Southern Call Center Supervisor Schedule for July 2024

Open M-T-W-F 8:30-4 and TH 11:00-4

*Genesys Admins: Cece Fishnick XGT008, Kathy Busler XJE157, Mendy Chesebro XCR048, Wendy Sanchez XRO977*

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| --- | --- | --- | --- | --- |
| **Monday** | **Tuesday** | **Wednesday** | **Thursday** | **Friday** |
| **1**  C=2 GT=5    [GN=](mailto:GN=1@4.5)3 I=2    J=7 L=2  R=19  **Wendy** | **2**  C=2+1 GT=4+2    [GN=](mailto:GN=1@4.5)3+1 I=2+1    J=7+3 L=1+1  R=18 + SOS  **Jessica Schultze** | **3**  C=2 GT=5    [GN=](mailto:GN=1@4.5)3 I=2    J=7 L=2  R=19  **Kate Chambers** | **4** | **5 – TEAM DAY!!**  C=2+1 GT=4+2    [GN=](mailto:GN=1@4.5)3+1 I=2+1    J=7+3 L=1+1  R=18 + SOS  **Mendy C** |
| **8**  C=2 GT=5    [GN=](mailto:GN=1@4.5)3 I=2    J=7 L=2  R=19  **Cece** | **9**  C=2 GT=4    [GN=](mailto:GN=1@4.5)3 I=2    J=7 L=1  R=18  **Kate Chambers** | 10 – Sups meeting @ 9am C=2 GT=5    [GN=](mailto:GN=1@4.5)3 I=2    J=7 L=2  R=19  **AM – Erin Heiman**  **PM - Wendy** | 11 C=0 GT=5    [GN=](mailto:GN=1@4.5)4 I=1 + (1 from 11-1)    J=6 + (1 from 11-1) L=1  R=18  **Mysi G** | **12**  C=2 GT=4    [GN=](mailto:GN=1@4.5)3 I=2    J=7 L=1  R=18  **Wendy** |
| **15**  C=2 GT=5    [GN=](mailto:GN=1@4.5)3 I=2    J=7 L=2  R=19  **Mendy C** | **16**  C=2 GT=4    [GN=](mailto:GN=1@4.5)3 I=2    J=7 L=1  R=18  **Jenny B** | 17 C=2 GT=5    [GN=](mailto:GN=1@4.5)3 I=2    J=7 L=2  R=19  **Laci B** | **18 – Adverse Action**  C=0 GT=5    [GN=](mailto:GN=1@4.5)4 I=1 + (1 from 11-1)    J=6 + (1 from 11-1) L=1  R=18  **Missy Z** | **19**  C=2 GT=4    [GN=](mailto:GN=1@4.5)3 I=2    J=7 L=1  R=18  **Mary D** |
| **22**  C=2 GT=5    [GN=](mailto:GN=1@4.5)3 I=2    J=7 L=2  R=19  **Cece** | **23**  C=2 GT=4    [GN=](mailto:GN=1@4.5)3 I=2    J=7 L=1  R=18  **Mendy C** | **24**  C=2 GT=5    [GN=](mailto:GN=1@4.5)3 I=2    J=7 L=2  R=19  **Wendy** | **25**  C=0 GT=5    [GN=](mailto:GN=1@4.5)4 I=1 + (1 from 11-1)    J=6 + (1 from 11-1) L=1  R=18  **Kathy B** | **26**  C=2 GT=4    [GN=](mailto:GN=1@4.5)3 I=2    J=7 L=1  R=18  **Cece** |
| **29**  C=2 GT=5    [GN=](mailto:GN=1@4.5)3 I=2    J=7 L=2  R=19  **Cece** | **30**  C=2 GT=4    [GN=](mailto:GN=1@4.5)3 I=2    J=7 L=1  R=18  **Kathy B** | **31 – MER @ 10am**  C=2 GT=5    [GN=](mailto:GN=1@4.5)3 I=2    J=7 L=2  R=19  **AM – Nicole Huber**  **PM Kathy B** |  |  |

**MC 6/21/2024**