Coverage Period: 01/01/2024- 12/31/2024 Coverage for: Single/Family Plan Type: POS

The Summary of Benefits and Coverage (SBC) document will help you choose a health plan. The SBC shows you how you and the plan would share the cost for covered health care services. NOTE: Information about the cost of this plan (called the premium) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, contact MercyCare HMO, Inc. at 1-800-895-2421 or visit our website at <a href="https://www.healthcare.gov/sbc-glossary">www.healthcare.gov/sbc-glossary</a> or call 1-800-895-2421 to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall deductible?	Participating Provider: \$500 Single/ \$1500 Family Non-Participating Provider: \$750 Single/ \$2250 Family	Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. <u>Embedded</u> : If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .
Are there services covered before you meet your deductible?	Yes. Ambulance; Children's Eye Exams; Chiropractic Services; Emergency Care; Outpatient Mental Health Services & Substance Abuse Services; Primary Care Office & Specialty Care Office Services; Preventive Care; Urgent Care Service; Prescription Drugs.	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive</u> <u>services</u> without <u>cost sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at <a href="https://www.healthcare.gov/coverage/preventive-care-benefits/">https://www.healthcare.gov/coverage/preventive-care-benefits/</a> .
Are there other deductibles for specific services?	Not Applicable.	No Deductible: You don't have to meet deductibles for specific services.
What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ?	Coinsurance & Deductible Limit: Level 1: \$1,500 Single /\$3,000 Family Level 2: \$2,250 Single/\$4,300 Family Medical & Rx MOOP (Ded/Coins/Copays): Level 1: \$3,650 Single /\$7,300 Family Level 2: \$3,650 Single /\$7,300 Family	Embedded: If you have other family members in this plan, they have to meet their own out-of-pocket limits until the overall family out-of-pocket limit has been met.
What is not included in the <u>out-of-pocket limit</u> ?	Premiums, copayments on certain services, out-of-network	Even though you pay these expenses, they don't count toward the out-of-pocket limit.

Important Questions	Answers	Why This Matters:
	coinsurance, deductibles, charges for services when required prior authorization is not obtained, and health care this plan does not cover.	
Will you pay less if you use a <u>network provider</u> ?	Yes. See https://mercycarehealthplans.com/provider-directory/#!/directory or call 1-800-895-2421 for a list of network providers.	This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays ( <u>balance billing</u> ). Be aware, your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.
Do you need a <u>referral</u> to see a <u>specialist</u> ?	No.	You can see the specialist you choose without a referral.

All <u>copayment</u> and <u>coinsurance</u> costs shown in this chart are after your <u>deductible</u> has been met, if a <u>deductible</u> applies.

		What Yo	u Will Pay	Limitations, Exceptions, & Other	
Common Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Important Information	
If you visit a health care provider's office or clinic	Primary care visit to treat an injury or illness	\$15 <u>copay</u> /visit. <u>Deductible</u> does not apply.	Deductible then 35% Coinsurance	None.	
	Specialist visit	\$15 <u>copay</u> /visit. <u>Deductible</u> does not apply.	Deductible then 35% Coinsurance	None.	
	Preventive care/screening/ immunization	No charge.	Deductible then 35% Coinsurance	You may have to pay for services that aren't preventive. Ask your <u>provider</u> if the services needed are preventive. Then check what your <u>plan</u> will pay for.	
	Diagnostic test (x-ray, blood work)	Deductible then 10% Coinsurance	Deductible then 35% Coinsurance	None.	
If you have a test	Imaging (CT/PET scans, MRIs)	Deductible then 10% Coinsurance	Deductible then 35% Coinsurance	Prior authorization is required for PET scans and MRIs. Non-compliance may result in claim denial.	
If you need drugs to	Tier 1 (Preferred generic and	\$10 copay/Rx. Deductible	Not covered.	The maximum quantity of medication you	

 $<sup>\</sup>hbox{$^*$ For more information about limitations and exceptions, see the $\underline{\text{plan}}$ or policy document at $\underline{\text{www.mercycarehealthplans.com}}$$ MCWI\_LGPOS\_SBC\_2024

		What Yo	u Will Pay	Limitations Everytions 9 Other
Common Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
treat your illness or	limited preferred brand drugs)	does not apply.		may receive in a single prescription is a
condition  More information about prescription drug	Tier 2 (Preferred brand and select generic drugs)	\$25 <u>copay</u> /Rx. <u>Deductible</u> does not apply.	Not covered.	supply sufficient for 30 days. Prior authorization is required for certain prescription drugs. See
coverage is available at www.mercycarehealthplans.com	Tier 3 (Non-preferred brand drugs and clinically-appropriate non-formulary drugs with prior approval)	\$50 copay/Rx. Deductible does not apply.	Not covered.	https://mercycarehealthplans.com/pharm acy-programs/ for the drug formulary and a list of prescription drugs that require prior authorization. Failure to obtain prior
	Tier 4 (Specialty drugs, select generic and brand drugs, and clinically-appropriate non-formulary Specialty drugs with prior approval)	\$150 copay/Rx. Deductible does not apply.	Not covered.	authorization may result in claim denial.
If you have outpatient	Facility fee (e.g., ambulatory surgery center)	Deductible then 10% Coinsurance.	Deductible then 35% Coinsurance.	Prior authorization is required. Non-compliance may result in claim denial.
surgery	Physician/surgeon fees	Deductible then 10% Coinsurance.	Deductible then 35% Coinsurance.	Prior authorization is required. Non-compliance may result in claim denial.
	Emergency room care	\$300 <u>copay</u> /visit. <u>Deductible</u> does not apply.	\$300 <u>copay</u> /visit. <u>Deductible</u> does not apply.	Copay waived if admitted.
If you need immediate medical attention	Emergency medical transportation	Deductible then 10% Coinsurance.	Deductible then 10% Coinsurance.	None.
	<u>Urgent care</u>	\$30 <u>copay</u> /visit. <u>Deductible</u> does not apply.	\$30 copay/visit. Deductible does not apply.	None.
If you have a hospital	Facility fee (e.g., hospital room)	Deductible then 10% Coinsurance.	Deductible then 35% Coinsurance.	Prior authorization is required. Non-compliance may result in claim denial.
stay	Physician/surgeon fees	Deductible then 10% Coinsurance.	Deductible then 35% Coinsurance.	Prior authorization is required. Non-compliance may result in claim denial.

 $<sup>^{\</sup>star}$  For more information about limitations and exceptions, see the <u>plan</u> or policy document at <u>www.mercycarehealthplans.com</u> MCWI\_LGPOS\_SBC\_2024

What You Will Pay		Limitations, Exceptions, & Other		
Common Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Important Information
If you need mental health, behavioral health, or substance abuse services	Outpatient services	\$15 <u>copay</u> /visit. <u>Deductible</u> does not apply.	Deductible then 35% Coinsurance.	Prior authorization is required for certain services. *See the Prior authorization Provision in the Obtaining Services section. Non-compliance may result in claim denial.
abuse services	Inpatient services	Deductible then 10% Coinsurance.	Deductible then 35% Coinsurance.	Prior authorization is required. Non-compliance may result in claim denial.
	Office visits	Deductible then 10% Coinsurance.	Deductible then 35% Coinsurance.	Cost sharing does not apply for preventive services. Prior authorization
If you are pregnant	Childbirth/delivery professional services	Deductible then 10% Coinsurance.	Deductible then 35% Coinsurance.	is required for services received outside the service area in the last 30 days of
	Childbirth/delivery facility services	Deductible then 10% Coinsurance.	Deductible then 35% Coinsurance.	pregnancy. Non-compliance may result in <u>claim</u> denial.
If you need help recovering or have other special health needs	Home health care	Deductible then 10% Coinsurance.	Deductible then 35% Coinsurance.	Limited to <b>40 visits</b> per contract period. One visit equals up to 4 hours skilled care. Prior authorization is required. Non- compliance may result in claim denial.
		Deductible then 10% Coinsurance.	Deductible then 35% Coinsurance.	Limited to <b>30 visits</b> per contract period for each type of therapy. PT/SP/OT Visits not combined with <u>habilitative</u> therapy
	Rehabilitation services	Cardiac Rehabilitation  Deductible then 10%  Coinsurance.		visits. Phase I & II cardiac rehabilitation limited to <b>36 visits</b> per contract period. Prior authorization is required for cardiac rehabilitation. Non-compliance may result in claim denial.
	Habilitation services	Deductible then 10% Coinsurance for PT/OT/ST.	Deductible then 35% Coinsurance.	Limited to <b>30 visits</b> per Contract Period for each type of therapy. Visit limits not combined with <u>Rehabilitative</u> therapy visits. <u>Prior authorization</u> is required.
		Deductible then 10% Coinsurance for		Non-compliance may result in <u>claim</u> denial. Coverage for autism treatment is limited per WI Autism statute. *See the

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	Services You May Need	What You Will Pay		Limitations, Exceptions, & Other
Common Medical Event		Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Important Information
		inpatient/skilled nursing		Autism Treatment provision in the Medical Benefit Provisions section.
	Skilled nursing care	Deductible then 10% Coinsurance.	Deductible then 35% Coinsurance.	Limited to total of <b>30 days</b> per confinement. Prior authorization is required. Non-compliance may result in claim denial.
	Durable medical equipment	Deductible then 10% Coinsurance.	Deductible then 35% Coinsurance.	Prior authorization is required. Non-compliance may result in claim denial.  *See the Durable Medical Equipment and Medical Supplies provision in the Medical Benefit Provisions section.
	Hospice services	Deductible then 10% Coinsurance.	Deductible then 35% Coinsurance.	Prior authorization is required. Non-compliance may result in claim denial.
If your child needs dental or eye care	Children's eye exam	\$15 <u>copay</u> /visit. <u>Deductible</u> does not apply.	Deductible then 35% Coinsurance.	Limited to one exam per contract period.
	Children's glasses	Deductible then 10% Coinsurance.	Deductible then 35% Coinsurance.	Limited to one pair of glasses or contacts per contract period for children under the age of 19.
	Children's dental check-up	Not covered.	Not covered.	Excluded Service

### **Excluded Services & Other Covered Services:**

Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)

Abortion Care

Long-Term Care

Private Duty Nursing

Bariatric Surgery

Non-Emergency Care When Traveling Outside the U.S.

Weight Loss Programs

Dental Care (Adult)

# Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)

Acupuncture

Hearing Aids

Routine Eye Care (Adult)

• Chiropractic Care

• Infertility Treatment

Routine Footcare

Cosmetic Surgery

Private-Duty Nursing (Outpatient Only)

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: Wisconsin Office of the Commissioner of Insurance at 1-800-236-8517 or <a href="http://www.oci.wi.gov">http://www.oci.wi.gov</a>; the U.S. Department of Labor's Employee Benefits

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Security Administration at 1-866-444-EBSA (3272) or <a href="https://www.dol.gov/agencies/ebsa/about-ebsa/ask-a-question/ask-ebsa">https://www.dol.gov/agencies/ebsa/about-ebsa/ask-a-question/ask-ebsa</a>. Other coverage options may be available to you, too, including buying individual insurance coverage through the <a href="https://www.healthCare.gov">Health Insurance</a> Marketplace. For more information about the <a href="https://www.healthCare.gov">Marketplace</a>. For more information about the <a href="htt

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information on how to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact: Wisconsin Office of the Commissioner of Insurance at 1-800-236-8517 or <a href="http://www.oci.wi.gov">http://www.oci.wi.gov</a>.

## Does this plan provide Minimum Essential Coverage? Yes.

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

### Does this plan meet the Minimum Value Standards? Yes.

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

## **Language Access Services:**

Spanish (Español): Para obtener asistencia en Español, llame al 1-800-895-2421.

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-800-895-2421.

Chinese (中文): 如果需要中文的帮助, 请拨打这个号码 1-800-895-2421.

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-800-895-2421.

To see examples of how this <u>plan</u> might cover costs for a sample medical situation, see the next section.

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<sup>\*</sup> For more information about limitations and exceptions, see the <u>plan</u> or policy document at <u>www.mercycarehealthplans.com</u> MCWI LGPOS SBC 2024

### **About these Coverage Examples:**



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost-sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

# Peg is Having a Baby

(9 months of in-network pre-natal care and a hospital delivery)

■ The <u>plan's</u> overall <u>deductible</u>	\$500
■ Specialist copayments	\$15
■ Hospital (facility) coinsurance	10%
■ Other coinsurance	10%

#### This EXAMPLE event includes services like:

Specialist office visits (prenatal care)
Childbirth/Delivery Professional Services
Childbirth/Delivery Facility Services
Diagnostic tests (ultrasounds and blood work)
Specialist visit (anesthesia)

Total Example Cost	\$12,700	
In this example, Peg would pay:		
Cost Sharing		
<u>Deductibles</u>	\$500	
Copayments	\$10	
Coinsurance	\$1000	
What isn't covered		
Limits or exclusions	\$60	
The total Peg would pay is	\$1570	

# **Managing Joe's Type 2 Diabetes**

(a year of routine in-network care of a well-controlled condition)

■ The <u>plan's</u> overall <u>deductible</u>	\$500
■ Specialist copayments	\$15
■ Hospital (facility) coinsurance	10%
■ Other <u>coinsurance</u>	10%

#### This EXAMPLE event includes services like:

<u>Primary care physician</u> office visits (including disease education)

Diagnostic tests (blood work)

Prescription drugs

<u>Durable medical equipment</u> (glucose meter)

Total Example Cost	\$5,600	
In this example, Joe would pay:		
Cost Sharing		
<u>Deductibles</u>	\$500	
Copayments	\$900	
Coinsurance	\$40	
What isn't covered		
Limits or exclusions	\$20	
The total Joe would pay is	\$1460	

## **Mia's Simple Fracture**

(in-network emergency room visit and follow up care)

■ The plan's overall deductible	\$500
■ Specialist copayments	\$15
■ Hospital (facility) coinsurance	10%
■ Other <u>coinsurance</u>	10%

#### This EXAMPLE event includes services like:

Emergency room care (including medical supplies)

Diagnostic test (x-ray)

**Durable medical equipment (crutches)** 

Rehabilitation services (physical therapy)

<b>Total Example Cost</b>	\$2,800	
In this example, Mia would pay:		
Cost Sharing		
<u>Deductibles</u>	\$500	
Copayments	\$400	
Coinsurance	\$100	
What isn't covered		
Limits or exclusions	\$0	
The total Mia would pay is	\$1000	