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| **County Resources** | **Rock County** |
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| **ADRC** | **Aging & Disability Resource Center (ADRC):** provides help to older people and people with disabilities.    **Address:** 1717 Center Ave Suite 510– Janesville, WI 53546  **Office Hours:** Monday – Friday 8:00 am – 4:30 pm  **Phone: 608-741-3600** Rock County  **Phone: 855-741-3600**  <https://co.rock.wi.us/adrc> |
| **Child Protective Services** | **Rock County Human Services**  **PO Box 1649**  **1717 Center Ave Suite 310**  **Janesville, WI 53546**  **Phone: 608-757-5401**  **After Hours: 608-757-2244** |
| **Child Support Agency** | **Phone: 608-757-5700**  **Fax: 608-757-5710**  **Address:** 51 N Main St Floor 3R – Janesville, WI 53545  **Office Hours**: Monday – Friday 8:00 am – 3:00 pm |
| **Childcare** | **Rock County Human Services/Southern Consortium Call Center:**  **888-794-5780**  **Child Care Finder:** <https://childcarefinder.wisconsin.gov/Search/Search.aspx>  **Childcare parent pay cards: 1-877-201-7601**  **Child Care Certification – 4’C’s- 608-271-9181**  [www.4-c.org](http://www.4-c.org) |
| **Clothing** | **Faith Works: 608-531-1880**  2707 Bond Pl – Janesville, WI  **CARITAS: 608-362-4403**  2840 Prairie Ave – Beloit, WI  **Evansville Ecumenical Care Closet: 608-882-4532**  206 S Madison St – Evansville, WI  **Goodwill Store: 608-758-8794**  2003 Holiday Dr – Janesville, WI  **New Zion Baptist Church: 608-362-7703**  1905 S Mound Ave – Beloit, WI  **Salvation Army – Janesville: 608-757-8300**  514 Sutherland Ave – Janesville, WI  **Salvation Army Thrift Store: 608-754-8577**  1819 Center Ave – Janesville WI  **Salvation Army – Beloit: 608-365-6572**  628 Broad St - Beloit, WI  **Salvation Army Thrift Store: 608-962-6755**  809 Broad St – Beloit, WI  **Acts of Kindness: 608-728-0841**  1212 S Oakhill Dr – Janesville, WI  **ECHO: 608-754-5333**  66 S High St - Janesville, WI  **M.O.M.E (Moms on a Mission): 608-302-7117**  241 Northside Dr – Milton, WI  **St. Vincent DePaul Thrift Store: 608-362-6775**  610 4th St – Beloit, WI  **United Way’s First Call for Help: 2-1-1** |
| **Crisis Services** | **Rock County Crisis Hotline: 608-757-5025**  **National Suicide Prevention: 800-273-8255**  **Beloit Memorial Hospital: 608-364-5011**  **Mercy Hospital: 608-756-6000**  **SSM Health Saint Mary’s: 608-373-8000**  **Mental Health Providers**  **Rock County Counseling Center: 608-757-522**  51 S. Main St. – Janesville WI , 53545  **Rock County Counseling Center (Beloit Area Community Health Center/BACHC):**  **Phone: 608-757-5229**  **74 Eclipse Blvd, Beloit, WI 53511** |
| **Dental** | **Beloit Area Community Health Center:** provides basic health care for those who cannot afford or access medical services in Rock County (sliding scale)  **74 Eclipse Center - Beloit, WI**  Clinic Hours: Monday - Friday 8:00 am – 5:00 pm  **Phone: 608-361-0311 Fax: 608-361-6131**  https://www.chsofwi.org/locations/  **HealthNet of Rock County:**  **1344 Creston Park Dr Suite #2– Janesville, WI**  Clinic Hours: Monday - Friday 9:00 am – 4:00 pm  **Phone: 608-314-1940**  <https://healthnet-rock.org/> |
| **Elder Abuse Prevention** | **Rock County Department of Social Services**  **Phone: 855-741-3600 Email:** [adrc@co.rock.wi.us](mailto:adrc@co.rock.wi.us) |
| **Energy Assistance** | **Wisconsin Home Energy Assistance Program (WHEAP):** provides assistance for heating costs, electric costs, and energy crisis situations.  **Energy Services For Rock County**  **Janesville:**  1 Parker Place, Suite 405  Janesville, WI 53545  **Phone: 608-754-8280**  **Beloit:**  600 Henry Avenue  Suite 25A  Beloit, WI 53511  **Phone 608-363-9200**  [**http://homeenergyplus.wi.gov**](http://homeenergyplus.wi.gov)  **Application process:**  **Phone: 800-506-5596** or online at**:** <https://energybenefit.wi.gov> |
| **Food Pantries** | **Food Pantries – Rock County**  **Second Harvest**  <https://www.secondharvestsw.org>  **Food Resource Guide for Rock County Seniors**  <https://www.co.rock.wi.us/residents/advanced-components/misc-pages/search?q=Food%20resource%20guide>  **United Way’s First Call for Help: 2-1-1** |
| **Fraud** | All Fraud/Overpayment referrals are completed in the Benefit Recovery Investigation Tracking System (BRITS).  **Fraud Tip Hotline- Office of the Inspector General (OIG):**  **1-877-865-3432**  **Wisconsin Shares Child Care, W-2, Adoption Assistance, Kinship Care and Refugee Services: 1-877-302-3728**  **Medicaid, BadgerCare Plus, WIC or FoodShare Program: 1-877-865-3432**  **Unemployment Insurance (UC): 1-800-909-9472** |
| **Free Clinics** | **Beloit Area Community Health Center:** provides basic health care for those who cannot afford or access medical services in Rock County (sliding scale)  74 Eclipse Center - Beloit, WI  Clinic Hours: Monday - Friday 8:00 am – 5:00 pm  **Phone: 608-361-0311**  Fax: 608-361-6131  <https://www.chsofwi.org/locations/>  **HealthNet of Rock County:** 113 S. Franklin Street – Janesville, WI 53548  Clinic Hours: Monday - Friday 9:00 am – 4:00 pm  **Phone: 608-756-4638**  <https://healthnet-rock.org/> |
| **FSET** | FoodShare Employment and Training (FSET): assists people who get FoodShare to find a job through work activities and education and training.  Southwest Wisconsin Workforce Development Board  [www.swwdb.org/fset.html](http://www.swwdb.org/fset.html) |
| **Head Start** | Head Start & Early Head Start: provides expectant parents and families with children ages birth through five, opportunities for: child development education; health and nutrition services; parent and program partnerships; and family support, resource and referral.  **RWCFS**  1221 Henry Ave – Beloit, WI 53511  **Phone: 608-299-1500 or 800-774-7778**  <http://rwcfs.org> |
| **Health Department** | **Rock County Health Department**  **North Office - Janesville** 3328 N US Hwy 51  Janesville, WI 53545  **Phone: 608-757-5440**  **South Office - Beloit**  61 Eclipse Center  Beloit, WI 53511  **Phone: 608-364-2010** |
| **Homeless Resources** | **Rock County & Surrounding Area Homeless Resources**  **GIFTS Homeless Men’s Shelter** - Intake required. Please call to schedule an intake  **Phone: 608 728-4941**  **Family Promise of Greater Beloit (formerly Hands of Faith)** - Shelter for homeless Beloit families with children  **Phone: 608 363-0683**  **Sparrow's Nest (former Harbor for the Homeless)** - Emergency homeless shelter for men and women. (18 years of age or older)  **Phone: 608 362-8215**  **Twin Oaks Shelter for the Homeless** - 60-day homeless shelter to residents of Walworth & Rock Counties. (Priority given to Walworth County residents.)  **Phone: 262 882-3662**  **United Way’s First Call for Help: 2-1-1** |
| **Housing** | **ECHO** - Emergency vouchers for shelter. Rent assistance for emergency situations. One month security deposit for Janesville residents on Section 8 or other subsidized housing programs.  **Phone: 608-754-5333**  **House Of Mercy** - Short-term emergency shelter for families. Access to housing, job placement and child care.  **Phone: 608-754-0045**  **Janesville Community Development/Housing & Neighborhood Services** - Section 8 and Public Housing  **Phone: 608-757-5597**  **Beloit Housing Authority** - Section 8 and Public Housing  **Phone: 608-364-8740**  **Beloit Domestic Violence Center** - Domestic violence center  **Phone: 608-365-1119**  **Brittan House SRO** - Single room occupancy rental building. Tenants are on Section 8 Program. Rent is based on a percentage of your income. Servicing men only.  **Phone: 608-365-4787**  **Community Action Transitional Housing Services** - Rental assistance for homeless individuals and families in Rock and Walworth Counties.  **Phone: 608-313-1300**  **Neighborhood Housing of Beloit** - Housing/ Rental Rehab., Foreclosure Prevention, Mortgage Budgeting.  **Phone: 608-362-9051**  **Tenant Resource Center Tenant Rights** - Provides counseling for tenants and landlords interested in learning more about their rental rights and responsibilities.  Hours: 9am – 6pm, Walk-in (no appt. needed).  **Phone: 608-257-0006**  **YWCA Alternatives Program** - Domestic violence center/shelter. Alternatives Transitional Living Program.  **Phone: 608-752-5445 ext. 216** |
| **Kinship** | **Kinship Care** is a program to help support a child who lives outside of his or her home with the relative.  **Rock County Human Services**  PO Box 1649 - 1717 Center Ave Suite 310  Janesville, WI 53548  **Phone: 608-728-6041** |
| **Legal Action** | **Legal Action of Wisconsin**: provides legal advice or services that help low-income people get and keep government benefits.  Brochure: <https://www.legalaction.org/data/cms/Firm-wide-flyer-8-5x11-ENGLISH-062018.pdf>  **Phone: 608-256-3304**  [www.legalaction.org](http://www.legalaction.org)  General email: [law@legalaction.org](mailto:law@legalaction.org) |
| **Probation and Parole** | **Probation and Parole Office**  **Janesville -**  2837 Liberty Lane  Janesville, WI 53545  **Phone: 608-758-6075**  Fax: 608-758-6089  **Beloit:**  2920 Prairie Ave  Beloit, WI 53511  **Phone: 608-364-3040**  Fax: 608-364-3059  Hours: 7:45 am – 4:15 pm  Phone: 608-935-3014 |
| **Safe at Home Program** | **Safe at Home:** provides victims of actual or threatened domestic abuse, child abuse, sexual abuse, stalking, and trafficking, or those who simply fear for their physical safety with a legal substitute address to be used for both public and private purposes.  **Phone: 608-266-6613**  <https://www.doj.state.wi.us/ocvs/safe-home> |
| **Safelink Wireless** | **Safelink Wireless:** provides income eligible households with a free phone.  **Phone: 1-800-723-3546**  [www.safelinkwireless.com](http://www.safelinkwireless.com) |
| **Salvation Army** | **Salvation Army:** may assistance customer with shelter, heat and utilities, food, medical, transportation and other benefits.  **Salvation Army – Janesville:**  **Phone: 608-757-8300**  514 Sutherland Ave – Janesville, WI  **Salvation Army – Beloit:**  **Phone: 608-365-6572**  628 Broad St - Beloit, WI |
| **Social Security Admin** | **866-850-7826 – Rock County contact office**  [www.ssa.gov](http://www.ssa.gov)  **State Social Security- 800-362-3002**  [www.dhs.wisconsin.gov](http://www.dhs.wisconsin.gov) |
| **Suicide Prevention** | **Rock County Crisis Hotline: 608-757-5025**  **National Suicide Prevention 24/7 Hotline: 800-273-8255** |
| **Tax Intercept** | **Public Assistance Collection Unit (PACU)**  **800-943-9499** |
| **Transport**  **Services** | **MTM** provides non-emergency medical transportation services for Medicaid and BadgerCare Plus members.   * Mileage Reimbursement * Public Transportation * Ambulatory Vehicles * Wheelchair or Stretcher vehicles   Monday – Friday from 7:00 am to 5:00 pm  **Request a ride and Complaints: 866-907-1493**  **Rock County Transit:** Assists **a**ny individual age 55 and over, regardless of health and any individual with a disability, regardless of age. We ask that you call at least 3 days in advance as transportation fills up.  **Phone: 608-757-5054**  Monday – Friday 7:00 am – 5:30pm  **Paratransit Service**  If an individual is unable to use regular city transit buses because of a disability, the City of Janesville and the City of Beloit contract with Rock County Specialized Transit to provide door-to-door transportation for qualifying persons. This service operates the same days and hours as regular buses.  Special certification is required, and customers must submit an application to be considered. Eligibility is determined by the Paratransit Eligibility Committee.  **Beloit Residents:** Contact **Beloit Transit - 608-364-2870**  Application materials and information for Beloit Transit are also available online at www.beloittransit.com.  **Janesville Residents:** Contact **Janesville Transit - 608-755-3150**  The application is available online at www.ci.janesville.wi.us/jts or at the Transit Services Center.  **Community Action’s Work & Wheels program: O**ffers driver’s education scholarships and financial assistance for driver’s license renewal and reinstatement costs. **608-313-1326**  **Disabled American Vets Transportation:**  serves veterans in Rock County, direct service to and from the veteran’s home by appointment. Transportation to Madison VA. To schedule an appointment call **608-247-4674.**  **The Senior Center Shuttle – Clinton:** Shuttle service for village (Clinton) residents. Scheduled fares will be picked up at the curb at about 11:00 am and returned to their home around 1:00 pm. A daily fare of $1.00 or weekly fare of $4.00 is charged. To register for a ride, call **608-676-4600**  **Creekside Place: - Evansville:** Transportation services to and from Creekside Place in Evansville, and other local destinations for appointments, grocery shipping, and other activities. Call **608-882-0407**  **Retired and Senior Volunteer Program (RSVP)**: driver services to seniors 55+ in the Rock County area.  **Beloit Phone: 608-362-9593**  **Janesville Phone: 608-756-4281** |
| **Unemployment Benefits** | **Unemployment benefits:** Customers who become unemployed or partially unemployed may apply for unemployment benefits online.  [**https://dwd.wisconsin.gov/uiben/**](https://dwd.wisconsin.gov/uiben/)  **Phone: 844-910-3661** |
| **Veterans Service** | **Rock County Wisconsin Veterans Service Office**  51 South Main Street  Janesville, WI 53545  **Phone:** **608-757-5552 Fax: 608-757-5604**  **Office Hours:** Monday- Friday 8:00 am – 12:00 pm, 1:00 pm – 5:00 pm  62 Eclipse Center  Beloit, WI 53511  **Phone: 608-363-6280** Fax: 608-363-6286  **Office Hours:** Monday- Friday 8:00 am – 12:00 pm, 1:00 pm – 5:00 pm |
| **Vocational Rehabilitation -DVR** | **DVR:** helps people with disabilities find a job, keep a job, or get a better job.  To apply for DVR services, the applicant or referring person must complete a referral.  <https://dwd.wisconsin.gov/dvr/referral/> |
| **W-2 – Wisconsin Works** | **Wisconsin Works (W-2):** provides employment preparation services, case management and cash assistance to eligible families.  **Forward Service Corporation**  1717 Center Ave Suite 900 – Janesville, WI 53546  **Phone: 608-750-1562 or 855-733-1311**  **Community Action/Forward Service Corp.**  20 Eclipse Center – Beloit, WI 53511  **Phone: 608-313-0033 or 855-733-1311**  https://fsc-corp.org/our-services/wisconsin\_works/  Benefits and Services with W-2  <https://dcf.wisconsin.gov/files/publications/pdf/11890.pdf>  **Emergency Assistance (EA):** provides financial aid that can help pay unpaid rent or mortgage, pay energy bills, or transitional housing to find a home and/or for security deposits.  ACCESS: <http://access.wisconsin.gov/access/>  **800-771-8420**  **Job Access Loans (JAL):** provides a loan for families with child(ren) that must be used to address an immediate financial crisis. |
| **WIC** | **Women, Infants, and Children (WIC):** provides nutrition education, breast feeding education and support, supplemental nutritious foods, and connections to other community services.    [**https://www.dhs.wisconsin.gov/wic/index.htm**](https://www.dhs.wisconsin.gov/wic/index.htm)  **Janesville, WI: 608-754-3722**  **Beloit, WI: 608-362-1566** |
| **Women’s Health** | **Wisconsin Well Woman Program (WWWP):** provides screening for breast and cervical cancer to low income, uninsured and underinsured women.   * + **NOTE:** No U.S. citizenship requirement.   <https://www.dhs.wisconsin.gov/wwwp/index.htm> |