

RESOLUTION

ROCK COUNTY BOARD OF SUPERVISORS

Kate Luster
INITIATOR

Supervisor Knudson
SPONSOR



5/15/2024
DATE SUBMITTED

Recognizing Alisa McCalmont

1 **WHEREAS**, Alisa McCalmont has served the citizens of Rock County for fourteen (14) years as a
2 dedicated and valued employee of Rock County; and has made the decision to move on from Rock
3 County as of May 10th, 2024; and,

4
5 **WHEREAS**, Ms. McCalmont began her career on March 22, 2010 with Rock County as an Economic
6 Support Specialist. Ms. McCalmont has been instrumental since the beginning of her career with Rock
7 County. She has worked with many Rock County residents assisting, guiding, and determining their
8 eligibility for income maintenance programs and other services; and,

9
10 **WHEREAS**, Ms. McCalmont was one of the agents who piloted the Rock Change Center in 2011
11 ahead of the State Consortium Model. Where she worked with a small team managing changes for Rock,
12 Iowa, and Crawford Counties, shortly after became part of the Southern Consortium Call Center; and,

13
14 **WHEREAS**, Ms. McCalmont was promoted to Consortium Training Supervisor on July 22nd, 2013.
15 Ms. McCalmont became the first Consortium Training Supervisor where she developed systems and
16 methods to train the largest group of trainees in Economic Support's history; and,

17
18 **WHEREAS**, Ms. McCalmont transitioned to Elderly, Blind, and Disabled/Long Term Care
19 (EBD/LTC) Supervisor position on June 26th, 2017. Ms. McCalmont, advocated for our most
20 vulnerable population. Training and leading one of the most challenging IM programs in the state,
21 working with state committees to improve systems, processes, and policies for this population; and,

22
23 **WHEREAS**, Ms. McCalmont was promoted to Lead Economic Support Supervisor on December 14th,
24 2020 where she assisted with operations for Economic Support, provided statistical data, monitoring
25 performance standards, served as a subject matter expert on EBD/LTC programs, Call Center
26 Administrator, and leading Economic Support in the absence of the program manager; and,

27
28 **WHEREAS**, Ms. McCalmont has been instrumental in assisting with many important projects and
29 changes in Economic Support and is extremely knowledgeable in policy and procedures, technology,
30 systems, data, and reports. She is a team player who readily volunteered to assist whenever needed. She
31 has tenacious personality and speaks up for and advocates for what she believes is best for the agency
32 and the customers we serve; and,

33
34 **WHEREAS**, Ms. McCalmont's contributions to the Economic Support Division have been substantial
35 and she will be greatly missed by the leadership team, her staff, customers, the consortium as well as
36 partner agencies; and,

37
38 **WHEREAS**, the Rock County Board of Supervisors, representing the citizens of Rock County, wishes
39 to recognize Alisa McCalmont for her dedication and contribution to the citizens of Rock County; and,

40
41 **NOW THEREFORE BE IT RESOLVED** that the Rock County Board of Supervisors, duly
42 assembled this 23rd day of May, 2024, does hereby recognize Alisa McCalmont for her 14 years of
43 service and extend best wishes to her in her future endeavors.

Committee Action

Human Services Board

Human Services Board recommended this resolution for approval by a unanimous voice vote.

County Board Staff Committee

County Board Staff Committee recommended this resolution for approval by a unanimous voice vote.
Supervisor Leavy was absent.

