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| **County Resources** | **JEFFERSON COUNTY** |
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| **ADRC** | **Aging & Disability Resource Center (ADRC):** Offers the general public single entry point. For information and assistance on issues affecting aged people and people with disabilities.  **Address:** 1541 Annex Road, Jefferson WI 53549  **Office Hours:** Monday – Friday 8:00 am – 4:30 pm  **Phone: 920-674-8734**  **Phone: 866-740-2372**  [Welcome to Jefferson County (jeffersoncountywi.gov)](https://www.jeffersoncountywi.gov/departments/human_services/aging_and_disability_resource_center/index.php) |
| **Child Protective Services** | **Jefferson County Human Services**  **Phone:** **920-674-3105** |
| **Child Support Agency** | **Phone: 920-674-7255**  **Fax: 920-674-7435**  **Address:** 311 S. Center Avenue, Room 219 – Jefferson WI 53549  **Office Hours**: Monday – Friday 8:30 am – 4:30 pm |
| **Childcare** | **Jefferson County Human Services**: **920-674-7500**  **Child Care Finder:** <https://childcarefinder.wisconsin.gov/Search/Search.aspx>  **Childcare parent pay cards: 1-877-201-7601**  **Child Care Certification – 4’C’s- 608-271-9181**  [www.4-c.org](http://www.4-c.org) |
| **Clothing** | **OI Closet (Success through Style) Opportunities Inc.**  200 E Cramer Street  Fort Atkinson, WI 53538  **Phone: 920-563-2437 Ext 4311**  **United Way’s First Call for Help: 2-1-1** |
| **Crisis Services** | **Jefferson County Crisis Hotline: 920-674-3105**  **National Suicide Prevention: 800-273-8255** |
| **Dental** | **Community Dental Clinic:** Dental care is provided Jefferson County residents that have income of 200% or less and have no dental insurance or are eligible to receive dental services through the Forward Health Insurance Card  520 Handeyside Lane, Fort Atkinson, WI 53538  **To schedule an appointment: 920-563-4372** |
| **Elder Abuse Prevention** | **Jefferson County Human Services/Aging & Disability Resource Center**  Hours: 24 hours  **Phone: 920-674-3105** |
| **Energy Assistance** | **Wisconsin Home Energy Assistance Program (WHEAP):** provides assistance for heating costs, electric costs, and energy crisis situations.  **Energy Services of Jefferson County**  402 Madison Avenue  Fort Atkinson, WI 53538  [**http://homeenergyplus.wi.gov**](http://homeenergyplus.wi.gov)  **Application process:**  **Phone 920-568-0604** or online at https://energybenefit.wi.gov |
| **Food Pantries** | **Food Pantries – Jefferson County**  <https://www.foodpantries.org/ci/wi-jefferson>  **Second Harvest**  <https://www.secondharvestsw.org>  **United Way’s First Call for Help: 2-1-1** |
| **Fraud** | All Fraud/Overpayment referrals are completed in the Benefit Recovery Investigation Tracking System (BRITS).  **Fraud Tip Hotline- Office of the Inspector General (OIG): 1-877-865-3432**  **Wisconsin Shares Child Care, W-2, Adoption Assistance, Kinship Care and Refugee Services: 1-877-302-3728**  **Medicaid, BadgerCare Plus, WIC or FoodShare Program: 1-877-865-3432**  **Unemployment Insurance (UC): 1-800-909-9472** |
| **Free Clinics** | **Rock River Free Clinic** Provides primary care to residence in Jefferson County, Whitewater and Cambridge that have no access to medical care.  1514 Annex Road, Jefferson, WI 53549  **Phone: 262-472-6839**  **Watertown Area Cares Clinic** Provide health services to the uninsured whose income is less than 250% of the federal poverty level.  415 South Eighth Street Watertown, WI 53094  **Phone: 920-206-7797** |
| **FSET** | **FoodShare Employment and Training (FSET):** assists people who get FoodShare to find a job through work activities and education and training.  **Phone: 920-605-5187** |
| **Head Start** | Head Start & Early Head Start: provides expectant parents and families with children ages birth through five, opportunities for: child development education; health and nutrition services; parent and program partnerships; and family support, resource and referral.    **Jefferson County Head Start/CESA 2**  1541 Annex Road Jefferson, WI - 53549-9618 **Phone: 920 674-5577**  [www.jchswi.org](http://www.jchswi.org) |
| **Health Department** | **Jefferson County Health Department**  1541 Annex Road  Jefferson, Wisconsin 53549  **Phone: 920-674-7275** |
| **Homeless Resources** | **United Way’s First Call for Help**: 2-1-1 |
| **Housing** | **Community Action Coalition**  **Phone: 920-262-9667** |
| **Kinship** | Kinship Care is a program to help support a child who lives outside of his or her home with the relative.  **Jefferson County Human Services**  **Phone: 920-674-8119** |
| **Legal Action** | **Legal Action of Wisconsin**: provides legal advice or services that help low-income people get and keep government benefits.  Brochure: <https://www.legalaction.org/data/cms/Firm-wide-flyer-8-5x11-ENGLISH-062018.pdf>  **Phone: 608-256-3304**  [www.legalaction.org](http://www.legalaction.org)  General email: [law@legalaction.org](mailto:law@legalaction.org) |
| **Probation and Parole** | **Probation and Parole Office**  163 W Rockwell St, Jefferson, Wisconsin 53549  **Phone: 262-263-9719** |
| **Safe at Home Program** | **Safe at Home:** provides victims of actual or threatened domestic abuse, child abuse, sexual abuse, stalking, and trafficking, or those who simply fear for their physical safety with a legal substitute address to be used for both public and private purposes.  **Phone: 608-266-6613**  <https://www.doj.state.wi.us/ocvs/safe-home> |
| **Safelink Wireless** | **Safelink Wireless:** provides income eligible households with a free phone.  **Phone: 1-800-723-3546**  [www.safelinkwireless.com](http://www.safelinkwireless.com) |
| **Salvation Army** | **Salvation Army:** may assistance customer with shelter, heat and utilities, food, medical, transportation and other benefits one time per year up to $300.00. |
| **Social Security Admin** | [www.ssa.gov](http://www.ssa.gov)  **State Social Security- 800-362-3002**  [www.dhs.wisconsin.gov](http://www.dhs.wisconsin.gov) |
| **Suicide Prevention** | **988 Suicide & Crisis Lifeline: 988**  **National Suicide Prevention 24/7 Hotline: 800-273-8255** |
| **Tax Intercept & Overpayment Questions** | **Public Assistance Collection Unit (PACU)**  **800-943-9499** |
| **Transportation**  **Services** | **MTM** provides non-emergency medical transportation services for Medicaid and BadgerCare Plus members.   * Mileage Reimbursement * Public Transportation * Ambulatory Vehicles * Wheelchair or Stretcher vehicles   Monday – Friday from 7:00 am to 5:00 pm  **Request a ride and Complaints: 866-907-1493**  **Jefferson County Aging & Disability Center**  **ADRC Taxi- Jefferson County** : provides transportation to Jefferson County residents  **Phone: 920-674-8104**  **Volunteer Driver Program**: The ADRC has a volunteer driver program available to Jefferson County residents age 60 and over or people with disabilities to transport people to non-emergency medical appointments.  **Phone: 920-674-3105** |
| **Unemployment Benefits** | **Unemployment benefits:** Customers who become unemployed or partially unemployed may apply for unemployment benefits online.  [**https://dwd.wisconsin.gov/uiben/**](https://dwd.wisconsin.gov/uiben/)  **Phone: 844-910-3661** |
| **Veterans Service** | **Jefferson County Wisconsin Veterans Service Office**  311 S Center Ave Room 207  Jefferson, WI 53549  **Phone:** **920-674-7240** **Fax:** 920-674-9123  **Office Hours:** Monday- Friday 8:00 am – 4:30 pm |
| **Vocational Rehabilitation -DVR** | **DVR:** helps people with disabilities find a job, keep a job, or get a better job.  To apply for DVR services, the applicant or referring person must complete a referral.  <https://dwd.wisconsin.gov/dvr/referral/> |
| **W-2 – Wisconsin Works** | **Wisconsin Works (W-2):** provides employment preparation services, case management and cash assistance to eligible families.  **Forward Service Corporation**  Lori Blockel– W2 Case Manager/FEP  222 Wisconsin Drive  Jefferson, wi 53549  **Phone: 920-605-5188**  Fax: 608-467-4144  **Benefits and Services with W-2**  <https://dcf.wisconsin.gov/files/publications/pdf/11890.pdf>  **W-2 Call Center**  **608-855-733-1311**  **Emergency Assistance (EA):** provides financial aid that can help pay unpaid rent or mortgage, pay energy bills, or transitional housing to find a home and/or for security deposits.  **ACCESS:** <http://access.wisconsin.gov/access/>  **800-771-8420**  **Job Access Loans (JAL):** provides a loan for families with child(ren) that must be used to address an immediate financial crisis. |
| **WIC** | **Women, Infants, and Children (WIC):** provides nutrition education, breast feeding education and support, supplemental nutritious foods, and connections to other community services.    [**https://www.dhs.wisconsin.gov/wic/index.htm**](https://www.dhs.wisconsin.gov/wic/index.htm)  **Jefferson County WIC: 920-674-7189** |
| **Women’s Health** | **Wisconsin Well Woman Program (WWWP):** provides screening for breast and cervical cancer to low income, uninsured and underinsured women.   * + **NOTE:** No U.S. citizenship requirement.   <https://www.dhs.wisconsin.gov/wwwp/index.htm> |