

County Administrator's Office 51 South Main Street Janesville, Wisconsin 53545 Phone: 608/757-5510

Web Site: www.co.rock.wi.us

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County Administrator Announces Appointment of Fredd Carr as 911 Communications Center Director

Rock County Administrator Josh Smith announced today that he has appointed Fredd Carr as the Director of the 911 Communications Center. The Rock County Board of Supervisors confirmed Mr. Carr's appointment at its meeting on June 22, 2023.

For the past eight months, Mr. Carr has served as Interim Director of the 911 Center. He has served in a number of roles at the Center over the past 12 years, including telecommunicator, shift supervisor, and training and quality assurance manager. Mr. Carr has also been active in the fire service, including in Orfordville, where he resides. He recently completed his participation in the Rock County Leadership Development Academy.

"Fredd's calm demeanor, excellent listening skills, and commitment to the success of the Center will help us address both the short- and long-term challenges on the horizon," said Smith.

The 911 Communications Center has been the single 911 Public Safety Answering Point (PSAP) for Rock County since 1993. Staff also answer non-emergency calls for service for all Rock County public safety agencies, and telecommunicators dispatch for all 24 law enforcement, fire, and emergency medical service agencies in the county. The Rock County Communications Center is the only Commission on Accreditation for Law Enforcement Agencies (CALEA) accredited communications center in the State of Wisconsin. The Center has been accredited since 2000, which makes it the longest standing CALEA-accredited communications center in the nation.