Southern Call Center Supervisor Schedule for July 2024

Open M-T-W-F 8:30-4 and TH 11:00-4

*Genesys Admins: Cece Fishnick XGT008, Kathy Busler XJE157, Mendy Chesebro XCR048, Wendy Sanchez XRO977*

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| **Monday** | **Tuesday** | **Wednesday** | **Thursday** | **Friday** |
| **1**C=2 GT=5  GN=3 I=2  J=7 L=2R=19**Wendy** | **2** C=2+1 GT=4+2  GN=3+1 I=2+1  J=7+3 L=1+1R=18 + SOS**Jessica Schultze** | **3**C=2 GT=5  GN=3 I=2  J=7 L=2R=19**Kate Chambers** | **4** | **5 – TEAM DAY!!**C=2+1 GT=4+2  GN=3+1 I=2+1  J=7+3 L=1+1R=18 + SOS **Mendy C** |
| **8** C=2 GT=5  GN=3 I=2  J=7 L=2R=19**Cece** | **9**C=2 GT=4  GN=3 I=2  J=7 L=1R=18**Kate Chambers** | 10 – Sups meeting @ 9amC=2 GT=5  GN=3 I=2  J=7 L=2R=19**AM – Erin Heiman****PM - Wendy**  | 11C=0 GT=5  GN=4 I=1 + (1 from 11-1)  J=6 + (1 from 11-1) L=1R=18 **Mysi G** | **12**C=2 GT=4  GN=3 I=2  J=7 L=1R=18 **Wendy** |
| **15**C=2 GT=5  GN=3 I=2  J=7 L=2R=19**Mendy C** | **16** C=2 GT=4  GN=3 I=2  J=7 L=1R=18**Jenny B** | 17C=2 GT=5  GN=3 I=2  J=7 L=2R=19**Laci B** | **18 – Adverse Action**C=0 GT=5  GN=4 I=1 + (1 from 11-1)  J=6 + (1 from 11-1) L=1R=18 **Missy Z** | **19**C=2 GT=4  GN=3 I=2  J=7 L=1R=18 **Mary D** |
| **22**C=2 GT=5 GN=3 I=2  J=7 L=2R=19**Cece** | **23**C=2 GT=4  GN=3 I=2  J=7 L=1R=18**Mendy C** | **24**C=2 GT=5  GN=3 I=2  J=7 L=2R=19**Wendy** | **25**C=0 GT=5  GN=4 I=1 + (1 from 11-1)  J=6 + (1 from 11-1) L=1R=18 **Kathy B** | **26**C=2 GT=4  GN=3 I=2 J=7 L=1R=18 **Cece** |
| **29**C=2 GT=5 GN=3 I=2  J=7 L=2R=19**Cece** | **30**C=2 GT=4  GN=3 I=2  J=7 L=1R=18**Kathy B** | **31 – MER @ 10am**C=2 GT=5  GN=3 I=2  J=7 L=2R=19**AM – Nicole Huber****PM Kathy B** |  |  |

**MC 6/21/2024**