

ROCK COUNTY AGING AND DISABILITY RESOURCE CENTER (ADRC) COMMITTEE

January 7, 2015

Call to Order and Introductions: Chairperson Drozdowicz called the meeting of the Rock County Aging and Disability Resource Center (ADRC) Committee to order at 3:00 p.m. on Wednesday, January 7, 2015 at Rock County Job Center.

Committee Members Present: Cheryl Drozdowicz, Teena Gerber, Terry Thomas, Chuck Neeson and Rob Wilkinson, Cliff Woolever and Tom Moe.

Committee Members Absent: Barbara Vaughn.

Staff Members Present: Steve Hare, Jennifer Thompson, Cori Marsh, Jamie Dix and Jamie Austin, A.A.

Others Present:

Approval of Agenda: Mr. Woolever moved to approve the agenda, seconded by Mr. Wilkinson. APPROVED

Approval of Minutes: Mr. Wilkinson moved to approve the minutes from October 8, 2014, seconded by Mr. Woolever. APPROVED

Citizen Participation:

Old Business:

A. Community Needs Follow-up:

- Ms. Thompson updated the committee from following up with ECHO regarding community needs. ECHO is providing Food and Rental Assistance to the ADRC target populations. ECHO has found the need is due to lack of income to meet the financial needs for basic needs. 60-70% of those served by ECHO receive FoodShare.
- ECHO also participates in the Homeless Intervention Task Force which meets the 3rd Friday of each month at the Job Center. Ms. Thompson was invited to the next meeting, to gather additional information on community needs. Mr. Wilkinson states the Homeless Intervention Task Force was eye opening as the group is composed of Non-Profit organization as well as Rock County organizations.
- Ms. Thompson made 3 suggestions to the Advisory Committee for gathering information or continuing current efforts regarding the needs in Rock County. 1. Ms. Thompson has added to the next ADRC Directors meeting to gather information from other ADRC's. 2. Ms. Thompson suggested publicizing a committee meeting to gather provider information on community needs. 3. Ms. Thompson discussed the continuing focus on the Alzheimer's initiative in 2015 with Cori Marsh's Dementia Care Specialist position. After discussion the Advisory Committee agreed to publicize the April 8th meeting to providers, to get input from agencies what they believe the community needs are in Rock County.

B. United Way Accessibility:

- Ms. Thompson shared the follow up email received from Mary Fanning-Penny, president of the United Way Blackhawk Region. After discussion the committee concluded that with new administration and the concern being brought to their attention the issue of the doors being locked during business should no longer be a problem.

C. Dementia Care Specialist – 2015 plans:

- Cori Marsh, Dementia Care Specialist handed out a Dementia Friendly Community Task Force Flyer, on the Informational Meeting/Open House on Tuesday February 10th; Powerful Tools Program flyer; and business cards for members to pass out in the community on hand.

- Events Ms. Marsh has planned include: Powerful Tools program will be held at the Council on Aging, Presenting at the Alzheimer's Association event held at Farm & Fleet, Clergy breakfast for the second quarter. Program at the Beloit Library.
- Ms. Marsh will be starting 2 Memory Cafes that are a social model for a caregiver and the person with mild to moderate dementia still residing in the community. Memory Cafes are a safe environment where they can participate in social, mental stimulation and a physical activity. Ms. Marsh asked for suggestions of locations to hold the cafes in Beloit and Janesville that is a social setting with ample parking. Suggestions made included: Merrill Community Center, Homecare Pharmacy, Panera Bread, Culver's, United Way building, and Sophia's.
- Ms. Marsh asked for suggestions on recruiting volunteers for the LEEPS (Language Enriched Exercise Plus Socialization) Program. The LEEPS program was previously implemented by the Alzheimer's Support Center; Ms. Marsh will be taking over the program, Ms. Gerber suggested contacting Voluntary Action for volunteers.
- Ms. Marsh reports the training of the ADRC staff is going very well towards staff being dementia capable.
- Ms. Marsh, reports EMS, Police Departments and Fire Departments are a priority focus and she has reached out to the EMS Board. Ms. Drozdowicz suggested contacting Jay McNeal the EMS Director at Mercy Health System.
- Mr. Wilkinson suggested leaving business cards at Castaways (Mercy Auxiliary Gift Shop) on Milton Avenue.

D. Family Care:

- Ms. Thompson states there are no new updates to report. Ms. Thompson shared a customer call received to the ADRC; upset her father is on the Waiver wait list for Long Term Support. Ms. Thompson explained to the woman that the County Board did put forth the Resolution to move forward with Family Care.

E. Complaints/Appeals:

- Mr. Steve Hare shared during the last quarter; the ADRC had 0 complaints and 3 appeals that were upheld. All were regarding eligibility, 2 for the Waiver program and one for SSI-E.

New Business:

A. Dementia Care Specialist Position:

- Ms. Thompson explained that Cori Marsh is no longer employed by the Alzheimer's and Dementia Alliance; Cori is now a Rock County employee under the Dementia Care grant money. The State grant continues through the end of this year and there are high expectations that it will be continued.

B. New Staff:

- Ms. Thompson informed the committee that on February 2nd, Heather Krueger will be starting as an Information and Assistance Specialist. Heather will be coming from a Family Care County; she works for a Managed Care Organization. Heather is knowledgeable of how the Waiver programs work, Family Care and Long Term Functional Screens. 9 of 10 I & A positions will be filled when Heather starts in February.

Statistical Information:

A. Call Numbers:

- Ms. Thompson shared handouts including Grouped Referrals, Number of Incoming Calls to the ADRC and SAMS Agency Call Report for 4th quarter of 2014. The Number of Incoming Calls to ADRC bar graph shows an increase of the call volume in the last quarter. After committee discussion it was determined that the call volume spike in October 2014 was due to the outreach during the 3 Senior Fairs held in October.
- Ms. Drozdowicz asked if there was information that consumer's needs were being met. Ms. Thompson responded staff does follow up phone calls to see if the consumer was able to reach out to the resources provided. Ms. Thompson and Mr. Hare will discuss if there is a way to track effectiveness of the ADRC consumer needs being satisfied.

Committee Member Comments:

- Ms. Thompson shared thank you note from Cedar Crest regarding Cori and a thank you note from a winner of a gift basket from one of the Senior Fairs.
- Ms. Thompson shared that Jill Hrycay one of the DBS's is out on family medical leave. Terri Pass, is doing a wonderful job covering in Jill's absence.
- Ms. Thompson passed out the ADRC Scope of Services for 2015 to each committee member. Jamie Austin mailed out a copy to Ms. Vaugh after the meeting.
- Ms. Drozdowicz asked if there was any luck finding another committee member. Ms. Thompson stated that she was not gotten any response to her inquires to date. Ms. Gerber suggested reaching out to the mental health providers such as Crossroads or Genesis. Ms. Thompson will check with the Mental Health Division again as well as some of the mental health providers.
- Ms. Thompson shared that at the April 8th meeting MOU's will be included in the packet for review.

Next Meeting:

- 2015 Committee Meeting date were set for April 8 and July 8. October 2015 date is to be determined at a future meeting.

Adjourn: Meeting was adjourned at 4:07 p.m. on a motion by Mr. Thomas, seconded by Ms. Gerber.
CARRIED.

Respectfully submitted,

Jamie Austin, Administrative Assistant

NOT OFFICIAL UNTIL APPROVED BY COMMITTEE