the expense. If you enter <**QV**> into the verification field you must document in case comments why you have deemed the information questionable.  **Remember - When entering a <Q?> to indicate that the information provided is questionable and requesting verification; always use <QV> if the verification is not returned timely.** |

Verification codes have been created for use on combined cases for CC and/or W-2 that also involve BC+, CTS, FS, and/or MA.  These codes will **accommodate the difference in verification timeline requirements and policy between the programs.**

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| **PN** - This code will allow workers to **pend** W2Wisconsin Works, the state's program to replace AFDC. Makes cash assistance dependent on taking a job or undertaking job training. Cash benefits limited to 60 months. Administered by DWD. Began September 1997. and/or CCWisconsin’s Child Care Subsidy program, Wisconsin Shares, helps families pay for child care. If the parent is eligible, child care can be subsidized for children under the age of 13 (up to 19 if special needs). while continuing to **pass** [BadgerCare](javascript:TextPopup(this)) (BC) Wisconsin's program to implement a child health plan block grant under Title XXI of the Federal Social Security Act and to expand Medicaid eligiblity to ensure that all children and parents in families with income below 185% of the federal poverty level that do not have health insurance have access to health care.; Wisconsin's program to implement a child health plan block grant under Title XXI of the Federal Social Security Act and to expand Medicaid eligiblity to ensure that all children and parents in families with income below 185% of the federal poverty level that do not have health insurance have access to health care.BFoodShare: FoodShare Wisconsin helps individuals and families who have little money to buy the food they need for good health. The US Department of Agriculture is responsible for setting the basic program rules so they are similar everywhere in the country. The Wisconsin Department of Health and Family Services administers the state’s FoodShare Program. Government workers at county/tribal human or social service agencies (local agencies) determine eligibility for FoodShare benefits and are responsible for issuing benefits.Medical Assistance; Title XIX; Medicaid - Medicaid is a state-run program that provides hospital and medical coverage for people with low income and little or no resources. Each state has its own rules about who is eligible and what is covered under Medicaid.BC+, CTS, FS, and/or MA.  **FN** - This code will allow workers to **deny** W2Wisconsin Works, the state's program to replace AFDC. Makes cash assistance dependent on taking a job or undertaking job training. Cash benefits limited to 60 months. Administered by DWD. Began September 1997. and/or CCWisconsin’s Child Care Subsidy program, Wisconsin Shares, helps families pay for child care. If the parent is eligible, child care can be subsidized for children under the age of 13 (up to 19 if special needs). while continuing to **pass** BadgerCare; Wisconsin's program to implement a child health plan block grant under Title XXI of the Federal Social Security Act and to expand Medicaid eligiblity to ensure that all children and parents in families with income below 185% of the federal poverty level that do not have health insurance have access to health care.BC+, CTS, FS, and/or MA.  **WN** - This code allows workers to **deny** W-2 and/or CC while continuing to **pend** BC+, CTS, FS, and/or MA.  **O** -  This code is used on the GatepostA page in CARES that asks multiple questions on a general topic. Positive responses to these questions invoke further detail pages on that topic. Some users refer to these as "question screens." An example in the [CWW](javascript:TextPopup(this)) CARES Worker Web; a web-based version of the CARES system is the Asset [Gatepost](javascript:TextPopup(this)) A page in CARES that asks multiple questions on a general topic. Positive responses to these questions invoke further detail pages on that topic. Some users refer to these as "question screens." An example in the CWW is the Asset Gatepost page, which asks several questions about general assets. page, which asks several questions about general assets. page(s) that are relevant to W-2, such as the Asset Gatepost.  Entering an O will cause eligibility to **fail** for CC and W-2, but continue to **pend** FS for up to 30 days.  It will not cause MA to pend. |